

WARRANTY & RETURN POLICIES

THESE ARE THE SOLE AND COMPLETE WARRANTY AND RETURN POLICIES FOR ALL PRODUCTS AND SETS FORTH THE EXCLUSIVE REMEDIES OF THE CUSTOMER. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED. IN NO EVENT SHALL DOTY BELT LLC BE LIABLE FOR DAMAGES IN EXCESS OF THE PRODUCT VALUE OR FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES TO PERSON OR PROPERTY ARISING OUT OF THE USE OR INABILITY TO USE OF SUCH PRODUCT; TO THE FULL EXTENT THE APPLICABLE LAW MAY DISCLAIM SUCH DAMAGES.

RETURN POLICY

Doty Belt LLC allows returns or exchanges on all non-customized merchandise. Returned merchandise must be delivered in "as delivered" condition without any "use" marks. We offer a 30 day window, following the receipt, for these returns with no restocking or handling fee. Following that 30 day window a 15% restocking and handling fee will be assessed. After 90 days, all returns will be issued a company credit for the amount of invoice minus 15% restocking and handling fee. Additionally, no returns are allowed for discontinued items over 30 days of receipt. The customer is required to obtain a RMA (Return Merchandise Authorization) prior to returning any merchandise. The customer is fully responsible for shipping costs.

LIMITED WARRANTY

Doty Belt LLC warrants all its products will be free from defects in construction and workmanship for 1 year from the date of purchase. Doty Belt LLC at its sole option may either repair or replace a defective product at no charge to the customer. A copy of customer purchase receipt and/or invoice may be required for warranty.

CUSTOMER OBLIGATIONS

It is the customer's obligation to fully understand all form, fit and function of the product(s). To obtain warranty service or return services, a customer must complete the warranty Review Request Form included with the product or available online and fax or mail it back to Doty Belt LLC. Once the form is reviewed, a RMA will be issued. The customer must return the product, shipping charges prepaid, along with the warranty request to the provided address.

EXCLUSIONS

The warranty and return policies do not cover any product which has suffered normal wear and tear, defects resulting from accidents, product misuse, product abuse, failure to follow product instructions, improper product maintenance, neglect, tampering with the product, alterations, unauthorized product repairs, fire, flood, chemicals, acts of God, and damage while in transit to Doty Belt LLC. Further, this warranty expressly does not cover any general or consequential damages to person or property other than the product, including but not limited to any devices used in conjunction with the product.

REPLACEMENT GUARANTEE PROGRAM

If it is determined that the failure claimed is not covered by our warranty program, you may be eligible for our Replacement Guarantee Program. This program offers any customer that has product failure/damage within a two year period (proof of purchase maybe required) that is not covered by our warranty, a replacement product at a prorated discounted price.

Replacement Program Prorated Discount Schedule

0-6 months	6 months-1 year	1 year - 18 months	18 months-2 years
25%	20%	15%	10%



Lift Assist Harness

DONNING INSTRUCTIONS
WARRANTY & RETURN POLICIES
USER INFORMATION



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