

RETURN ORDER FORM

Clever Clogs Inc

Unit 2, Kinsealy Business Park,

Kinsealy Lane, Malahide

K36DK81



Please fill in all information as requested in step 1 & 2. These details are available on the order confirmation e-mail sent to you. All fields marked with an '*' are mandatory to be filled.

Step 1: Provide Order Details & Purchase Information

Customer Name*	
Customer Address Street Address*	
Postcode*	
Customer Email*	
Customer Phone Number*	
Order Number*	
Order Date*	
Order Delivery Date (if known)	

Step 2: Return item information and reason for return

Product code*	Reason for Return*	Quantity*	Price of item

Step 3: Provide additional comments if any

Step 4: Please print, fill and include this form while sending the items you wish to return

Return address:

Clever Clogs Ireland

Unit 2, Kinsealy Business Park,

Kinsealy Lane, Malahide

K36DK81

Returns:

- Return your item within 30 days to receive a full monetary refund
- Return between 31 days and 60 days to receive a store e-voucher
- Your refund will be processed 5 working days after receipt of your returned item
- We recommend sending via a trackable service as we can only process a refund when the goods are received – we may request a proof of delivery if any return can not be located or has not been received by our team

Exclusions:

For hygienic reasons, we are unable to offer returns or refunds for any underwear products. However, we can offer exchanges on a case by case basis for Bras, Leggings etc. Please contact our team for any questions about sizing (support@cleverclogs.ie).

Products listed in our Outlet are end of line, discontinued or ex-display and are heavily discounted. We do not accept returns or offer refunds & exchange for any Outlet items unless the item is not working or is damaged. If you receive an item from our Outlet which is not functioning, please immediately contact our team on support@cleverclogs.ie for a solution.