Basic checklist: Please double check the below steps after reading through the user manual.

- 1. Confirmed the yellow cap is engaged for the motor to turn the wheel. (disengaged has the unit in 'free' hand push mode)
- 2. Confirmed the control plug was in firmly.
- 3. Confirmed the power plug was in firmly.
- 4. Confirmed the red switch was in the ON position.



Max height from floor to latch hole is 530 mm.

Max height from floor to jack head is 710 mm.

*Note: If you are experiencing any issues with the motor engaging when using an Anderson plug please remove the Anderson plug and use the battery cable as supplied with the unit.

Anderson plug cables can have different amp ratings and may not provide adequate power supply to use with the jockey wheel, eg **50A**, **175A**, **and 350A**

In some instances such as with boats and 4x4 trailers there may not be enough weight in the front of the unit to get traction, you may need to adjust the weight or you may need to lower the handle if over extended.

The supplier recommends having a minimum of 100kg load weight on the jockey wheel A frame depending on the model van and may need additional.

*NOTE: the user needs to have the switch handle at 90 degrees when turning.

Double axle trailers and vans: you will be able to move straight forward and back fairly easily however turning may be difficult due to the tyre grip. You can try pivoting on one set of wheels if possible however as per the listing and manual it may not be suitable for dual axle setups.

Please note: This unit will not suit double axle trailers due to the lack of weight on the jockey wheel for grip.

While this item is suitable to use outside we recommend that it be housed and not left open to the elements for periods of time. Moving a vehicle with a jockey wheel is only effective on hard surfaces.