

GUARANTEE

Inloom guarantee's their fabrics for a period of 5 years against wear-through. The guarantee covers the replacement of the fabric, but does not cover the cost of re-upholstery or any other associated costs.

The following requirements must be met for a valid claim under this guarantee -

- The upholstered item was only subjected to normal use, for a maximum of 9 hours daily, and not continuous or shift hours
- Regular cleaning and maintenance has been carried out, in accordance to the maintenance guidelines which can be found at www.inloomfabrics.com, including keeping the fabric free from dust and soiling
- The manufacturer has followed good practices in the manufacturing of the upholstered item, including the use of good quality foam or padding to protect the fabric from any wood or metal edges
- Any foam used underneath the fabric maintains its shape for the 5 year period and does not crumble

This guarantee will not cover fabric in the following instances -

- Spot wear on limited areas of the fabric caused by, for example, metal zips on jeans or keys
- The upholstered item has been misused or vandalised

Inloom reserves the right to investigate on site to verify the above conditions against any claim that is made under this guarantee