



Quality Policy Statement

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MAGSCAPES LIMITED has the policy of providing a highly efficient service in the supply of wallcoverings and magnets. All material and processing inputs are carefully controlled and documented to ensure a consistent quality is maintained, ensuring that the product is entirely suited for its end purpose.

Our aim is to be fully competitive in terms of price and delivery and superior in terms of quality when compared with our competitors.

The following principles are applied throughout the Company:

- 1. Full commitment of all Personnel to the Quality Policy, allied to an active involvement in quality improvements in line with specified objectives.**
- 2. The understanding by all employees of the long-term importance of achieving customer satisfaction by providing a consistent high quality of product and service.**
- 3. An appreciation that consistent quality can be achieved only by ensuring control at each stage.**
- 4. An acceptance that nothing shall be allowed to undermine or compromise the quality of workmanship and the aim will always be 'Right First Time, Every Time'.**

A Company-wide Quality Assurance System is in operation designed to comply with the requirements of ISO 9001:2008 and any other relevant Standards.

The quality policy provides a framework for establishing and reviewing quality objectives in a timely manner. The Technical/Quality Manager has the direct responsibility for the maintenance and continual improvement of the system and through regular audits and reviews shall ensure that the policy remains both suitable and effective.

Co-Founder, MD

Jeremy Lee

Authorised Signature

12 December 2013