

NAME	
ORDER NO.	
ORDER DATE	



QTY	PRODUCT CODE	DESCRIPTION	REASON CODE	REASON FOR REFUND
				1 DOESN'T FIT 2 LOOKS DIFFERENT 3 FAULTY 4 INCORRECT ITEM

Need to return something? **Items can only be returned for a refund.**

We understand that occasionally you may need to return a product to us for a variety of reasons. If the item you receive is not right, whatever the reason, return it to us within **30 days** and we can organise a refund. Simply fill in the form and send it back to us with the item/s in their original condition.

Please ensure you get tracking with the return, as we will not be liable for any lost parcels.

Please email us at support@concave.com, referencing your order number to notify us of your return.

Once we have received your return, we will process the refund within three working days in line with our returns policy which can be found on our website at concave.com