

green cradle

GREENCRADLE'S 5 YEAR CRIB LIMITED WARRANTY AND ASSURANCE OF QUALITY

Your crib mattress is free from known defects, created under a pledge of providing superior construction and attention to detail. This warranty covers all components and covers against defects in materials and manufacturing. Should a failure occur in any of these components, including the spring, core, basic construction or cover, Greencradle will gladly repair or replace your mattress at its own discretion. You will be asked only to cover the cost of shipping. This warranty is F.O.B. Sherman Oaks, CA and is not transferable.

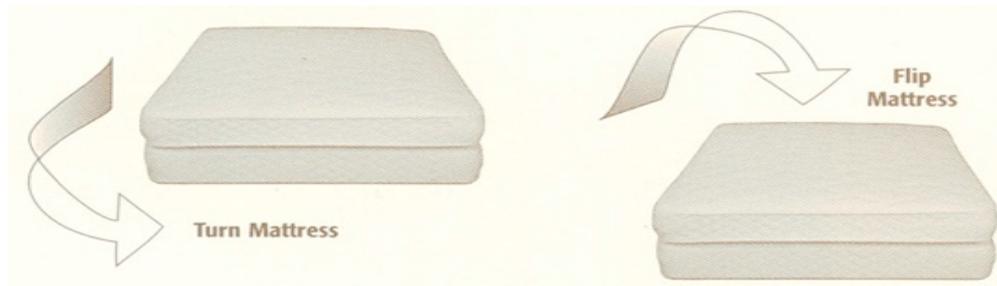
While Greencradle strives to ensure your satisfaction, a few conditions beyond our control may invalidate this warranty:

- Our extensive commitment to superior quality and raw materials results in a mattress so luxuriously dense that its weight must be supported and distributed properly across a slatted foundation or springs. Slatted platform are acceptable, provided the distance between each slat does not exceed 2" (two) inches.
- The mattress has been folded, bent or jumped on. Law label was torn off.
- There are signs of improper care such as stains, burns or compacting due to insufficient turning.

All necessary replacements or repairs which are determined by Greencradle to be caused by manufacturing defects will be non-prorated for the first three (3) years from the date of purchase. On the 4th and 5th year, repairs or replacement will be prorated based on a 20% percentage basis where you will receive a repair or replacement credit equal to 20% of the original price paid.

Please note that Greencradle cannot be responsible for claims associated with the handles, normal wear, fading or stains to the cover, issues of firmness, allergies or sensitivity to materials. Mattresses sold "as is" or as "floor models" are outside the coverage of this warranty as well.

The natural components of your mattress will respond to interactions with the human body. Gentle body impressions and subtle shifts in support characteristics are perfectly normal. They will in no way diminish the performance of your sleep system. Body impressions (up to 1½" latex / 1½" innerspring) caused by the natural materials in your mattress conforming to your individual characteristics are not considered a defect. Please flip and turn your mattress every 3-6 months. To safeguard against damage, always have at least two people to flip the mattress.



A suggestion... Attach your invoice or sales slip to this warranty and file them together in a safe place. Should you need to make a warranty claim, you will be asked to present your original invoice.

REFRESHING THE APPEARANCE

Any easy, natural way to revive the beauty of your mattress is spot cleaning with a solution of 1:3 parts white distilled vinegar and water. Spray the solution on the spot, and then expose it to direct sunlight until the stain fades and any scent of the vinegar disappears. Make sure the mattress is entirely dry before returning it to use. If you prefer to use a non-toxic spot cleaner, follow the manufacturer's directions and make sure the cleaner dries completely before you use your mattress.