

## Free Warranty Extended

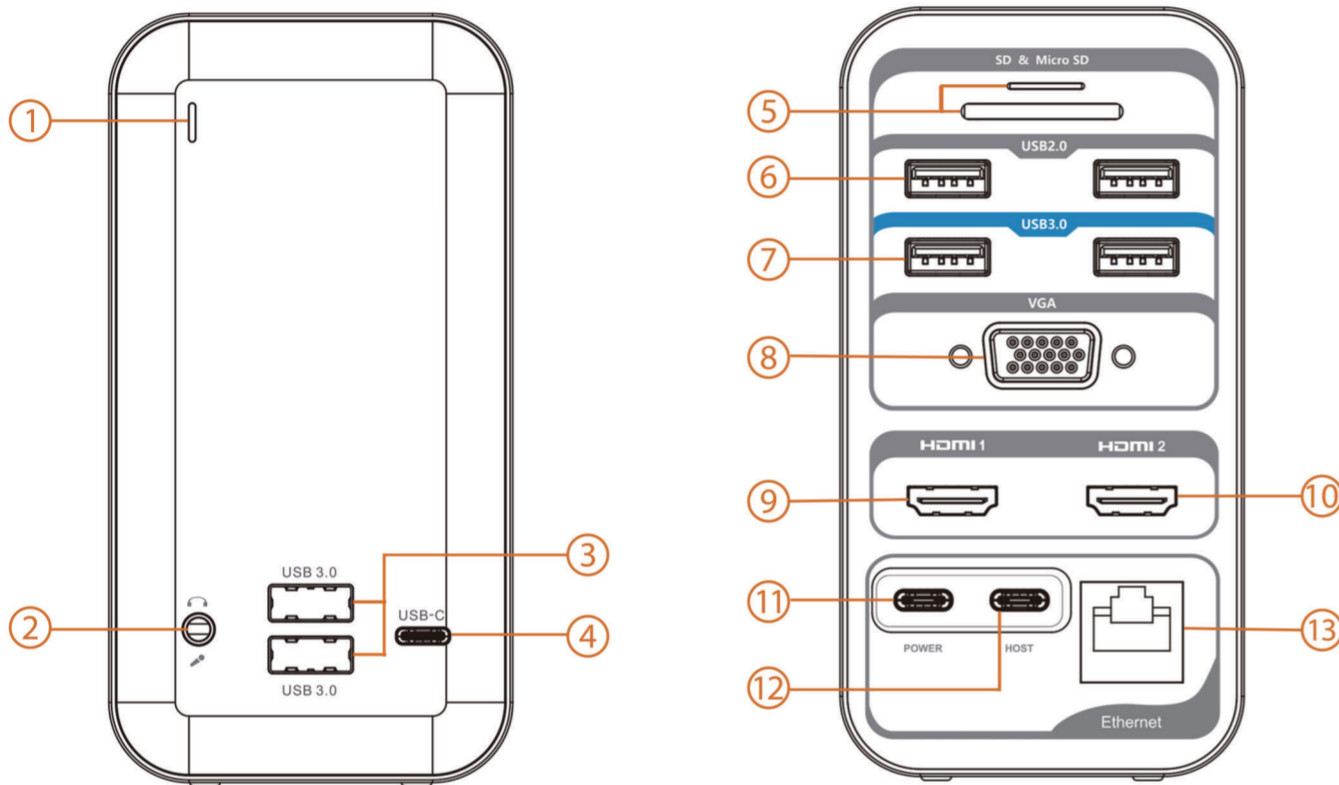
Register your product for a **FREE** upgrade to a 24-Month Warranty:

[www.tobenone.com/warranty](http://www.tobenone.com/warranty)

## THANK YOU!

Thank you for your purchase of the Tobenone 14-in-1 USB-C Dual Display Dock UDS-019! Our Dock provides the ability to connect up to TWO HD displays, RJ45 Gigabit Ethernet, audio input and output, 6 USB peripherals and SD/TF slot to your USB-C system via ONE USB-C cable.

## Ports and connectors



- ① Working indicator light
- ② 3.5mm Audio/Microphone
- ③ 2 x USB 3.0: 5Gbps, 5V@0.9A
- ④ USB-C Gen1: Data transfer up to 5Gbps, 5V@0.9A
- ⑤ SD/Micro SD: UHS-1, supports SDXC,SDHC,SD,MMC,RS-MMC Card
- ⑥ 2 x USB 2.0: 480Mbps, special for mouse and keyboard
- ⑦ 2 x USB 3.0: 5Gbps, 5V@0.9A
- ⑧ VGA: 1080P@60Hz
- ⑨ HDMI 1: 4K@30Hz
- ⑩ HDMI 2: 4K@30Hz or 4K@60Hz on DP1.4
- ⑪ USB-C PD 3.0: Support 100W adapter, max 87W charging for safety
- ⑫ USB-C to Host: Connect your USB-C laptop
- ⑬ RJ45 Gigabit Ethernet: 10/100/1000Mbps

Any questions, we are here to help!

Email: [support@tobenone.com](mailto:support@tobenone.com)

Because the only question we can't fix is the one we don't know

# USB-C Dual Display Docking Station Quick Start Guide

Step 1: Connect power adapter to USB-C Power(⓫) input port on the dock

Step 2: Connect the dock and laptop via USB HOST(⓫) and a USB-C to USB-C cable as provided

Step 3: Connect two monitors via any two ports of HDMI 1, HDMI 2 and VGA

## Dual HD Extended Monitors Configuration



HDMI1 + HDMI2 **OR** HDMI1 + VGA **OR** HDMI2 + VGA

Step 4: Attach USB 3.0 and USB-C devices(USB driver, keyboard, mouse, printer etc.) to the USB ports on both the front and back of the dock(③④⑥⑦), Insert SD card, TF/Micro SD card into SD/TF slot(⑤)



Step 5: Connect speaker/headphones or microphone to the front audio ports(②). Connect the Ethernet cable to RJ45 Ethernet port(⑬)



## Troubleshooting:

### NO display output via HDMI and VGA.

- 1- Please make sure the USB-C port of your devices(Laptop/Tablet) supports display output feature (Alt-mode DisplayPort)
- 2- Please check if the connection between the monitors, dock and laptop is tight
- 3- Please use the Standard HDMI and VGA cable, HDMI to HDMI and VGA to VGA cable is recommended

### NO audio output from monitor

- 1- Please make sure your monitor supports audio output function
- 2- Set the external monitor as default audio output device

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