



**AODA Customer Feedback Form**

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is a provincial legislation that aims to achieve a fully accessible Ontario.

Your feedback is important in helping us improve the accessibility of our services and our work environment. Please take a moment to complete this feedback form and let us know how we are doing.

Date of visit: \_\_\_\_\_

What was the purpose of your visit? \_\_\_\_\_

Please outline in detail the nature of your feedback including names of all individuals involved.

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If applicable – were all documents and materials provided to you in an accessible format?

\_\_\_\_\_yes \_\_\_\_\_No

If no, please explain:

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Did we respond appropriately to your needs?

\_\_\_\_\_yes \_\_\_\_\_No

If no, please explain:

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Would you like to provide any additional details? If so, please respond below.

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Please provide us with your contact information below:

(Any personal information is collected to Ontario Regulation 429/07, the Accessible Standards for Customer Service and will be used strictly for the purpose of responding to your feedback)

Full name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

How would you like to be contacted?

By Phone       By Email       I don't want to be contacted

Thank you – we appreciate your feedback!!

