



CUSTOMER SERVICE : HELLO@ELEANORROSE.COM

ABOUT RETURNS

Thank you for shopping with Eleanor Rose. It is important to us that you are completely satisfied with your purchase. If for any reason you do not absolutely love your selections, we will gladly issue a refund for the value of the merchandise within 14 days of delivery. Original shipping and handling fees are not refundable.

STEP 1: PERSONAL

ORDER NUMBER :

NAME :

ADDRESS : APT/SUITE :

CITY : STATE/PROV : ZIP/POSTAL CODE:

PHONE NUMBER :

EMAIL ADDRESS :

STEP 3: RETURN YOUR PACKAGE

Enclose this form along with your merchandise in a securely sealed package that has all original shipping labels covered and removed. Go to www.eleanorrose.com and print the prepaid postage or attach the label below using the carrier of your choice. Please allow 30 days for us to process your request upon receipt.

Eleanor Rose
ATTN: Returns
P.O. Box 1408
Natchez, MS 39121

CARRIER WILL NOT RETURN WITHOUT POSTAGE

STEP 2: LIST THE ITEM(S) YOU ARE RETURNING INCLUDE A REASON (SEE CHARTS BELOW)

QTY. RETURNED	REASON RETURNED	ITEM NO.	SIZE	DESCRIPTION

SIZING	TOO BIG	TOO SMALL	QUALITY/PREFERENCE	SERVICE/ OTHER
OVERALL	22	28	19- DEFECTIVE	11- WRONG ITEM
CHEST/BUST	23	29	21- NOT AS PICTURED	12- LATE ARRIVAL
WAIST	24	30	37- DON'T LIKE FABRIC	14- DUPLICATE SHIPMENT
LENGTH	27	33	38- DON'T LIKE COLOR	40- CHANGED MIND
			39- DON'T LIKE STYLE	