Paul and Paulie Limited ®

Good cotton for great kids

GOODS RETURN/LOST FORM

Thank you for ordering online from Paul and Paulie (www.paulandpaulie.com). Our kidswear products are proudly designed in New Zealand and produced in India with great care and attention to detail.

If you need to exchange the garment for any of the following reasons, please contact us by emailing contact@paulandpaulie.com in the first instance. We will then send you an address for return of goods.

1. Size exchange
2. Received the wrong item or order
3. Goods received with manufacturing fault
4. Goods damaged or lost in transit

To be eligible for a return or exchange, your item must be in brand new and unused condition that you received it. It must also be in the original packaging. Kindly fill out all information in this form to help us process your request. Just download, print and complete this form and send it back to us with your proof of purchase and returned item(s).
Note: Sale products and promotional codes are not eligible for return or exchange, please choose carefully. We will of course honour our obligations under the Consumer Guarantees Act.

RETURN OF GOODS ☐ GOODS LOST IN TRANSIT *Please tick appropriate boxes.*

Proof of Purchase attached ☐ ☐

Paul and Paulie Order Number:…….. Date of Purchase: ……./……./…….

Customer Name: ……

Email: …… Phone/Mobile: ……

Address: …….. Post code: ……..

ITEM(S) RETURNED:

Product Code	Please tick reason for return			
	Size exchange	Wrong item/order	Manufacturing fault	Damaged in transit

I WISH TO EXCHANGE MY ITEM(S) FOR*:

Product Code	Description	Colour	Size	Quantity

ITEM(S) LOST IN TRANSIT/SHIPPING:

Product Code	Description	Colour	Size	Quantity

*OR: ☐ Online gift voucher ☐ Refund

If there is a difference in price or courier charges are applied, we will contact you for payment.

If you consider your item is faulty, please contact us for assistance by emailing contact@paulandpaulie.com