

 Wall Mounted Washer

NCEG30-700

NCEG30-700H

XQG30-700

Specification		
Model Name	NCEG30-700	
Star rating	Energy: 2.0 Star	
	Water: 3.5 Star	
Capacity	3.0kg Wash	
Max.Spin Speed (RPM)	700	
Dimension(W*H*D)	Net	632*568*355MM
	Gross	690*605*470MM
Motor Type	Direct Driver Inverter Motor	
Programs	Boiling, Normal, Baby Care, Quick, Spin, Tub Clean	
Features	Wall Mount Type, Quick Wash 15', 95℃ Hot Wash,DD Inverter Motor	
Finish	Cream White	
Weight	Net	18kg
	Gross	22kg
Water Consumption (Standard course)	27L	
Voltage/Frequency	240V / 50Hz	
Power Input	1300W	
Max.Laundry Load	3.0kg	
Operation Water Pressure	0.03-0.5 Mpa (0.3-50 kgf/cm ²)	

XQG30-700H

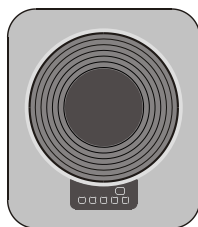
Specification		
Model Name	NCEG30-700H	
Star rating	Energy: 2.0 Star	
	Water: 3.5 Star	
Capacity	3.0kg Wash / 1.0kg Dry	
Max.Spin Speed (RPM)	700	
Dimension(W*H*D)	Net	632*568*355MM
	Gross	690*605*470MM
Motor Type	Direct Driver Inverter Motor	
Programs	Boiling, Normal, Baby Care, Quick, Spin, Drying	
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Product Features

Unique design allows it to wash clothes quickly and efficiently



Super daily washing function

It can clean towels, shirts, underwear, socks and other daily necessities. Create a cleaner home for you.

Quick wash

Quick wash takes only 15 minutes. Efficient washing saves you water, electricity and time.

Hot wash

Hot wash function ensures that there is no residual detergent after washing, which can better protect the baby's delicate skin.

Baby wash (140°F/60°C)

Choose baby washing for daily washing of baby clothes and underwear.

Low noise

The special DD inverter lower noise motor can effectively reduce the noise when washing.



Hexagonal diamond drum

The hexagonal design on the drum can protect the clothes and prevent them from damage.



Transparent door

The transparent door design helps you to know the washing status.



Child lock

The child lock function can effectively prevent children from touching the button and opening the machine door during washing.



Drying program

With the drying program, cloth wash and dry all in one machine to make your life easier.



Safety Information

This product is not suitable for people with physical, sensory or mental disabilities. Please use it safely with the assistance of a guardian or capable person.

- Ensure vehicle stabilisers (Drop Down Steady) are fully engaged and RV / Caravan is level (refer page 5)
- Do not travel or store any items of clothing or other products in the machine drum. To do so will cause damage and void the product warranty.



WARNING

Avoid situations that may cause death or serious bodily harm.



ATTENTION

Avoid situations may result in minor bodily injury or product damage.

WARNING



Do not use the washing machine when the power cord is damaged or loose.

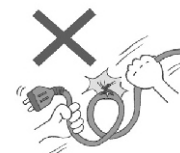
Otherwise, it may cause electric shock, short circuit or fire.

Please contact the after-sales service center.



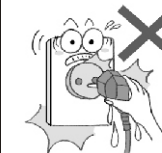
If the washing machine is not operating or is emitting smoke, please cut off the power supply and contact the service center immediately.

Otherwise, it may cause electric shock, short circuit or fire.



Do not scratch, bend, stretch, or wind the power cord to cause damage, distortion, or knot. Do not place or embed heavy objects on the power cord.

Otherwise, it may damage the power cord and increase the risk of fire and electric shock.



Do not use wet hands to unplug or plug the power cord.

Otherwise, it may cause the electric shock.



Ensure power supply voltage, frequency and current match with product specification.

Otherwise, it may cause fire or electric shock.

Lint must not be allowed to accumulate around the machine.



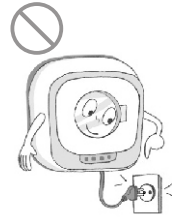
Do not dismantle, repair or reassemble the washing machine without the assistance of service engineer.

Otherwise, it may cause fire, electric shock or personal injury.

Please contact the after-sales service center.

Safety Information

WARNING



Plug the power cord into an wall socket that can withstand at least 10A current and use the socket for this appliance only. Never use an extension cord.

Sharing a wall socket with other appliances using a power strip or extending the power cord may result in electric shock or fire.



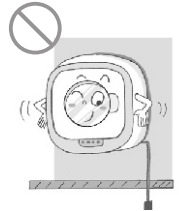
In the event of a gas leak (Such as propane gas, LP gas, etc.), ventilate immediately without touching the power plug. Do not touch the appliance or power cord.

Otherwise, it may cause sparks, explosions, fires or burns.



If the power cord lead is covered with dust or water, wipe it with a dry cloth before use.

Otherwise it may cause a fire.



For safety purposes, make sure the wire is grounded, technical failure or short circuit may lead to electric shock.

Please read the user manual or contact the service center for more information about the grounding method.



Do not expose the washing machine to the wind and rain.

Otherwise, it may lead to electric shock, fire, technical failure or machine deformation.



Do not wash items contaminated with gasoline, kerosene, benzene, paint thinner, alcohol or other inflammable or explosive substances. It is also not allowed to place the above substances near the washing machine

This may result in electric shock, fire, or an explosion.



Please unplug the power cord before cleaning or repairing.

Otherwise you might get an electric shock or get hurt.

Do not spill water on the washing machine, or it may cause short circuit or electric shock.



If the water supply pipe falls off, the washing machine is flooded. Please do not enter the room where the washing machine is located and contact the after-sales service center as soon as possible.

Otherwise it could lead to electric shock.



Do not install the washing machine near the fire. Do not place candles or cigarettes on the washing machine.

Otherwise it may cause fire or deform the machine.



Please do not wash dry clothes that have been soaked with gasoline or other inflammable, explosive and toxic solvents. These clothes release material that could ignite or explode. Wash the clothes by hand first to make sure all traces of liquids, fixtures and particles are removed. Then put it in the washing machine. The dangerous substances include acetone, alcohol, gasoline, kerosene, liquid and detergent detergents, turpentine, wax, wax remover and etc.

Safety Information

WARNING



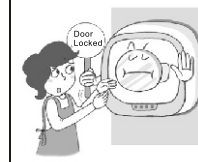
Do not put your hands or metal objects under the washing machine while it is running.

Otherwise, it may cause personal injury.



When the door lock is fixed, do not force to open the door.

Otherwise it may break the door or lock, causing technical problems of the machine.



Children are forbidden to operate washing machines.

Never let your child stand on the washing machine or put his/her head in the tub.



Otherwise, it may cause personal injury, burns or electric shock.



Keep children away from the washing machine to prevent their hands from getting stuck in the door.



During operation, do not put your hands, sticks, metal objects into the washing machine tub or touch clothes.

Otherwise, it may cause personal injury, burns or electric shock.



WARNING:
Never stop machine before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.



The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

Children must be supervised when near the machine.



Install the washing machine close to the power socket. Unplug the power cord if you will not use the washing machine for a long time.

Otherwise, it may cause electric shock, short circuit or fire.



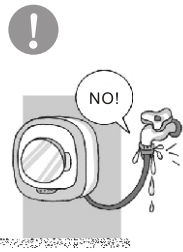
Do not use sharp objects to press the button.

Otherwise, it may cause the electric shock.



Safety Information

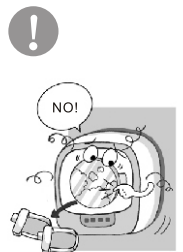
ATTENTION



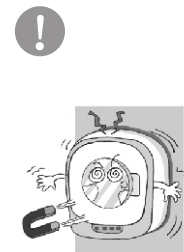
Please turn on the water faucet to check for water leakage before use.
Improper connection can lead to water leakage.



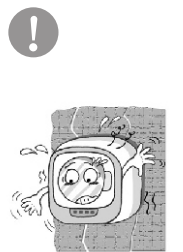
Do not put pets or other animals into the washing machine tub.
Otherwise, it may cause injury.



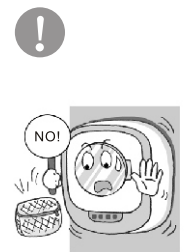
Do not operate the washing machine when the automatic detergent dispenser is separated from the washing machine.



Do not put magnet near the cover or the washing machine during the operation of the machine.



Install the washing machine on the solid wall or ensure it is securely braced if the installation is in a RV or similar.
Otherwise, it may cause abnormal vibration or noise.
Machine must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the machine, in such a way that a full opening of the machine door is restricted.



Do not use the washing machine net for washing.
Otherwise, it may cause abnormal vibration, wall damage or cause personal injury.



Do not stand on the washing machine or place heavy objects on it.



Do not install or use the washing machine on angle.
Otherwise, it may cause malfunction or damage to the machine.

Safety Information

WARNING



Use a soft wet cloth to remove detergent or dirt from the washing machine.
Residual detergent or dirt can deform the plastic part of the washing machine.



Close the door carefully to prevent the clothes from getting stuck.
Otherwise, it may damage the clothes or cause machine failure.



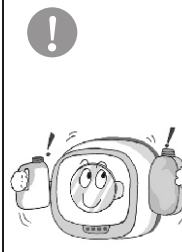
Please turn off the water faucet after use.
The purpose is to prevent leakage caused by improper connection of inlet hose.



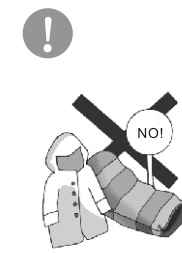
Please press the "START" button after turning off the water faucet, and slowly turn on the faucet after the water supply is restored or the water inlet is reconnected (When after a long period without using the machine).
Strong air pressure in inlet hoses and hoses can damage the washing machine or cause leaks and personal injury.



Do not use the washing machine for non-clothing objects.
Otherwise, it may cause abnormal vibration, damage the washing machine or cause personal injury.



Do not use strong acid cleaner. Do not put gasoline, alcohol, dry cleaners or other flammable and explosive substances into the washing machine as detergent.
Please select only household detergents that are suitable for the washing machine.
Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

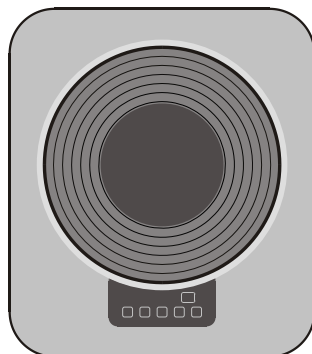


Do not use the washing machine for non-clothing objects.
Otherwise, it can cause abnormal vibrations during washing, which can damage walls, floors, clothes or washing machine parts.



Remove all liquid detergent from the washing machine before moving it.
Otherwise, it may cause leakage and machine failure.

Before Start



1 Before start

- Make sure the drain pipe is tightly connected.
- Minor leakage may occur during installation or during an accident cycle. This is not the result of a malfunction or mechanical failure, but rather the residual water left over from the product when it is tested for ex-factory performance.

2 Connect the water inlet hose and turn on the tap.

- Check whether there is leakage around the hose and the inlet hose connector.

3 Plug in the power cord.

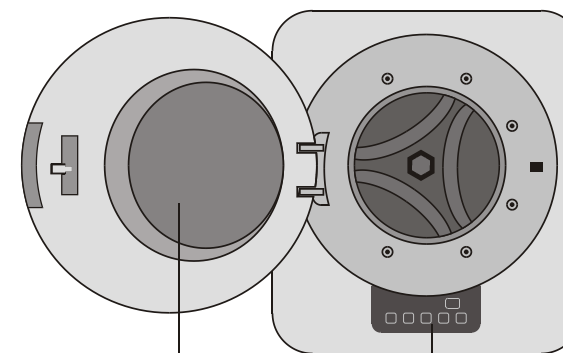
- Check the grounding to prevent electric shock.



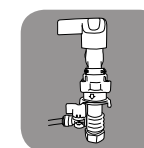
Attention

- If the power cord is damaged, to avoid danger, it must be replaced by a licensed electrician.
- The maximum weight of dry textile materials used in the washing machine is 3.0kg, and the drying rate is 1kg. The quick washing procedure recommends washing a small amount of clothes below 1kg.
- If chemicals are used to clean clothes, the drying function cannot be used.
- Cotton waste is not allowed to pile up around the machine.
- Adequate ventilation must be provided when machine is installed in a cabinet or a closed space
- This washing machine is only for cold water washing. Do not connect the inlet pipe to the hot water tap.

Before Start



Power cord



Water tap

(Please turn off the tap after the washing cycle is completed)

Note: please refer to the installation guide for product accessories.

Max. inlet water pressure: 1.0MPa.

Min. inlet water pressure, if necessary: 0.03MPa.

None-washable Items

- Polyurethane products containing cotton or foam (sponge)
- Blanket, electric blanket, wool over 10 mm blanket or carpet
- Animal woolpad or carpet
- Commercial washing supplements (laundry balls, dust filters, etc.)
- Rubber, nylon and plastic products
- Waterproof pad, sheets

○ About the clothes Shrinkage problem

Due to the different washing cycle, clothes type, weaving and sewing methods and management methods, the shrinkage degree of clothes is also different. Please read the laundry guide of the label carefully before washing.

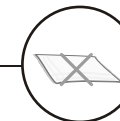
Non-drying Items

○ Non-drying Items

- Clothes marked as non-drying clothes.
- Things that are not resistant to high temperatures.
- Items that shrink easily.
- Do not dry unwashed items.
- Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads.

Before wash

- Waterproof pad or waterproof lining, heavy clothes, door mat, blanket, non-moisture permeable fabric can not be washed, rinsed, or spin.



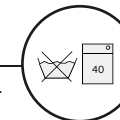
- Abnormal vibrations in floating laundry can cause personal injury or damage to washing machines, walls, floors or clothes.

- Remove lighters and matches, coins, hair clips, curtain accessories, and clips from clothes.



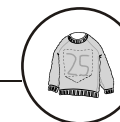
- Metal items can damage clothes, washing machines or cause machine problems.
- Metal items can clog up the drain pipes, causing mechanical problems in washing machines.

- Check the laundry guide label.



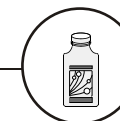
- Follow the laundry instructions. Wash the colored and white clothes separately.

- Turn back the clothes you bought with fleece before washing them. Classify clothes according to fabric type (cotton, denim, chemical fiber, etc.) before washing.



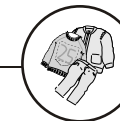
- Mixed washing can damage clothes.

- Wash clothes with stubborn stains by hand before using the washing machine.



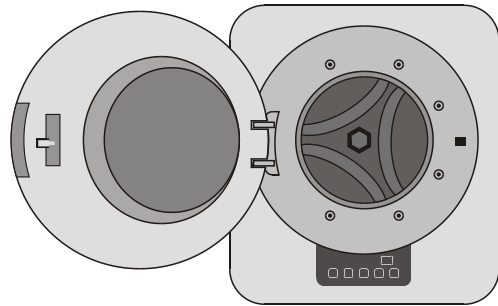
- Use detergent or bleach.

- Do not use the washing machine to wash clothes that are too thick or too heavy.



- Because heavy clothes can't be evenly distributed in the washing machine barrel, it will increase the vibration when rotating.

Instructions on detergent



- Open the door of the washing machine without self-feeding function and pour the detergent directly into the washing barrel.
- The machine with automatic feeding function, take out the detergent box according to the instruction, pour in the detergent, and select the self-feeding program after installation.

Addition of detergent (Front load washing machine approved detergent only)

Add detergent according to the recommended volume of detergent.
Concentrated detergent, please add the right amount of water before putting it into the washing machine or the automatic detergent box (self-feeding function machine).



Please read the following instructions carefully before adding detergent.

Attention

- Add appropriate amount of detergent to the washing machine. Since the machine uses very less water, please use low foam detergent. The amount of clothes should not exceed 3kg each time.
- Please remove detergent from door and control panel timely. Such pollution may damage the washing machine.
- Excess detergent may cause the following problems or failures.
 - Excessive amount of detergent can cause excessive foam, prolong the washing cycle, and disrupt the normal rinse and spin cycle.
 - After rinsing, the foam may remain on the clothes.
 - Too much foam from excessive amount of detergent may flow out of the washing machine.
 - When the detergent is excessive, the machine may stop working and empty the water immediately after it is filled with water. At this point, the display time will stagnate for a long time.

Wash programs

	Hot wash	Standard	Baby care	Quick wash	Spin	Tub clean	Recommended capacity
Cotton shirt (150g)		•	•	•	•		11 ~ 12 Shirts
A pair of socks (50g)		•		•	•		19 ~ 20 Pairs
Underwear set (50g)		•	•	•	•		9 ~ 10 Sets
Towel (150g)		•		•	•		8 ~ 9 Sheets
Kitchen towel (25g)	•	•	•	•	•		16 ~ 17 Sheets
Baby clothes (150g)	•	•	•	•	•		7 ~ 8 Items
Diapers (50g)	•				•		9 ~ 10 Sheets
Dress shirt (200g)		•		•	•		4 ~ 5 Shirts
Swimsuit (100g)					•		4 ~ 5 Items
Long underwear (400g)	•		•		•		3 ~ 4 Sets
Knitwear (350g)					•		1 ~ 2 Items
Handkerchief (10g)		•	•	•	•		16 ~ 17 Sheets
Stockings (80g)					•		9 ~ 10 Pairs
Pants (600g)		•		•	•		1 ~ 2 Pants

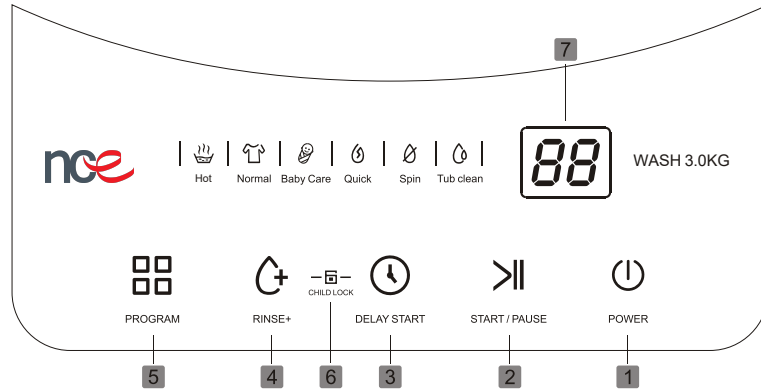


Notice

- Wash the clothes according to the instructions.
- Excessive laundry load may reduce washing efficiency or cause abnormal vibration.
- Use the recommended program. Other options are also available. (Different fabric types may cause clothes deformation).

Buttons and functions

NCEG30-700

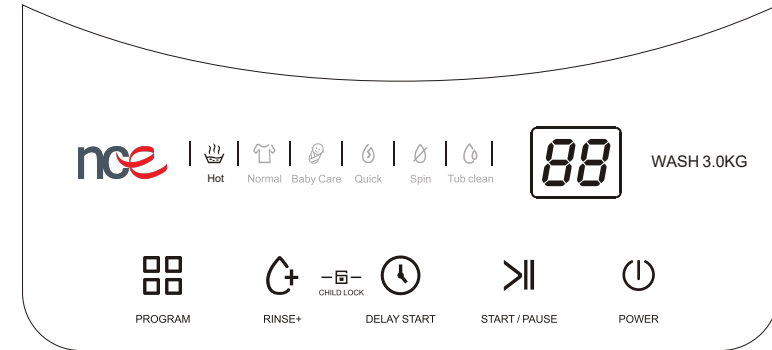


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| <p>1. "POWER"
Use "POWER" button to turn on or off the washing machine.</p> <p>2. "START/PAUSE"
Use "START/PAUSE" to run or stop the washing machine.</p> <p>3. "DELAY START"
Press the "DELAY START" button to select the washer commencement time, which can be set between 2-24 hours.</p> <p>4. "RINSE+"
After selecting the washing program, press the "RINSE+" button to increase the number of rinsing times. Apply same method to increase spin time.</p> | <p>5. "PROGRAM"
Press the "PROGRAM" button to select a washing program. The program indicator will display your selection.</p> <p>6. "CHILD LOCK"
After starting, press and hold the "RINSE+" and "DELAY START" button for more than 3 seconds to lock or remove the mode. In the "CHILD LOCK" mode, all keys are not available.</p> <p>7. "LED"
LED DISPLAY shows washing time and program information.</p> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

- Notice**
- If the power of the washing machine is interrupted during operation, the water may be too high or too hot to open the door temporarily.
 - If the washing machine stops running due to power interruption during washing or rinsing, please open the door carefully for safety.

Hot wash

Choose hot wash program to wash baby clothes, 100% cotton clothes, and anything that needs to be washed with high temperature water.



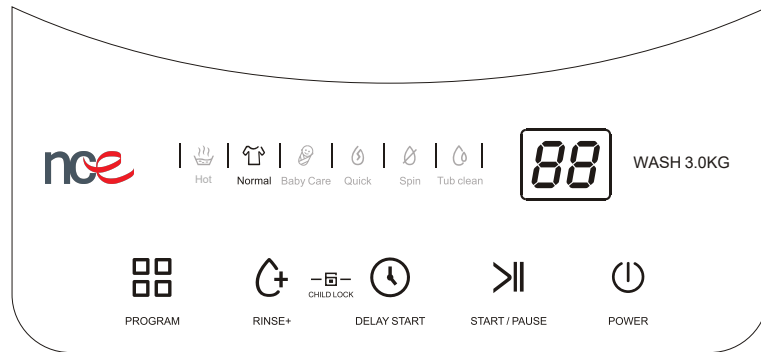
1. Open the machine door, put the clothes into the washing machine barrel, add the detergent and then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM" and choose "Hot program".
Automatically choose 95°C hot water, one rinse cycle and one timespin process.
Note: press the "RINSE+" button could change the times of rinse cycle. (5 times is the maximum rinsing cycles can be selected)
4. Press "START/ PAUSE" button.
After door locked, program will start properly.

- Notice**
- Please do not wash the clothes that not suitable for hot wash.
 - During the operation of the washing machine, you can press the "START/ PAUSE" button and select other buttons to change the settings.

- Attention**
- Please check whether the clothes are suitable for hot wash (Pure cotton baby clothes, diapers, etc.)
 - Please wash the white, colorful and dark clothes separately.

Normal

Choose the normal program for daily washing of clothes (towels, socks and shirts) and other regular clothes.



1. Open the machine door, put the clothes into the washing machine barrel, add the detergent and then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM" and choose "Normal" program.
Automatically choose 40°C water temperature, two rinse cycles and one time spin process.
Note: press the "RINSE+" button to adjust the times of rinse cycle. (5 times is the maximum rinsing cycles can be selected)
4. Press "START/ PAUSE" button.
After door locked, program will start.



Notice

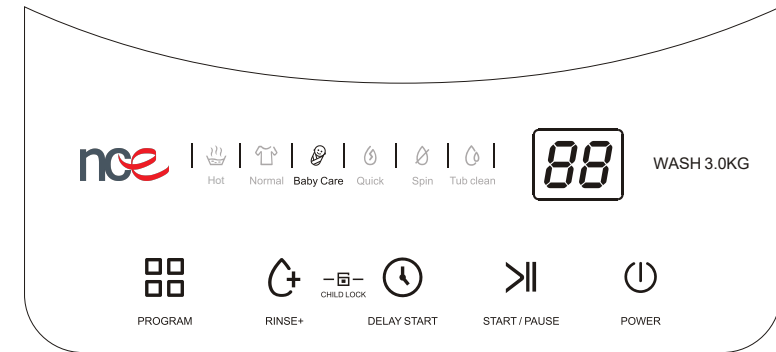
- During the operation of the washing machine, you can press the "START/ PAUSE" button and select other buttons to change the settings.



Please do not fold up the daily clothes such as towel, socks and shirt for washing.

Baby care

Choose the Babycare program for daily cleaning of baby clothes and underwear.



1. Open the machine door, put the clothes into the washing machine barrel, add the detergent and then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM" and choose "Baby care" program.
Automatically choose 60°C water temperature, two rinse cycles and one time spin process.
Note: press the "RINSE+" button could change the times of rinse cycle. (5 times is the maximum rinsing cycles can be selected)
4. Press "START/ PAUSE" button.
After door locked, program will start properly.

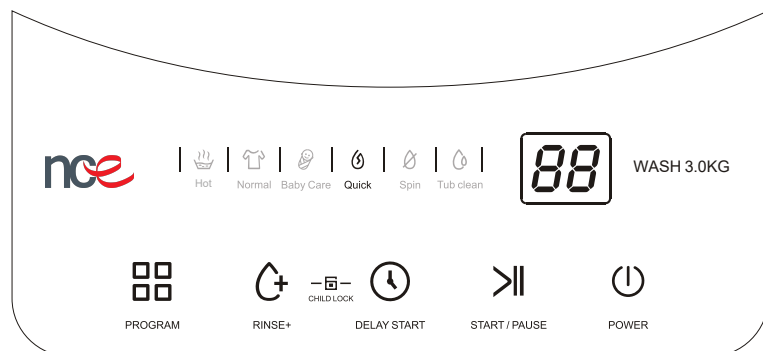


Notice

- During the operation of the washing machine, you can press the "START/ PAUSE" button and select other buttons to change the settings.

Quick

Choose the quickwash program for a small amount of clothes with a short washing time.



1. Open the machine door, put the clothes into the washing machine drum, add the detergent and then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM" and choose "Quick" program.
Without heating, one rinse cycle and one time spin process.
4. Press "START/ PAUSE" button.
After door locked, program will start properly.



Notice

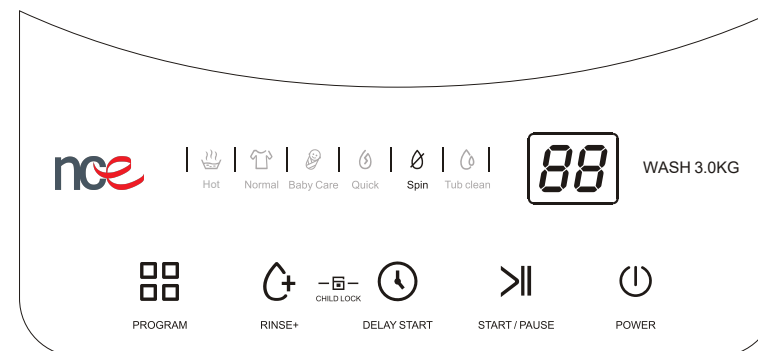
- During the operation of the washing machine, you can press the "START/ PAUSE" button and select other buttons to change the settings.



Select this procedure when washing a small amount of clothing or clean clothes, it finish the washing process in a short time.

Spin

Select the spin program to dry the clothes, without wash and rinse programs.



1. Open the machine door, put the clothes into the washing machine drum, then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM" and choose "Spin" program.
The default spin time is 6 minutes. If you need to increase the spin time, please press the "RINSE+" button to select (Maximum 11 minutes).
4. Press "START/ PAUSE" button.
After door locked, program will start properly.



Notice

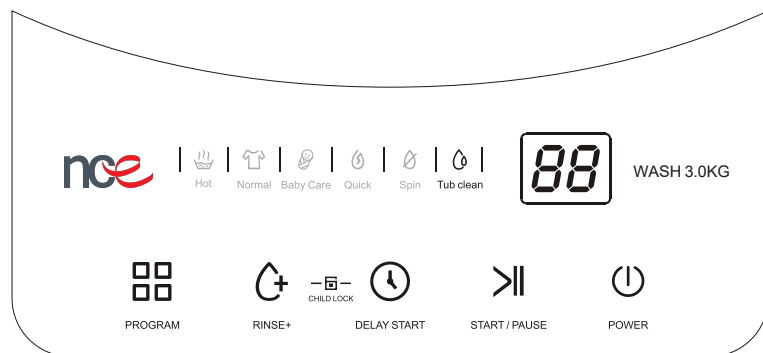
- During the operation of the washing machine, you can press the "START/ PAUSE" button and select other buttons to change the settings.



This procedure is ideal when washing a small amount of clothes.

Tub clean

Select the Tub clean program to clean the barrel of the washing machine. Do not put any clothes in during Tub clean program.



1. Open the machine door, add detergent or washing machine cleaning agent in tub and then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM" and choose "Tub clean" program. Automatically choose 95°C hot water, two rinse cycles and one time spin process.
4. Press "START/ PAUSE" button. After door locked, program will start properly.



Notice

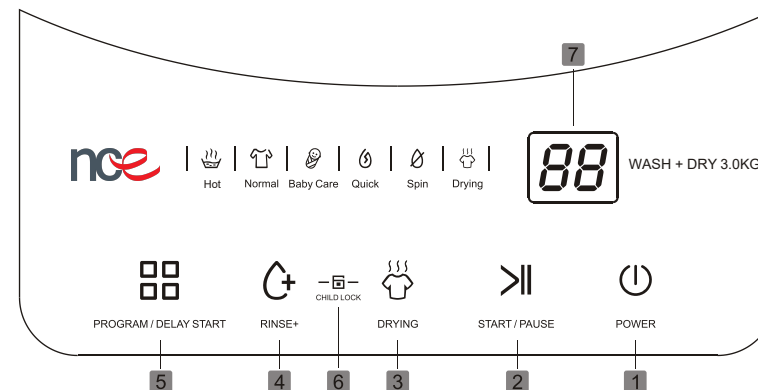
- All programs, including the "RINSE+" cannot be added
- Do not put clothes in the washing machine under this "Tub clean" program.



It is recommended that you use the "Tub clean" program once a month to clean the barrels in the washing machine.

Buttons and functions

NCEG30-700H



1. "POWER"
Use "POWER" button to turn on or off the washing machine.
2. "START/PAUSE"
Use "START/PAUSE" to start or stop the washing machine.
3. "DRYING"
Press the "DRYING" button, and the drying indicator on the control panel is on, indicating that the drying function is selected. While the indicator is off, indicating that the drying function is not selected.
4. "RINSE+"
After selecting the washing program, press the "RINSE+" button to increase the number of rinsing times. Apply same method to increase spin time or drying time
5. "PROGRAM / DELAY START"
Press the "PROGRAM / DELAY START" button to select a washing program. The program indicator will display your selection. (If "DELAY START" is required, please press and hold "PROGRAM/ DELAY START" button for 3 seconds after machine started. When entering the DELAY START mode, the LED DISPLAY will show 02 flashing. After the selected time, the program will start. Not required to press the START/PAUSE button.
6. "CHILD LOCK"
After starting, press and hold the "RINSE+" and "DRYING" buttons together for more than 3 seconds to lock or remove the "CHILD LOCK" mode. CHILD LOCK mode, disables all keys.
7. LED
LED DISPLAY shows washing time and program information.

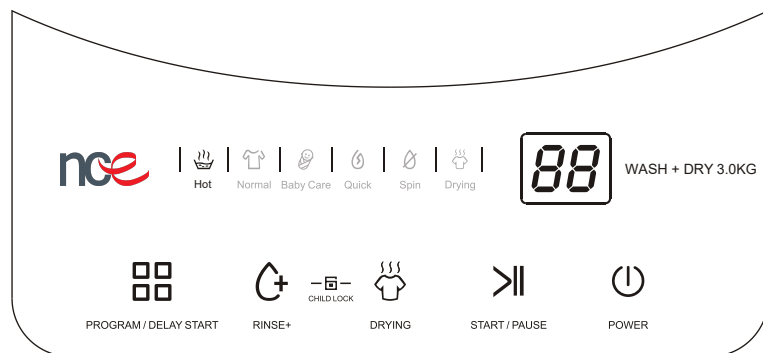


Notice

- If the power of the washing machine is interrupted during operation, the water may be too high or too hot to open the door temporarily.
- If the washing machine stops running due to power interruption during washing or rinsing, please open the door carefully for safety.

Hot wash

Choose hot wash program to wash baby clothes, 100% cotton clothes, and anything that needs to be washed with high temperature water.



1. Open the machine door, put the clothes into the washing machine drum, add the detergent and then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM / DELAY START" and choose "Hot wash" program. Automatically choose 95°C hot water, one rinse cycle and one time spin process.
Note: press the "RINSE+" button could change the times of rinse cycle. (5 times is the maximum rinsing cycles can be selected)
4. Press "START/ PAUSE" button.
After door locked, program will start properly.



Notice

- Please do not wash the clothes that not resistant to high temperature.
- During the operation of the washing machine, you can press the "START/ PAUSE" button and select other buttons to change the settings.

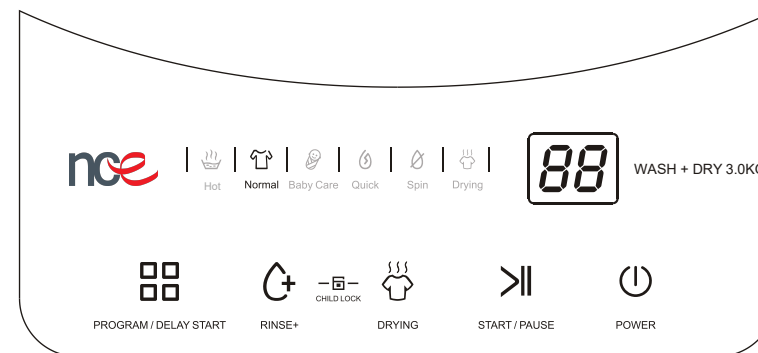


Attention

- Please check whether the clothes are suitable for boiling wash (Pure cotton baby clothes, diapers, etc.)
- Please wash the white, colorful and dark clothes separately.

Normal

Choose the normal program for daily washing of clothes (towels, socks and shirts) and other regular clothes.



1. Open the machine door, put the clothes into the washing machine drum, add the detergent and then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM / DELAY START" and choose "Standard" program. Automatically choose 40°C hot water, two rinse cycles and one time spin process.
Note: press the "RINSE+" button could change the times of rinse cycle. (5 times is the maximum rinsing cycles can be selected)
4. Press "START/ PAUSE" button.
After door locked, program will start.



Notice

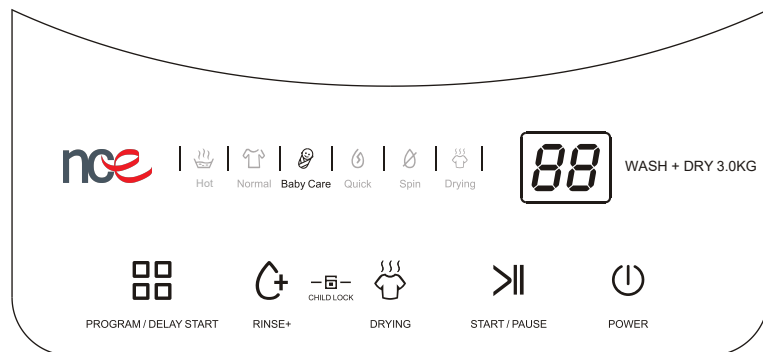
- During the operation of the washing machine, you can press the "START/ PAUSE" button and select other buttons to change the settings.



Please do not fold up the daily clothes such as towel, socks and shirt for washing.

Baby care

Choose the Baby care program for daily cleaning of baby clothes and underwear.



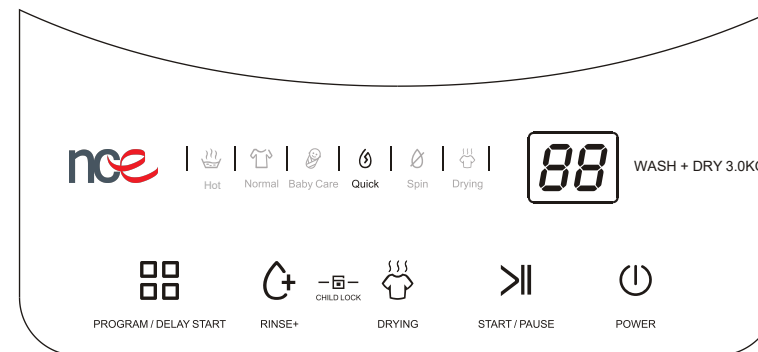
1. Open the machine door, put the clothes into the washing machine drum, add the detergent and then close the door.
2. Press the “POWER” button.
3. Press “PROGRAM / DELAY START” and choose “Baby care” program. Automatically choose 60°C water temperature, two rinse cycles and one time spin process.
Note: press the “RINSE+” button could change the times of rinse cycle. (5 times is the maximum rinsing cycles can be selected)
4. Press “START / PAUSE” button.
After door locked, program will start.



Notice - During the operation of the washing machine, you can press the “START / PAUSE” button and select other buttons to change the settings.

Quick

Choose the quickwash program for a small amount of clothes with a short washing time.



1. Open the machine door, put the clothes into the washing machine drum, add the detergent and then close the door.
2. Press the “POWER” button.
3. Press “PROGRAM / DELAY START” and choose “Quick” program. Without heating, one rinse cycle and one time spin process.
4. Press “START / PAUSE” button.
After door locked, program will start.



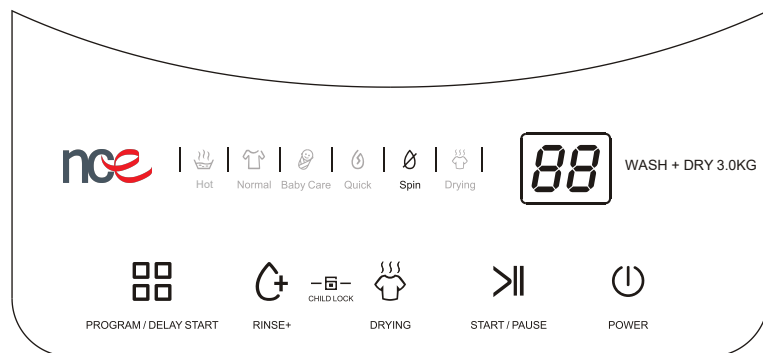
Notice - During the operation of the washing machine, you can press the “START / PAUSE” button and select other buttons to change the settings.



Select this procedure when washing a small amount of clothing or clean clothes, it finishes the washing process in a short time.

Spin

Select the spin program to dry the clothes, without wash and rinse program.



1. Open the machine door, put the clothes into the washing machine drum, then close the door.
2. Press the "POWER" button.
3. Press "PROGRAM / DELAY START" and choose "Spin" program. The default spin time is 6 minutes. If you need to increase the spin time, please press the "RINSE+" button to select (Maximum 11 minutes).
4. Press "START / PAUSE" button. After door locked, program will start properly.
5. Display En after washing, and continue to shake and scatter slowly for 12 hours. Keep clothes from clumping and wrinkling. During this period, press the "power" button to remove the clothes for drying.



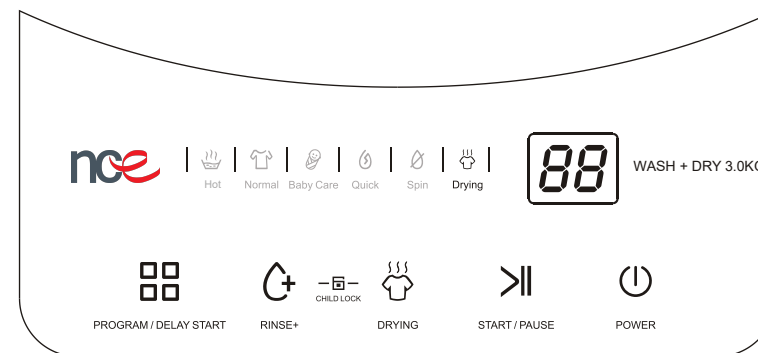
- During the operation of the washing machine, you can press the "START / PAUSE" button and select other buttons to change the settings.



Select this procedure when washing a small amount of clothing or clean clothes, it finish the washing process in a short time.

Drying

Choose drying program to dry the washed clothes.



1. Open the machine door, put the clothes into the washing machine drum, and then close the door.
2. Press the "POWER" button.
3. Press "DRYING" button to choose drying program.
4. Press the "RINSE+" button to adjust the setting drying time from 120-150-180-60-90 minutes. (LED display 2H-2H/30-3H-1H-1H/30).

Display time corresponding table

Display	Time	Notes
2H	120Mins	/
2H/30	150Mins	2H and 30 alternate display
3H	180Mins	/
1H	60Mins	/
1H/30	90Mins	1H and 30 alternate display

5. If washing process is required, first press the **START / PAUSE** button to select the required program, and then press the **DRYING** button.
6. Press **START / PAUSE** button. After door locked, program will start properly.



- Do not dry the clothes that are not allowed to dry.

Notice

Cleaning

Follow the following cleaning instructions to ensure the long-term healthy use of the washing machine.



WARNING

- Unplug the power cord before cleaning the washing machine. Otherwise it may result in electric shock or personal injury.
- So not spill water on the washing machine. Otherwise it could lead to a short circuit or an electrical shock.



■ Barrel cleaning

- Rust: rust may be caused by putting rusty water or rusting items, such as hair clips into the barrel, or by water staying in the bucket for too long.
- Derusting: squeeze the derusting paste onto the soft cloth or sponge, and then wipe off the rusty parts.
- * Do not use wire brush, or the barrel will be damaged.
- Detergent residues : (dark and stain) if you use the washing machine for long periods of time, add too much detergent, or repeat the cleaning process with a detergent that is not completely dissolved, the detergent residues may contaminate the clothing.



■ Washing machine cleaning

- Use a damp cloth to clean the washing machine.



Attention

- Do not use synthetic detergents, diluents for products containing benzene. Otherwise the plastic parts of the washing machine could be damaged.

- Use chemical cleaners as described in the user's manual.



■ Clean the drain filter

- Unscrew the filter cap screw.
- Clean filter
- Install the filter clockwise and tighten the screw with a screwdriver.



Attention

- Before opening the filter, place a water container on the bottom. Water may flow out after opening the filter.
- Do not attempt to open the filter cover when the product is running to avoid scald.

Related washing problem

The following instructions describe the cleaning of the washing machine parts after long time use.



Does freezing cause a malfunction in the washing machine?



At the end of the washing process, a small amount of water will remain in the water hose or washing machine barrel. Water can freeze at low temperature. In this case, follow the instructions below.

- Wrap a hot towel around the joint of the water hose.
- Turn off the water tap and separate it from the inlet pipe. Then put the water hose in hot water (less than 50°C).
- Add 2L hot water in the washing machine barrel and wait for 10 minutes. (less than 50°C).
- Reconnect the inlet hose, turn on the water tap, and check the water supply and drainage system.



How do I clean the machine water barrel?



Buy washing machine barrel cleaner at seller's place.

- Please use the cleaner properly according to the instructions.
- Clean the barrel according to the following instructions.

1. Add machine barrel cleaner into the barrel.
2. Select the "Tub clean" program (Without "Tub clean" program, you could select the "Boiling" program).
3. Press the "START/ PAUSE" button to start cleaning.

Troubleshooting

Sprocess	Action	Problem
Before start	For first use, there may be a small amount of water in drainhose or machine.	<ul style="list-style-type: none"> This is a normalphenomenon,the residual watercan be from the final factory inspection.
Washing	No power to the Machine	<ul style="list-style-type: none"> Is there power to the connected power-point? Is the power plugfirmly plugged into thesocket? Is the fuse or current circuit breaker ofthe power in good condition? Has the "POWER" switch been pressed firmly to engage? Is the water faucet been turned on? Is the delay startfunction set? Has the "START/PAUSE button "has been pressed to start cycles?
	Machine does not operate	<ul style="list-style-type: none"> Is the "CHILD LOCK" function set? After selecting the program,please press the "START/PAUSE" button to start the program.
	There is a water leak detected	<ul style="list-style-type: none"> Has the water inlet hosebeen connected to the faucet and washer inlet correctly? Is the faucet / tap damaged?
	No or slow water	<ul style="list-style-type: none"> Is the water tapturned on? Is the water off? Is the water inletvalve blocked? (Please clean the inlet valve) Is water tap, or inlet pipe frozen? Has the delay start function been selected? Has the "START/PUASE" button beenpressed? Is the inlet hose bent or kinked preventing water flow? Is the water pressure too low?
	Machine emits abnormal sound	<ul style="list-style-type: none"> Is the machine tilted,offbalance or vibrating? Have foreign objects entered the drum or hoses? Is it the clothes havebutton, or zipper making noise? Is it the working sound of the drainpump or motor?(It is normal)
	Poor washing effect	<ul style="list-style-type: none"> Is the type and amount of detergent appropriate? Has the correct program been selected?
	Machine stops during wash cycle	<ul style="list-style-type: none"> Does the weight of the clothes exceed thestandard washing capacity of the washing machine? Have you chosen the "Night Wash" program?
	Stops while the washing machine is running	<ul style="list-style-type: none"> Is there a suddenpower or water outage? Have you pressed the "START/PAUSE" button?
Spinning	Spin cycle does not operate	<ul style="list-style-type: none"> The washing machine program is in drainagetime, and it will takesome time before spinprocess begins. Are clothes knotted or wound causing out of balance?
	Loud spin vibration sound	<ul style="list-style-type: none"> Is the washing machineis not secure on the wall? Check the clothes are knotted or wound? Does the washing machine touch anything else? Whether any foreign objectsare present in drum?
	The clothes are stillwet after spin	<ul style="list-style-type: none"> Different types of clothing have differentspin effects. Are there too many or too few clothes and the washingmachine eccentrically protected?
Draining	No drainage or slow drainage	<ul style="list-style-type: none"> Has the drain hose been bent, blocked and frozen? Is the filter blocked?
Others	The control panel feels hot	<ul style="list-style-type: none"> It is a normalheat dissipation of the electronic components.
	The washing is notfinished after the cycle time selected is complete	<ul style="list-style-type: none"> Clothes are offsetduring washing process. Bad inlet and drainageconditions lead to timeextended.

Troubleshooting

Sometimes it is not necessarily a fault in the following cases. Before commissioning a repair agent, please check and confirm according to the following list.

Error code	Code definition	How to remove
E1	Abnormal Drainage	Clean the filter first and then drain it again. If still abnormal, please contact the after-sales service center.
E2	Abnormal Door lock	Pause the program and press the start button to unlock and lock the door again.
F3	Abnormal Temperature sensor	Please contact your place or purchase or the after-sales service center.
E4	Abnormal Water flow	Pause the program, check the inlet system, and clean the inlet valve. If the problem remains, please contact your place or purchase or the after-sales service center.
F4	Abnormal Heating	Power off and restart. If the problem remains, contact your place or purchase or the after-sales service center.
F7	Motor stop alarm	Power off and restart. If the problem remains, contact your place or purchase or the after-sales service center.
E8	Water level overflow alarm	Automatic release. If the problem remains, contact your place or purchase or the after-sales service center.
FA	Abnormal Water level sensor	Contact your place or purchase or the after-sales service center.
FC	Abnormal control panel display	Power off and restart. If the problem remains, contact your place or purchase or the after-sales service center.
Ub	Uneven distribution during spin	Shake and scatter the clothes evenly.
F2	Abnormal drain motor	Power off and restart. If the problem remains, contact your place or purchase or the after-sales service center.
EC	Power Input Error	Please check whether the voltage is too high. The problem will be solved when the voltage is back to normal.
LO	Automatic dispensing box with little or no detergent	The detergent is low, detergent needs to be added.
EA, Eb, Ed, EE, F8, F9	Abnormal Function or Motor Error	Power off and restart after 30 seconds. If the problem remains, contact your place or purchase or the after-sales service center.
<ul style="list-style-type: none"> After the alarm, the buzzer will ring once every 10 minutes to remind the user that it will not stop unless the user intervenes. Inlet pressure 0.03mpa - 0.5mpa. 		

Energy efficiency testing program:

Press "RINSE+" + "POWER" to enter the energy efficiency testing program. Select half-load or full-load by pressing the third key from left to right. If full-load is set, the time will be displayed alternately as "5H" (H is uppercase) and "36". If half-load is set, the time will be displayed alternately as "5h" (h is lowercase) and "36".

About our Policy

At NCE Pty Ltd (**NCE**) we want our customers to be completely satisfied with their purchase. We therefore recommend that you read and become familiar with our Repair, Return and Refund Policy and our NCE General Terms and Conditions of Trade.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

NCE offers the following warranty in relation to its goods.

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

NCE warrants to the original purchaser that, subject to the exclusions and limitations below, all parts of the manufacture and assembly of the goods carried out by NCE will be free from defects in materials and workmanship for a period of 12 months from the date of purchase (**Warranty Period**).

This warranty is not transferable to a subsequent customer if the goods are sold by the original customer during the Warranty Period.

If a defect appears in NCE's manufacture or assembly of the goods before the end of the Warranty Period and NCE finds the goods to be defective in materials or workmanship, NCE will, in its sole discretion, either repair or replace the goods or the defective part of the goods free of charge, or provide a credit or exchange.

NCE reserves the right to replace defective parts of the goods with parts and components of similar quality, grade and composition where an identical part or component is not available. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Where your rights under the Australian Consumer Law or this warranty do not apply, we may provide you with an indicative cost estimate to repair the goods.

Change of mind

Please choose carefully as credits and returns are not provided where you have simply changed your mind or made a wrong selection. We recommend that you carefully review any orders before proceeding. Goods can not be accepted for return unless agreed in writing by NCE and a restocking charge of 25% may apply.

Replacement item warranty

Should a replacement item be supplied by NCE 'under warranty' due to damage or product failure of original item purchased, NCE will warrant the replacement item for the remaining warranty period only of the original item warranty.

Warranty Claims

1. If a fault covered by warranty occurs, the customer must first contact the NCE Customer Service or Warranty Department.
2. Any warranty claim must be accompanied by proof of purchase, full details of the alleged defect (including clear photos), and appropriate documentation (such as historical and maintenance records).
3. The customer must make the goods available to NCE or its authorised repair agent for inspection and testing.
4. If such inspection and testing finds no defect in the goods, the customer must pay NCE's usual costs of service work and testing. The customer must bear the cost of the transport of the goods to and from NCE or the authorised repair agent, and all insurance of the goods.
5. Goods returned for repair or credit will be assessed and repaired or replaced within a reasonable time.
6. Credits will normally be processed within 14 days* of your goods being returned to NCE's nominated warehouse.
7. Where goods have been assessed to be repairable under this warranty, you may be supplied with details of an authorised repairer. You may also be provided with an indicative repair and/ or replacement time, which may vary due to reasons beyond our control, or the repairer's reasonable control, such as part availability and incorrect fault description.
8. NCE does not take any responsibility for any repairs and/ or replacements carried out without our prior written consent.
9. NCE will endeavour to locate a service agent within a reasonable and acceptable distance to the caravan's location (within 50kms). If this is not possible, the claimant/owners travel plans and next 'major' town or city location will be required.
10. If a replacement item is required, NCE will require the location of the caravan and owners for the next 14 days to allow for pick, pack and postage. If the owners are traveling, NCE require next major town or city location.

Warranty repairs on caravans

NCE will not accept any claim for reimbursement for repairs or rectification carried out without prior authorisation from NCE Management. A written quote for the repair can be supplied, however NCE reserves the right to compare and assess the quote with an alternative repairer.

Exclusions

Where the warranty does not apply, no credit will be issued and no further action will be entered into. The warranty will not apply where:

- (a) the goods have been repaired, altered or modified by someone other than NCE or an authorised repair agent;
- (b) the alleged defect in the goods is within acceptable industry variances;
- (c) NCE cannot establish any fault in the goods after testing and inspection;

- (d) the goods have been repaired, altered or modified by someone other than NCE or an authorised repair agent;
- (e) the defect in the goods has arisen due to the customer's failure to properly use and maintain the goods in accordance with NCE's instructions, recommendations and specifications (including applicable maintenance schedules);
- (f) the defect in the goods has arisen due to the customer's request to customise the goods;
- (g) the goods have been subject to abnormal conditions, including environment, temperature, water, fire, humidity, pressure, stress or similar;
- (h) the defect has arisen due to abuse, misuse, neglect or accident;
- (i) unauthorised parts or accessories have been used on or in relation to the goods; or
- (j) the goods has been overloaded or involved in an accident.

The warranty does not extend to:

- (a) damage or defects caused by normal wear and tear, including impact or stone damage;
- (b) water damage caused by creek crossings, flooding and other similar conditions;
- (c) damage or defects caused by excessive speed, hard impact or use of the goods in unsuitable 4WD or off-road applications;
- (d) the aesthetics of galvanising, coating and protectant treatments used.

Damaged Goods

NCE recommends that you immediately inspect any goods that we deliver or that you collect from any of our warehouses to ensure you are completely satisfied with the goods, including that the goods are of acceptable quality, and match the description we have provided to you.

If any goods arrive damaged, please contact your NCE Account Manager as soon as possible so a Return Authority Number can be arranged for the goods to be inspected. Goods must be returned within a reasonable time. The acceptance of the goods delivered shall be deemed for all purposes to have taken place 30 days* from the date of delivery.

If a purchaser receives a product that is damaged in transit from NCE, the purchaser should:

- Refuse to accept delivery of the product;
- Direct the courier to "Return goods to sender"; and
- Notify the NCE Customer Service or Warranty Department immediately.

NCE will not accept warranty claims on items delivered to the requested destination and inspected at time of delivery by the purchaser that are subsequently deemed to be **damage in transit, after 7 days of delivery from the delivery date.**

Your Account Manager may take the following steps in order to determine the best way to proceed:

- Visit you on site to inspect the goods within 5 working days* from your initial contact with NCE; or
- Where your location prevents an immediate on-site visit, we may ask you to email photos documenting the damage to your Account Manager.

Your Account Manager will require the following information to ensure your claim is resolved as quickly as possible:

- Original invoice number
- Description of damage or repair required
- Photos of damage or repair required
- Chassis number
- Make, model or part number
- Caravan build date

No goods will be accepted for return until a Return of Goods Authority Number has been supplied to you. Goods must be returned in the condition received by you with all original packaging, accessories and/ or manuals.

Limitations

NCE makes no express warranties or representations other than set out in this warranty.

The repair or replacement of the goods or part of the goods is the absolute limit of NCE's liability under this express warranty.

Contact Us

If you have any questions regarding this policy, please contact our Head Office or your Account Manager.

NCE Pty Ltd ACN 105 213 045

Address: 34-48 Stanley Drive Somerton VIC Australia 3062 Telephone: 1300 366 024 Email: sales@nce.com.au Website: www.nce.com.au

* Estimated resolution days may vary to circumstances beyond ours/ or our suppliers control.

* Refers to calendar days.