

Please tell us if you would like a Refund or Exchange by filling out the mandatory information below.



Pack your return parcel well with appropriate packaging material - you can even use the original packaging.



Don't forget to include this form with your return parcel.

Order No: Name: Email Address: Tel No:		Please Note: Fareturn. Please	eturns policy for more information illure to provide the required information ensure you return the goods in their origing bu. The returned goods are your responsily ment.	may cause delays in processing your nal condition within 14 days of them
ITEM	SIZE	EXCHANGE IN STYLE/SIZE	RETURN REASON	Return Reasons 1) Item is too big 2) Item is too small 3) Looks different to picture 4) Parcel arrived damaged 5) Faulty or damaged 6) Incorrect garment sent 7) Does not suit me
In case of a refund, I would *Sale items are FINAL SAI returns po	LE and are only	refund* store credit eligible for an exchange or a stor	e credit refund. See more at <u>E</u>	EXCEPTIONS.

RETURNS

our return policy.

All returns must be postmarked within fifteen (15) days of the delivery date. All returned items must be in new and unused condition, with all original tags and labels attached. Due to health regulations, garments that are soiled, marked, worn, damaged or laundered cannot be returned.

If you are not completely satisfied with your purchase for any

reason, you may return it to us for a full refund, store credit,

or an exchange. Please see below for more information on

RETURN PROCESS

To return an item, place the item securely in an appropriate packaging material or in the original packaging and this return form, and mail your return to the following address:

Cleome Lda. Rua do Caulino 181 4445-259 Alfena PORTUGAL

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return. The product is your responsibility until it is received and signed by us and we cannot refund returned items lost in transit.

International returns please note: If you are returning anything to us from outside the EU you must complete a customs declaration correctly indicating that the package contains "returned goods" or similar. If your parcel is stopped in PT customs and a charge levied, we will refuse payment and the package will be returned to you.

Under no circumstances will we pay customs duty in order to receive back our items.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least seven (7) days from the receipt of your item to process your return or exchange. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

EXCEPTIONS

Gift cards cannot be returned or exchanged.

Sale items are FINAL SALE and are only eligible for an exchange or a store credit refund.

Sale items include items purchased with a discount of 50% or more.

For more information about returning items to us, please see the Returns & Exchanges page at www.cleome.co, or email us at info@cleome.co

