

HEAT SENSITIVE PRODUCT SHIPPING POLICY



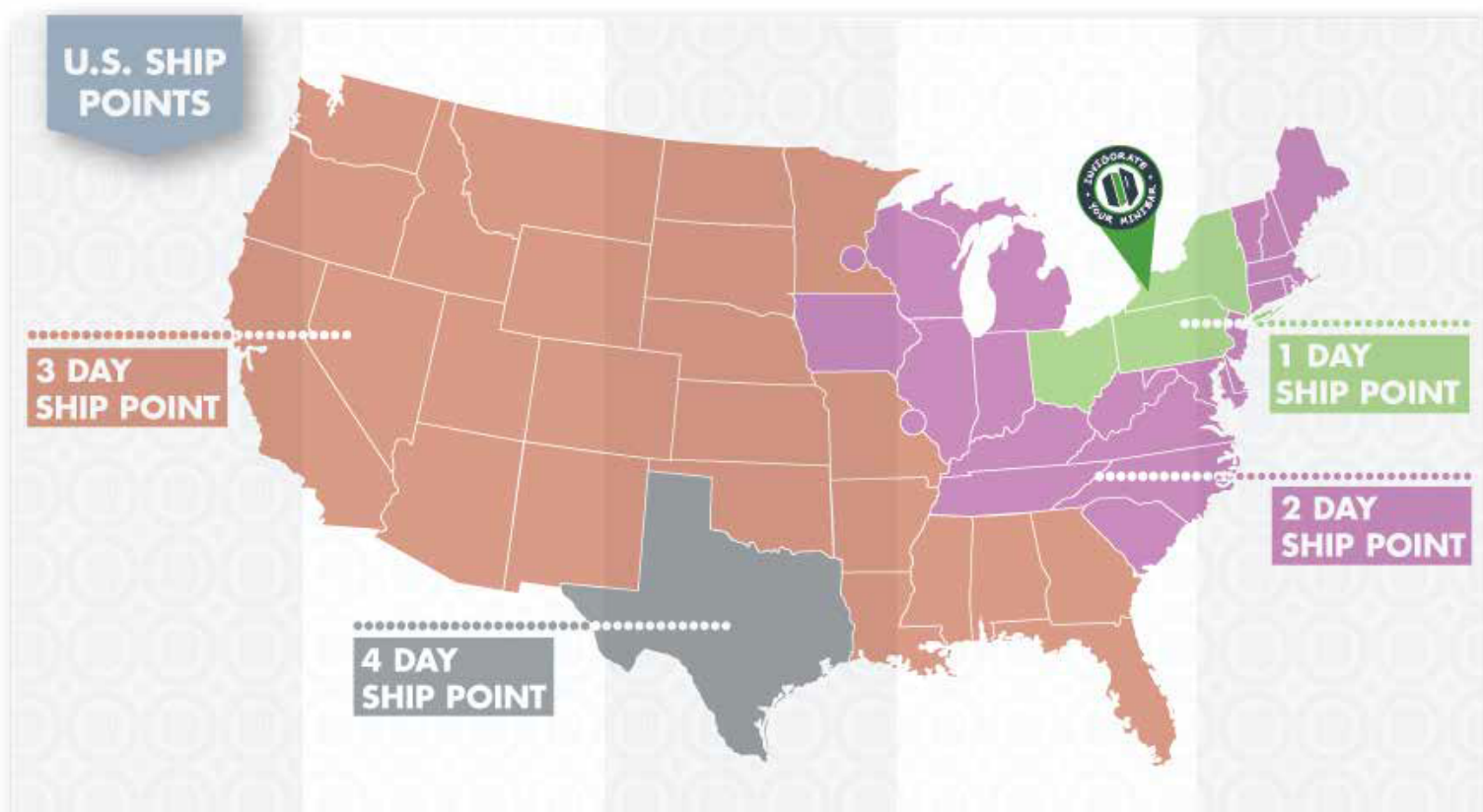
HEAT SENSITIVE ITEMS

Chocolate Almonds
Chocolate Cherries
Chocolate Mints
Chocolate Pretzels
Chocolate Raisins
Chuaos Chocolates

Dagoba
Dylan's Chocolates
Ghiradelli
Gummy Bears
Hershey's
Kit Kats

Madecasse Chocolates
Milk Duds
Milky Way
Nestle Crunch
Reese's Peanut Butter Cups
Reese's Pieces

Ritter Chocolates
Toblerone
Twix
Yogurt Trail Mix
Yogurt Raisins
Yogurt Pretzels



When we see the weather here, there, or anywhere in between reach **80° F**, heat sensitive shipping applies.

Heat sensitive items require **special packaging, cold packs & expedited shipping** to ensure they get to their destination in good condition. Many times it's just too hot to ground ship and we will send the customer a quote with expedited shipping costs to approve.

If ship point is **1-2 days**, heat sensitive orders will only ship UPS Ground on **Monday, Tuesday, or Wednesday** to ensure they don't melt over the weekend. Many UPS warehouses are not cooled so we cannot take the risk.

If ship point is **3 days**, we will ship order **Monday or Tuesday**. If orders are large enough for a pallet or a refrigerated truck, we will contact customer about minimum order requirements and lead time.

In-Room Plus will provide insulated boxes and cold packs complimentary.

Customer will be notified if order requires expedited shipping prior to it being sent out.

If you have any questions, please ask!