1. DisplayLink Driver: The USB C dock utilizes DisplayLink technology to display, must download and install the latest DisplayLink manager application via: www.displaylink.com before using
Note: The DisplayLink app doesn't store/record any screen content. It only uses screen recording functionality to enable seamless extended display support.

2. Support System: Windows 10 or later, Chrome OS 100 or later, Android, macOS 11+ systems, and Ubuntu. DON'T support Linux/Unix!!!

3. Resolution: The final resolution of video output depend on your host devices(laptop, cable, monitor). Such as: Only when your host devices support 4K@60Hz, the video output will be 4K@60Hz

4. DP1.2: If laptop only support DP1.2, the refresh rate of all video port is 30Hz

5. Support Rotate or Not: All video ports support landscape mode. The driver-based video ports are not able to change the monitor orientation from landscape to portrait. That's means you only can use the plug-and-play video ports(HDMI 3 and HDMI 4) to change the monitor orientation from landscape to portrait

6. The front USB C port of the dock support display or not: Sorry, the front USB C port of the dock don't support display, only for USB C PD and data transfer. If you need video output, you can choose HDMI or Displayport port.

7. About Heat Up: All ports will generate heat when working normally, and the heating temperature is normal within 0°C-50°C. This is a common situation for all hubs/docking stations and not a quality issue. You can use the DisplayLink dock with confidence.

8. Warranty: We provide a worry-free 24-month warranty and lifetime technical support for our product. Any questions about the TobenONE docking stations, please contact our support team via <mark>support@tobenone.com</mark>

<mark>Special Tips for Windows</mark>

1> It supports up to 4 monitors if your laptop's USB-C port support video output, otherwise only 2 monitor

2> When you download and install the DisplayLink driver, please remember to click on its icon and set it as "Launch automatically after login", you don't have to click on the driver for subsequent logins

3> For the high-powered laptop, please let me explain to you: the included 120W power supply is adequate for most applications, many PCs only require 40-65w on the USB-C input. Please note that: Due to the chip of the high-powered laptop itself, it needs to provide a power

supply greater than 120W. This also will be affected by the number of devices you have plugged in. If the included cannot meet the laptop's needs, could we trouble you to connect the laptop-equipped power supply to the laptop to provide a more stable connection when you use it?

4> If your PC is Dell/HP/ThinkPad laptop, your PC maybe will be warned of low charging. Those Laptop (Dell/HP/ThinkPad...) do not allow 3rd party charger to charge their laptop in other ways. So if you use a lower-power charger than the laptop's included AC adapter, it will cause a low charging warning. It's the limit of the laptop, not for the dock.

5> How to set up Clamshell mode:
1. Click the right mouse button on a blank space on the desktop, and select "Display Settings" in the pop-up menu;
2> On the left side of the setting interface, find the "Power and Sleep" option and enter;
3> On the right side, a list of all functions related to "power and sleep" will be displayed, scroll down the list, find "other power settings" and click to enter;
4> In the pop-up "Power Options" interface, click "Select the function to close the lid" on the left to enter;
5> Then in the detailed setting interface of the function, find the option to close the lid, set it to "do not take any action", and then confirm to exit.

Special Tips for macOS users

1> It ONLY supports 3 monitors (HDMI 3 and HDMI 4 cannot be used at once).

2> For convenience, you could add the DisplayLink app to open when Mac starts:
Step 1: Click the Apple icon and select System Preferences from the menu
Step 2: Select users and groups
Step 3: Switch to the login tab from the top bar
Step 4: Click the plus sign (+) at the bottom of the page
Step 5: Select an application or press the Command (⌘) key to select multiple applications from the window, and then click Add

3> Screen Recording: For macOS, the DisplayLink technology will require a screen recording permission to capture pixels and send them to your external monitors. Please follow these steps: Apple Menu->System Preference-> Security&Privacy->select "Privacy" tab->Scoll to find" Screen Recording" and check "DisplayLink Driver"

4> HDCP Limit: Since the screen is recording, you cannot watch any HDCP(High -bandwidth Digital Content Protection) content from Netflix/Prime/ iTunes/Hulu/etc. If you watch Non-HDCP content from Youtube/Netflix/Prime/ iTunes/Hulu/etc, the dock will allow

5> How to set up Clamshell mode:
1. Open System Preferences on your Mac
2. Click "Battery" in macOS System Preferences
3. Click on the "Power adapter" tab after entering the power saving settings window

4, in the power adapter settings panel, Click the "prevent computer from sleeping automatically when the display is off"

<mark>Some Troubleshoots</mark>

1. After your laptop sleeps or restarts: Wait for a while, if the external monitor is not working properly, please try to open the laptop lid. If it still cannot work, maybe the driver hasn't opened yet. You need to click the DisplayLink driver icon to restart it

2. If the external monitor is flickering: Maybe the connection is unstable or the power adapter does not have enough power for your laptop, could you please try the below troubleshoots:
Troubleshooting 1:
Please unplug all cables-reboot your laptop--connect the laptop to the dock's HOST port--connect the power supply to the dock's DC port--attach the monitor and other devices to the dock
If it still cannot be fixed, could you please check the refresh rates, and reduce the monitor refresh rates to 30Hz
Troubleshooting 2: Try to directly connect your laptop's power adapter to your laptop's charging port

3. Can use longer USB-C cables or not: Please use the USB C cable coming with the docking station. Because using a longer cable will affect the performance of some devices connected to the dock(data or video signal transmission), especially high-bandwidth devices like external hard drives and video displays.

4. If you have ethernet issue, please try the below steps:
1> Restart your laptop
2>Then try to update the latest Realtek Ethernet driver by visiting
https://www.realtek.com/en/component/zoo/category/network-interface-controllers-10-100-1000m-gigabit-ethernet-usb-3-0-software
3>If still cannot work, please please try to restart the router and turn off the wifi
Note: Our internet port supports up to 1000mbps, but it is based on your actual network speed(Backward compatible with 10/100Mbps Ethernet). If your local internet speed is 80-150 Mbps, the dock's internet speed only can reach 80-150Mbps, not 1000mbps.

5. If receive warn "USB display device is not connected" or "USB device not recognized":
Please unplug all cables-reboot your laptop--connect the laptop to the dock's HOST port--connect the power supply to the dock's DC port--attach the monitor and other devices to the dock