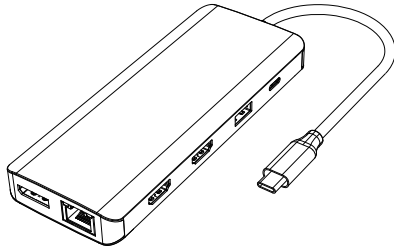


Product Manual

13 IN 1 USB C Docking Station

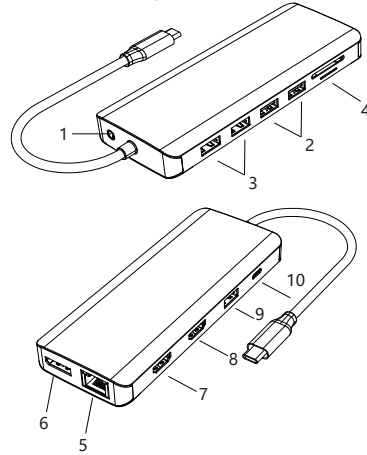


UDS037

Product Introduction

This All-in-one Multifunction USB-C hub offers convenient access to multiple devices on your USB-C Laptop. The hub is equipped with 3 video output ports. With Triple Ultra HD display simultaneously (2X HDMI & 1X DP), it allows you to split up the content to triple display devices when the system supports the function. Extended interface: 2x HDMI, 1xDP, 1xRJ45 Gigabit Ethernet, 1x USB-C PD3.0 charging, 3x USB3.0, 2x USB2.0, 1x3.5mm Audio, 1xTF & 1xSD card reader, Simply plug and play to expand your laptop's capabilities.

Structure Diagram



- | | | |
|----------------------|-----------|-----------|
| 1. Audio/Mic | 2. USB2.0 | 3. USB3.0 |
| 4. SD&TF Card Reader | 5. RJ45 | |
| 6. DP | 7. HDMI 2 | 8. HDMI 1 |
| 9. USB3.0 | 10. PD3.0 | |

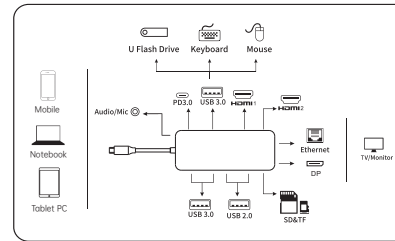
Feature

- 3.5mm Audio/Microphone(CTIA Standard)
- USB-C Port: Power Delivery (PD3.0)
Upstream charging the source devices such as Laptop/MacBook, charging limited to 87-96W for safety and affected by different firmware. Support 100W power adapter
- HDMI 2: 4Kx2K 30Hz / 3840x2160 max
- HDMI 1:
4Kx2K 60Hz / 3840x2160 (work separately while source is DP1.4)
4Kx2K 30Hz / 3840x2160 (work separately while source is DP1.2)
- DP:
4Kx2K 60Hz / 3840x2160 (work separately while source is DP1.4)
4Kx2K 30Hz / 3840x2160 (work separately while source is DP1.2)
- USB 3.0 (3 Ports):
Up to 5Gb/s data speed & maximum power output 5V/0.9A, backwards compatible with USB2.0/USB1.1
- USB 2.0(2 Ports):
Up to 480Mbps data speed.
Design for the connection of 2.4 GHz wireless devices, such as wireless keyboards/mouse adapters etc.
- RJ45 Gigabit Ethernet: Up to 1000Mbps, stable wired access
- SD / TF Card Reader
Read: 20-40MB/s, Write: 10-30MB/s,
Data transfer rates are subject to the speed of the memory card itself and your computer's USB ports.

Remarks

- Support both SST & MST.
- HDMI resolution will be 4K/30Hz if two of them plays simultaneously.
- HDMI resolution will be 1080P/60Hz when dual or triple display with DP.
- To the TB4 devices with 11th Gen intel CPU just can support max resolution 4K@30Hz.

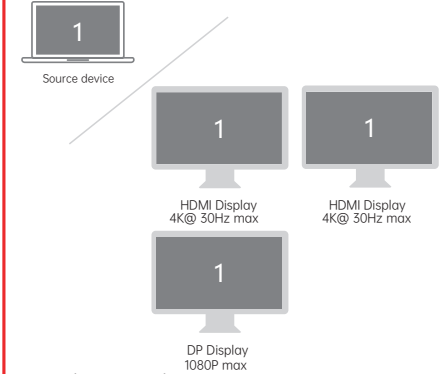
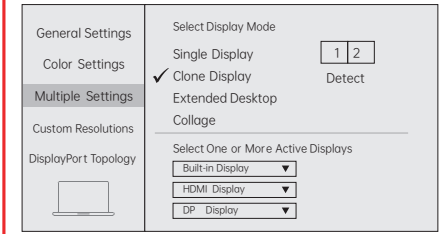
Connection



Graphics Settings for window 10

1.Clone mode

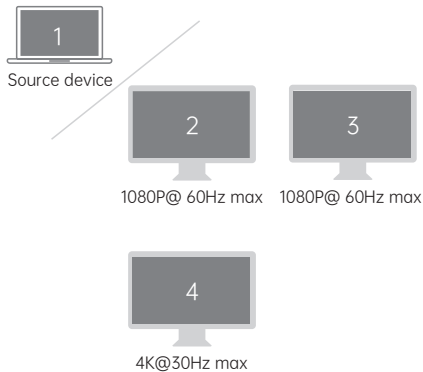
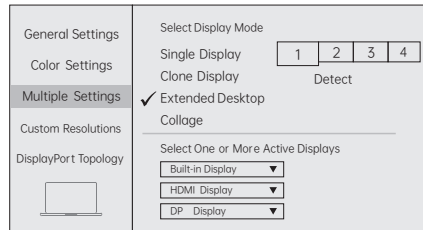
Right click desktop > Graphics Settings > Display



To the DP1.2 devices, just support max 1080P resolution and two external displays

2.Extended Desktop(NOT supported by APPLE)

Right click desktop > Graphics Settings > Display

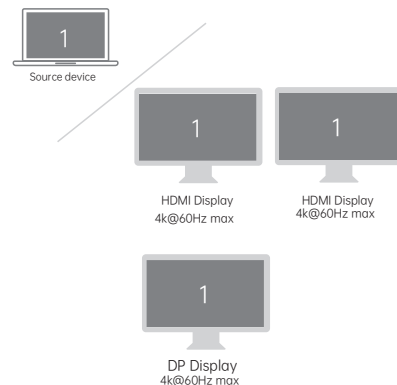
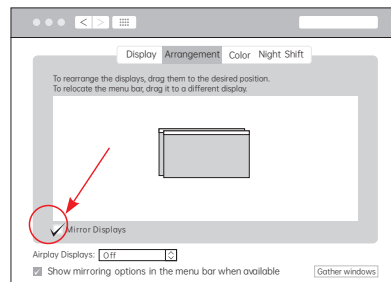


To the DP1.2 devices, only can support 2 external displays (DP1.4 can support 3 external displays).

Graphics Settings for Mac

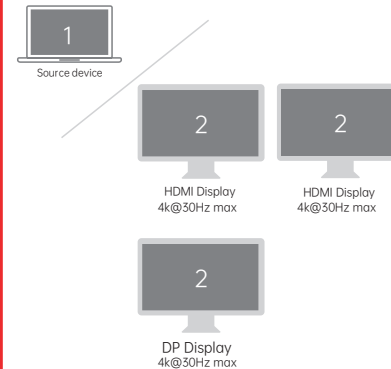
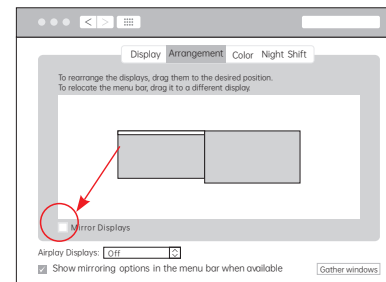
1.Mirror Display

Apple logo > System Preferences > Displays



2.Extend Display

Apple logo > System Preferences > Displays



Storage Conditions

Ambient Operating Temperature: 0°C to 70°C(32°F to 158°F)
Storage Temperature: -30°C to 120°C(-22°F to 248°F)
Ambient Operating Humidity: 20%-80%RH
Storage Humidity: 20%-90%RH

FAQ

- A. Why is there no video output ?**
- Pls make sure if your USB-C devices support video output.
 - Pls make sure if the connection is good.
 - Pls use standard HDMI cable.
- B. Why is there no audio output from HDMI ?**
- Pls make sure if there's audio output on the Monitor.
 - Pls set the external monitor as default audio output device.
- C. What if the WIFI drops when the hard drive has been connected to the hub ?**
- 1.2.4G is easily interfered, you can switch to 5G network, or try to move the hard drive to a suitable place.
- D. What if the USB driver can't be identified ?**
- Restart the device and connect the hub again.
- EW what if the display screen drops after connecting a large current hard drive ?
- Please connect your charger with the hub.

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HDMI
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