

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
None of the burners light	<ol style="list-style-type: none"> 1. The grill is not getting gas. 2. Low gas pressure. 3. Propane bottle safety activated. 4. Air trapped in the gas line. 5. Defective gas regulator. 	<ol style="list-style-type: none"> 1. Check gas supply. 2. Check gas line for kinking or blockage. 3. Close all gas valves. Reset LP bottle. 4. Bleed air from gas line. 5. Replace gas regulator.
An individual burner won't light	<ol style="list-style-type: none"> 1. Gas valve orifice is blocked. 2. Fault valve ignitor. 3. Faulty gas valve. 4. Faulty gas regulator. 	<ol style="list-style-type: none"> 1. Clean gas valve orifice. 2. Replace valve valve. 3. Replace gas valve. 4. Clean burner.
Low flame/ low heat	<ol style="list-style-type: none"> 1. Low gas pressure. 2. Grill is set up for LP but burning NG. 3. Gas line is kinked or partially blocked. 4. Burner is dirty or blocked. 	<ol style="list-style-type: none"> 1. Check gas supply. 2. Convert grill to fuel type supplied, or provide proper fuel to grill. 3. Make sure gas regulator is functioning properly. 4. Replace gas regulator.
Too much flame/ too much heat (gas)	<ol style="list-style-type: none"> 1. Grill is set up for NG and burning LP. 2. Orifice is too large or missing. 3. High gas pressure. 	<ol style="list-style-type: none"> 1. Convert grill to LP, or provide NG fuel to grill. 2. Install proper orifice. 3. Make sure gas regulator is functioning properly.
Uneven burner flame/ uneven heat	<ol style="list-style-type: none"> 1. Gas valve orifices and/ or burners are dirty or partially blocked. 2. Low gas pressure. 	<ol style="list-style-type: none"> 1. Clean burners and valve orifices. 2. Provide sufficient gas pressure to grill.
Excessively orange or yellow gas flame	<ol style="list-style-type: none"> 1. Burner(s) out of adjustment. 2. Burner(s) are dirty. 3. Burner(s) impinged. 	<ol style="list-style-type: none"> 1. Adjust burner air shutter(s). 2. Clean burner(s). 3. Check flame paths for foreign objects.
Burner flares up at control panel	<ol style="list-style-type: none"> 1. Valve nozzle not inserted in burner. 2. Gas valve has a leak. 	<ol style="list-style-type: none"> 1. Properly insert valve nozzle into burner inlet. 2. Replace gas valve.
Burner blows out	<ol style="list-style-type: none"> 1. Burner adjustment too lean. 2. Burner is exposed to wind. 3. Burner unseated from valve nozzle. 	<ol style="list-style-type: none"> 1. Adjust burner air shutter to a more closed position. 2. Re-orient the grill away from, or block the wind. 3. Reposition the burner on the valve nozzle.
Grill shuts off	<ol style="list-style-type: none"> 1. Faulty gas regulator. 	<ol style="list-style-type: none"> 1. Replace gas regulator.
Interior cooking lights don't work	<ol style="list-style-type: none"> 1. Grill does not have electricity. 2. Broken wire or loose connection. 3. Faulty On/Off switch. 	<ol style="list-style-type: none"> 1. Provide power to the grill. 2. Repair wire or make connection. 3. Replace light switch.
LED control panel lights don't work	<ol style="list-style-type: none"> 1. Grill does not have electricity. 2. Broken wire or loose connection. 3. Faulty On/Off switch. 	<ol style="list-style-type: none"> 1. Provide power to the grill. 2. Repair wire or make connection. 3. Replace light switch.
LED control panel lights don't work	<ol style="list-style-type: none"> 1. Grill does not have electricity. 2. Broken wire or loose connection. 3. Faulty On/Off switch. 	<ol style="list-style-type: none"> 1. Provide power to the grill. 2. Repair wire or make connection. 3. Replace light switch.