



Reverse Osmosis Water Filtration System Warranty

King Water Filtration (KWF) warranty commences on the date of invoice to dealer, distributor or any other entity, whichever occurs first. KWF warrants that its products and components without a superior original equipment manufacturers warranty will be free from defects in materials and workmanship under normal use and service for a period of 1 year except as described below. All manufacturer warranties are subject to the terms and conditions of each individual manufacturer. Details, certain limitations and exclusions are specified herein.

Reverse osmosis systems rated at up to 100 GPD and filter systems used for residential applications are warranted to be free from defects in materials and workmanship under normal use and service for 1 year. Consumable filters, media, membranes and wear items are excluded.

Systems must be installed and maintained by a licensed, bonded contractor with substantial knowledge and experience with the system in question. Installation and maintenance must comply with all applicable ordinances and plumbing codes. Items in water sensitive areas must include a dedicated pressure regulator, anti-hammer device as appropriate and a leak protection device to mitigate any potential damages.

This warranty does not apply to consumable items, media, products or components that are damaged as a result of neglect, misapplication, accident, modification, freezing, act of God, damage, water temperature in excess of 120F or any other factor outside of normal operation. Contact KWF in ad-vance for advice as to the suitability of a particular product for a specific purpose.

Warranty does not extend to items built wholly or partially to the Purchaser's design or specifications. This KWF warranty is in lieu of any other warranty, expressed or implied. KWF does not make any warranty or implied warranty as to the merchantability or fitness for a particular purpose. Warranty is void by failing to fully comply with installation, product label, operation or maintenance instructions including the use of incompatible lubricants or sealants. Warranty may require detailed documentation and pictures of the installation, on-site inspection and return of the item(s) in question at the customer's expense.

KWF extends warranties solely to our direct transactional customers. Any secondary customers must submit warranty claims through their supplier. Purchaser's exclusive remedies under this warranty shall be limited to the repair or replacement of the non-conforming item(s) as determined by KWF. Warranty applies only to the specific failed component part(s). Items for warranty consideration must be sent freight insured, pre-paid and appropriately packaged to KWF with a formal Returned Goods Authorization (RGA) reference. Approved warranted items will be shipped F.O.B. KWF Las Vegas, NV warehouse. Contact KWF to obtain an RGA number or to discuss any warranty issues. Damage claims are handled separately from warranty. Damage claims must be submitted in writing including a fully completed KWF Damage Claim Form.

To the extent permitted by applicable law, KWF is not liable for consequential damages. In no event shall KWF be liable for damages, including without limitation, loss of time, inconvenience, charges incurred in connection with the repair or replacement of the product(s), direct or indirect damages, loss or interruption of business or any other monetary impact. KWF's entire liability under any provision of this limited warranty shall be limited to the actual amount paid for the product(s). No dealer, agent, distributor or other person has any authority to make any warranties or representations concerning KWF or its products. Accordingly, KWF is not responsible for any such warranties or representations.

Some states do not allow limitations on how long an implied warranty is in effect, or exclusions or limitations of incidental or consequential damage, so the limitations and exclusions herein may not apply to you. This warranty gives you specific legal rights which vary from state to state. This warranty is governed by the laws of the state of Nevada and is, without notice, subject to change at any time.