

# Warranty



## Congratulations on Your Purchase

We make the best and most reliable fluid-driven injectors available. Our warranty provides the best coverage in the industry. Dosmatic will provide for replacement of all parts proven to be defective in material or workmanship from the date of purchase for the following periods:

<b>3 years</b>	<b>The cover and body</b>
<b>2 years</b>	<b>The motor piston assembly</b>
<b>1 year</b>	<b>The lower end (Chemical pump)</b>

Dosmatic products are warranted to be free from defects in materials and workmanship for the above time frames. Dosmatic will at its sole option repair or replace any component that fails in normal use. Any repairs made under warranty shall not extend the initial warranty period.

## To Maintain Your Warranty

Your only responsibility is ordinary maintenance - filtering incoming fluid, replacing the O-ring and dosage piston when worn. Seals and O-rings are not covered under the warranty.

This warranty is not valid if the defects are found to be due to the product's misuse, lack of maintenance, fluid impurities such as sand or iron, defective installation,

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freezing, fluid hammer, abuse, unwanted side effects due to the chemicals you choose to inject or service provided by anyone who is not an authorized service provider. Dosmatic declines any responsibility if the product is not used in compliance with the operating instructions and specifications as indicated in this owner's manual.

Warranty may be void if injector body is disassembled. If you suspect you are having a problem in the motor piston assembly or inside the body please contact Dosmatic or any authorized repair center to arrange to send the injector in to be evaluated and/or repaired.

IN NO EVENT SHALL DOSMATIC BE LIABLE FOR ANY INCIDENTAL, SPECIAL; INDIRECT, OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT OR FROM DEFECTS IN THE PRODUCT.

There is no warranty expressed or implied relating in any way to products used in conjunction with Dosmatic.

Dosmatic or authorized distributor shall not be liable for incidental or consequential damage, such as any economic loss. Dosmatic retains the exclusive right to repair or replace the product. Such remedy shall be your sole and exclusive remedy for any breach of warranty. There are no warranties, expressed or implied, which extend beyond those described above.

## To Return an injector for Warranty or Non-Warranty repair:

See page 3 for Dosmatic country contact information.

1. Thoroughly flush the injector with water of any chemical and drain. Ensure proper packing for shipment.
2. To EXPEDITE warranty evaluation and repair or non-warranty product repair, please include the following: a copy of the original invoice, serial number of the unit, chemical used, contact information and a Return Authorization (RA) number, contact your country's Dosmatic Customer Service to obtain.
3. Send freight prepaid and ship to Dosmatic or your local distributor. For the name of your local distributor or if returning to Dosmatic, contact your country's Dosmatic Customer Service.
4. For a WARRANTED injector: upon inspection and determination that the unit has defects in materials or workmanship, the unit will be repaired or replaced at Dosmatic's option, free of charge and shipped back freight prepaid.
5. For a NON-WARRANTED injector: upon inspection Dosmatic or a local distributor will call the customer with a repair estimate.