

# United States Warranty Policy\*

**Water Motor Limited Warranty.** The water motor is warranted to be free from defects in materials and workmanship for a period of two years from the date of purchase. During the first six-month period, should the water motor fail, it will be replaced with a new water motor. For the balance of the warranty period, should the water motor fail, it will be rebuilt or replaced, at the option of Hydro Systems, and warranted for the balance of the original warranty period. This warranty does not cover damage due to misuse, abuse, neglect, or alteration. This warranty does not cover any labor or shipping charges for removal and reinstallation. This warranty is void if the serial number label is removed from the unit. This warranty is non-transferable.

**Chemical Pump. *The Chemical Pump is not covered under warranty.*** Hydro Systems Company has no control over the types of materials or chemicals that will be used in this equipment, therefore we can not guarantee the chemical pump to be impervious to each and every chemical. Wear of seals and other components is normal and will vary depending on operating conditions and the chemicals being used. Wear to the pump and components, due to use or chemical attack, are not covered by warranty.

**Miscellaneous Products.** Hydro does not warrant parts manufactured by outside sources which are used in the assembly of other product offered by Hydro Systems. This includes parts used in installation kits such as gate valves and PVC components.

**Warranty Claims.** Return to your local dealer, or to Hydro Systems Company. Proof of purchase date, serial number, and an explanation of the complaint must accompany the merchandise along with an Returned Goods Authorization (RGA) Number. In the event proof of purchase is not available, manufacture date on the unit will be used to determine warranty period. Final determination of all warranty claims will be made by manufacturer.

Before sending merchandise to Hydro Systems Company, call for a return authorization number. **1-800-543-7184.**

\* This warranty policy applies only to units and component parts purchased and installed in the United States.

For the latest updates or modifications, please check our website at: **[www.hydrosystemsco.com](http://www.hydrosystemsco.com)**



## World Headquarters

**Hydro Systems Company**  
3798 Round Bottom Road  
Cincinnati, OH 45244  
U.S.A.  
T 513-271-8800  
F 513-271-0160  
Toll Free: 1-800-543-7184  
[www.hydrosystemsco.com](http://www.hydrosystemsco.com)

## European Offices

**Hydro Systems Europe**  
Unit 3, The Sterling Centre  
Eastern Road  
Bracknell, Berkshire  
RG12 2PW  
England  
T +44 (0)1344 488880  
F +44 (0)1344 488879

## Asia Pacific Offices

**Hydro Systems Australia**  
Unit A, 1 Kelham Place  
Glendenning  
NSW 2761  
Australia  
T +612-9625-8122  
F +612-9625-8177

## South America Office

**Hydro Systems South America**  
Av. Prefeito Luis Latorre, 9.401, 172  
Distrito Industrial  
Jundiaí SP  
CEP: 13209-430  
Brasil  
T +55 (12) 3201-7707  
[www.hydrosystems.com.br](http://www.hydrosystems.com.br)

## Hydro Systems Bordeaux France

13 bis avenue Descartes  
C33370 Artigues-pres-Bordeaux  
France  
T +33 (0)557 97 13 13  
F +33 (0)577 97 10 19  
[www.hydrosystemseurope.com](http://www.hydrosystemseurope.com)

## Hydro Systems Asia Pacific

Unit 01, 18th Floor,  
Lujiazui Fund Tower,  
1528 Century Avenue,  
Pudong New Area  
Shanghai, 200122 P.R. China  
T +86 21 400-600-4026  
[www.hydrosystemschina.com](http://www.hydrosystemschina.com)

## Dover Southeast Asia

(Thailand) 762/2, A Building  
Room A540,  
Rama 3 Road,  
Bang Pong Pang,  
Yannawa, 10120, Thailand  
T +66 2 295 2788  
F +66 2 295 2785  
[www.hydrosystemschina.com](http://www.hydrosystemschina.com)