

returns form



Order number.....
Order date.....
Name.....
Telephone.....
Email.....

SKU code	item	quantity	reason code

Return reason code:

A-Unwanted B-Does not fit/suit me C-Faulty D-Damaged E-Duplicate F-Wrong item sent

Other reason.....

Refund Instructions

If you would like a refund, please return the goods to us in a saleable, unused and undamaged condition in its original packaging within 30 days or 14 days (for sale goods). You can return free of charge to our London store (open Mon-Sun) or via post at your own cost.

To return via post

1. Complete this form giving a reason for your return and remembering to include the form in your returning package. Post back to us at: Caroline Gardner Returns, 17 Marylebone High Street, London, W1U 4NZ.
2. It is advisable to use a tracked postal or courier service when returning goods to ensure the item/s reach us safely. Unfortunately we cannot refund items that do not arrive, without proof of postage.
3. Once we receive your return we will endeavor to process returns within 14 working days. If an item has arrived damaged or you believe it to be faulty please contact us so that we can advise the best course of action before returning the item to us.

We regret that we are unable to offer refunds on pierced jewellery or other such items for hygiene reasons.

Caroline Gardner Returns
17 Marylebone High Street
London
W1U 4NZ