HEATWAVE

HEATWAVEVISUAL.COM

100% SATISFACTION GUARANTEED & 60 DAY LIMITED WARRANTY ON ALL HEAT WAVE PRODUCTS*

Return Policy: If you are unhappy with an item we will take it back for a full refund within 60 days from the date you received it. All you have to do is fill out this return form and mail the merchandise back to us, and that's it! As soon as we get your product back, the return is usually processed within 1-3 business days and a confirmation is sent to you via email.

Return Shipping: If you have either ordered the wrong product, the wrong size or have received an item that for any reason you are unhappy with, you are responsible for all return shipping charges. If a mistake was made by us please let us know ASAP and we will take full responsibility for the issue and cover all return costs associated with the mistake.

Warranty Issues: Heat Wave guarantees its' products against manufacture defects and breakage for 60 days from the date you receive it. We will replace any defective or malfunctioning part at no charge. All warranty issues must be filed within those first 60 days.

*All sales are final on prescription eyewear - No returns or exchanges can be made once the order has been submitted to our optical lab.

Please Complete:

Order number: _____

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Celly: _____ Email: _____

Send Returns to:
Heat Wave Visual
Attn: Returns
610 Quarry Road
Unit B.
San Carlos, CA 94070

QTY.	Item(s) to be returned	Color	Size	(R)efund or (E)xchange

Refunds:
If you select a "Refund" you will be issued a credit back to the credit card that you used or if you used Paypal we will issue you a refund to your account.

Exchanges:
Any price differences will be refunded back to the credit card used and/or we will contact you if necessary. All U.S. exchanges will be shipped back using free USPS Priority Mail unless you would like to pay for a shipping upgrade.

QTY.	Item(s) to be exchanged	Color	Size

Additional notes / comments / cool drawings:

For HEATWAVE use only

Date Processed:		Emp:	