



Dear valued customer,

Under executive order in response to COVID-19, Bickford Flavors is classified as an “essential business” and **we will remain open to serve you.**

As we continue to manufacture flavors, employee and customer safety are our top priority. In addition to remaining compliant with CDC guidelines, we are paying close attention to government healthcare recommendations and implementing new protocols.

We will continue to fill your orders as usual, but please note that there may be delays in shipment beyond our control. Our customer service team will stay in close communication with you, notifying you immediately if any changes in executive order will affect your shipment.

Thank you for your patience during this critical time.

Sincerely,

*Scott Sofer,  
President*

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