

Digital Solutions Technology PTE LTD (DST) Refund Policy

of Products and Services

Velocity Node Product:

- DST has a 30-day 100% money back guarantee on Velocity Node purchases.
 - Refunds must be requested within 30- days of original payment date.
 - Refunds requested after 30- days will be handled on a case by case basis.
- Clients must contact DST via email at support@digitalsolutionstechnology.com to inform us of a refund request. The request for refund must come from the Clients email on file.
- Upon receipt, the return will be noted on the clients account and a refund will be issued to the client within 30 days.
- After the refund is completed, account access will be removed from the client.
- DST clients who have purchased the Velocity Node and paid via Bitcoin(BTC) at the spot market price at time of purchase, the same will be applied for refund disbursements.
- If member has elected to take physical possession of a Velocity Node(s), All shipping and handling costs for the return of product will be borne solely by the client. In no event shall the Company refund shipping expenses for the delivery of the returned product.
- Prior to returning a device if applicable, a return authorization number must requested by emailing Customer support at support@gigitalsolutionstechnology.com
- Any damage or loss that occurs to returned product during shipping will be the responsibility of the client. Should the product arrive to the Company damaged (thereby rendering it non-resalable), the Company will reject the shipment.
- DST reserves the right to reject repeated returns or replacements.
- Product returned to the Company without prior authorization, and a valid Return Authorization Number (RA#) will not qualify for a refund and will be returned to the Member at the Members expense.

Software as a Service(SaaS) Products:

- All our SaaS service products come with a 30-day 100% money back guarantee on all software purchases
 - Refunds must be requested within 30- days of original payment date.
- Clients must contact DST via email at support@digitalsolutionstechnology.com to inform us of a refund request. The request for refund must come from the Clients email on file.
- Upon receipt, the return will be noted on the clients account and a refund will be issued to the client within 30 days.
- After the refund is completed, account access will be removed from the client.
- DST clients who have purchased any software and paid via Bitcoin(BTC) at the spot market price at time of purchase, the same will be applied for refund disbursements.

WARRANTIES

Except as expressly stated herein, Company makes no warranty or representation as to the merchantability, workmanship or any other warranty concerning any software/service/hardware purchased from or through DST. Please email support@digitalsolutionstechnology.com for inquiries regarding your account.

NOTICE

By purchasing any of our hardware and software, you are agreeing to and will abide by this refund policy. The company may update the refund policy without notice. Any dispute will be handled in the EU.

Office:

Digital Solutions Technology PTE, LTD.

112 Burren RD, Warrenpoint
Newry. CO. Down Northern
Ireland, BT34 3XT

Phone +442031291676

Email: support@digitalsolutionstechnology.com

