

MedReady 1750 Monitoring Instructions - Plain Old Telephone Service (POTS)

In order to get started, use your Unit ID and Password. If you were not provided this information, please contact MedReady Customer Service at 310.328.7557 and we will be glad to assist you. Please have your Device Number and Credit Card handy when calling.

MedReady 1750 General Info

The MedReady 1750 utilizes Plain Old Telephone Service (POTS), which is the basic wire line telecommunication. Some homes have changed over to Voice Over Internet Protocol (VOIP) connections and there have been many successful installations using this Protocol, some specific providers are simply not compatible and the device will not communicate with our servers. You will be able to determine if you have a compatible phone system during the steps below. Under normal operation the MedReady will call our 800 number when the medication alarm stops by itself after 30 minutes (factory setting) or when the power has been out for 24 hours, or the medication failed to rotate into position. Our servers will alert caregivers via text, email, and automated phone calls. These contacts are established via the www.medready.net website. The MedReady will also call us nightly giving us the scheduled and taken pairings for the past 24 hours.

MedReady 1750 Initialization

To get the communication started, locate the phone line that came with your MedReady. Plug one end directly into the wall jack (do not to connect it via splitters or through any other devices), then plug the other end into the bottom of the MedReady. You will notice 2 telephone jacks on the bottom side of the MedReady and you can plug the phone jack into either one, and use the other one to connect a phone or other device.

Remove the Blue Cover. Depress the AM/PM button until a light turns on under the X on the red cover. As soon as you see this light you can release the AM/PM button. You will notice the light will stay on for about 30 seconds and then shut off which indicates the initialization was completed. At this point you can go to www.medready.net and logon using your ID and Password, and you should see an initialization event type 2 recorded in the log. If you do not see the type 2 event in the log then a communication error occurred. If you do nothing the MedReady will try to communicate again in 13 minutes, or you can reset the entire process by removing both the battery and A/C adapter, plugging the battery and A/C adapter back in and depressing the AM/PM button again as described above. If after several attempts, you cannot get the initialization event to show up in the log then most likely your phone system is not compatible with the system, and you will have to upgrade to the MR-357 GSM Cellular version.

www.medready.net WEBSITE Info

The website is very simple to navigate and is has two sections where you can **Edit** the contacts who get notified for a non-compliance event, and where you can view the compliance **Log**.