

Limited Warranty for the MONOKEI Standard

(THE "WARRANTY")

Your MONOKEI Standard keyboard (the "Product") is warranted against defects in materials and workmanship for a period of ONE (1) year from the date of purchase ("Warranty Period") when used in accordance with MONOKEI Standard's user manual (refer to www.monokei.co/standard/help).

MONOKEI reserves the right to determine the remedy that is provided, whether a claim is eligible, and whether a Product is defective.

DEFECTS IN MATERIAL AND WORKMANSHIP

Requirements

MONOKEI requires proof of purchase. MONOKEI accepts ONLY the following:

- a dated sales receipt of the Product from MONOKEI or authorised retailers.
- a dated email from MONOKEI or MONOKEI's authorised retailers confirming the purchase and/or shipping of the Product.

MONOKEI reserves the right to request for further information as necessary to protect itself against potentially fraudulent claims. MONOKEI may deem the claim ineligible if such information is not provided.

Remedies

This Warranty covers the Product and each of its component parts as shipped, except those in the Exclusion provision below, namely accessories and spare parts (including but not limited to: cables, carrying cases, keycaps, and keyboard switches) not sold as or bundled with a Monokei product (the "Part(s)").

MONOKEI's entire liability and your exclusive remedy in relation to problems or damage arising during the Warranty Period shall be, at MONOKEI's sole discretion:

- to repair the Product at no charge;
- to exchange the Product with a replacement product of the same model or a product that has the same or substantially similar features as the purchased Product (e.g., a different model with the same features, or the same model in a different colour) that is new or comprised of new and/or previously refurbished product; or
- to refund the purchase price.

Exclusions

The Warranty DOES NOT cover:

1. problems or damage arising from use of the Product outside MONOKEI Standard's user manual (refer to <https://www.monokei.co/standard/help>);
2. accessories and spare parts (including but not limited to cables, carrying case, etc.) sold separately i.e., not bundled with the Product;
3. problems or damage arising from unacceptable use or care of the Product including, without limitation, disassembly, misuse, improper installation, unauthorised repairs, unauthorised modification, improper adjustment, and/or neglect;
4. problems or damage arising from external causes, including defects caused by lightning, fire, liquid contact, accidents, or other acts of God;
5. defects in and/or depletion of consumables, (i.e., components that are expected to require regular replacement including without limitation: batteries, cables, switches, hotswap sockets etc.)
6. problems or damage arising from use of a consumable beyond its expected lifetime; or
7. problems or damage arising from normal wear and tear.

LIMITATION OF LIABILITY

TO THE EXTENT NOT PROHIBITED BY LAW, MONOKEI SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, REVENUE OR DATA (WHETHER DIRECT OR INDIRECT) OR COMMERCIAL LOSS ARISING OUT OF OR RELATED TO THE USE OF THE PRODUCT AND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON YOUR PRODUCT EVEN IF MONOKEI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

DURATION OF IMPLIED WARRANTIES

TO THE EXTENT NOT PROHIBITED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED TO ONE (1) YEAR. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation may not apply to you.

 monokei.co/standard/help

