

JCJ's Shipping Policy

Domestic Shipping Policy

Shipment processing time: All orders are processed within 14 days.

We ship on Saturday's, but not on holidays. If we experience a high volume of orders there could be a slight delay in the shipping of your order. We will email you within 48 hours if there is any change in the shipping date or time.

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Shipment cost
USPS Priority Shipping	3-5 business days	\$ 7.95
UPS Ground	2-3 business days	\$12.95
Fed Ex	2-3 business days	\$12.95

Shipment to P.O. boxes or APO/FPO addresses: Any shipments to PO Boxes will go through USPS.

Shipment confirmation and order tracking: Your shipment confirmation and tracking number will be emailed to you when the shipping process has begun with your chosen carrier.

Customs, duties, and taxes: Jennifer Cecile Jewelry is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages: Jennifer Cecile Jewelry is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier or our support team directly to file a claim. Please save all packaging material and damaged goods before filing a claim.

International Shipping Policy: Jennifer Cecile Jewelry ships to most international countries.

Returns Policy: If you are not happy with your purchase you are welcome to return your purchase for an exchange or refund excluding shipping fees. We request an email is sent to jenniferceciledesigns@gmail.com explaining the reason for the return. We ask that the returned item is in new condition and returned using the same carrier used to ship the item within 14 days of purchase. We also ask that you return the item in a similar box to protect the piece in the mail. Please ship the item to: Jennifer Cecile Jewelry P.O. Box 25103 Silverthorne, CO 80497. Please allow 7 days for refund processing.

For more information, email jenniferceciledesigns@gmail.com.