

**FREE SHIPPING & RETURNS.**

**RETURNS AND EXCHANGES**

We will accept a return or exchange of any unworn item purchased on LAGOS.com within 90 days of the original invoice date.

Please note: Original shipping and return shipping charges cannot be refunded. Engraved items are final sale and cannot be exchanged or returned. Gift cards are not returnable.

**IF THIS IS A RETURN -**

Please visit <https://www.lagos.com/apps/returns> to begin your return process. Please print the return slip and put it inside the box.

If your purchase was made through Shop Amex points or if you are a gift recipient, please email [customercare@lagos.com](mailto:customercare@lagos.com) for additional instructions.

**IF THIS IS AN EXCHANGE -** Please select the item (s) you wish to exchange:

#	ITEM #	ITEM DESCRIPTION	QTY	REASON # SEE LIST*
001	PR-10034-10	JEWELRY CLEANSING WIPES - 10PK	1	

**\*Reason for Exchange**

1. Does not fit
2. Changed mind
3. Damaged / Defective
4. Received Incorrect Item
5. Not As Pictured Online
6. Other, please specify:

Please provide the new item number and size you would like to receive for the exchange.

If the contact information is different than the purchaser, please provide your information below:

Item # and Size: \_\_\_\_\_

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

**SHIPPING -**

USA: Please include this packing list and utilize the UPS shipping label generated via [www.LAGOS.com](http://www.LAGOS.com)

INTERNATIONAL: Order shipped internationally are not eligible for free returns. Please return package to:

441 N 5th Street, 4th Floor  
 ATTN: Customer Returns  
 Philadelphia, PA 19123  
 USA  
 1-877-925-4305

**CONFIRMATION -** You will receive a confirmation email when your return or exchange is received. Allow 7-10 business days for the credit to be applied to your account.

**ALTERATIONS & SIZING**

LAGOS jewelry can be altered & custom tailored to ensure perfect fit. If you would like to have your item sized, please contact [customercare@lagos.com](mailto:customercare@lagos.com) or 1-877-925-4305 Monday through Friday, 8:30 AM - 7:00 PM EST. For more information, please visit: [lagos.com/alterations-size-guides](http://lagos.com/alterations-size-guides)