SIMPLY TALL RETURN POLICY

Returns or exchanges are accepted within 30 days of the order date for USA orders and 45 days for international orders. Returned merchandise must be in new, unworn condition with the tags attached. Refunds will be issued for the cost of the item. Shipping charges are not refundable. We cannot accept returns that are not in new condition or beyond the time limit. Items marked as "Final Sale" cannot be returned or exchanged. If merchandise is received, that is ineligible for return, no refund or credit will be issued.

HOW TO RETURN/EXCHANGE MERCHANDISE

Option #1 - Print out a prepaid Return Label (US Customers Only - All others use Option #2)

We offer 3 options when using the pre-paid label:

- 1. **Exchange** Free Prepaid Return label If the exchange item is not available, a refund will be issued as outlined below.
- 2. Return for Store Credit Free Prepaid Return Label Store Credit is issued in the form of a e-gift card.
- Return for Refund Prepaid Return Label \$8.00 will be deducted from your refund.
- 4. To print out a prepaid return label from our website. Go to https://simplytall.com/pages/returns-exchanges

Option #2 - Return on your own

- 1. Complete this return and exchange form below and enclose it with your returned item(s)
- 2. Select your carrier (USPS, UPS, FedEx, ... etc.) and pay the return postage to the carrier at the time of shipping.
- 3. Ship the return package to the following address:

Simply Tall - Attn: Returns 151 Folsom St NW Warren, Ohio 44483

EXCHANGE BY PHONE**

If you would like your exchange sooner, rather than waiting for us to receive your returned item, give us a call for a phone exchange. We can get your new item(s) charged to your credit card and shipped out right away. Your credit card will be charged for your new merchandise, with no additional shipping fee (US customers only). Then send back your return. We will issue a refund to your card when your return is received. We can be reached Mon-Fri from 10-4 EST at 866-934-9782.

**If you do choose to do an exchange by phone, please type "Already Exchanged by Phone" in the customer notes/exchange information section when generating your return label so you do not receive duplicate items.

Once you have shipped your return, please allow 5-7 business days for your return to reach our warehouse and an additional 3-5 days for

AME			OR	DER DATE		ORDER #
TURNED ITEMS						
Item #	Qty	Description	Size	Color	Price	Reason Code
HANGE ITEMS						
Item #	Qty	Description		Size	Color	Price
	f vour exchange	total is greater than yo	ur return tota	al. please fill o	ut vour metho	d of payment belov
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	Card Discove	er 🗆 American Express	name on	cara		