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BIKE RACKS CARE AND MAINTENANCE INSTRUCTIONS

To ensure your Steadyrack bike rack operates perfectly we recommend you perform the following basic maintenance and checks every so often:

Check and adjust tension of the Nylock Nuts on Central Pivot Bar

The nuts that attach the central pivot bar to the top and bottom mounting brackets are pre-tensioned in the factory to a torque setting of 5Nm. This ensures there is enough resistance when you mount your bike into the rack and prevents the arms swinging out of the way. To do this, remove the two clip-in End Caps which cover the mounting brackets, and using a 13mm socket wrench or a suitable spanner, adjust the nuts connecting the central spine to the top and bottom mounting brackets to the desired tension. Be sure to not overtighten or the rack won't pivot. Replace your End Caps and you are good to go. Check and tighten these periodically to keep desired stiffness for loading.

Check the Dome Nuts/Torque Bolts attaching the Top and Bottom Arms to the Central Pivot Bar

The Classic, MTB, and Fat Racks have dome nuts that attach the top and bottom arms to the central pivot bar. The Fender and eBike Racks have torque bolts that attach the top and bottom arms to the central pivot bar. These can work loose overtime. Check them periodically and tighten. The setting should be 5Nm.

The Fender and eBike Racks also have tamper-proof bolts to provide added security against theft. These can be tightened using a Pin Torx 6 Lobe bit.

Check your mounting bolts from time to time to make sure they have not worked loose and tighten if necessary.

Cleaning

Ensure the rack remains free from dirt, debris, salts, or anything that may cause corrosion. If installed in a high exposure area to the elements, Steadyrack bike racks must be cleaned frequently by using soap and water and a sponge or cloth. If installed in a more sheltered area, this can be done less frequently by dusting or using a dry cloth.

Materials

Chrome plated mild steel, engineered plastics.

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WARRANTY

Steadyrack warrants that the Steadyrack Bike Rack is free from defects in workmanship and materials for a period of 12 months from the date of retail purchase. Any claim for breach of this warranty must be made on the following conditions:

- the defects have arisen solely from faulty materials or workmanship;
- the Steadyrack Bike Rack must not have been changed nor tampered with in any way;
- failure of the Steadyrack Bike Rack must not be due to misuse, improper installation or other maltreatment, interference or abuse including, but not limited to, use in a manner contrary to our specifications or instructions;
- the Steadyrack Bike Rack must be returned to the supplier;
- Steadyrack will not be responsible for damage or loss caused during or as a result of shipping;
- Steadyrack warranty is voided if racks are used to transport bicycles.

Subject to the above conditions of warranty, if the Steadyrack Bike Rack fails for any reason within the warranty period and the Steadyrack Bike Rack is returned to us, Steadyrack will at its discretion repair or replace, or cause to be repaired or replaced, the Steadyrack free of charge at its expense.

Except as expressly provided herein all express and implied warranties, guarantees and conditions under statute or general law as to merchantability, description, quality, suitability or fitness of the Steadyrack Bike Rack for any purpose or as to design, assembly, installation, materials or workmanship or otherwise are, to the extent permitted by law, hereby expressly excluded and Steadyrack shall not be liable for physical or financial injury loss or damage or for consequential loss or damage of any kind arising out of the supply, assembly, installation or use of the Steadyrack Bike Rack or arising in any other way whatsoever.

