

DECORTÉ

RETURNS NOTE

Need to return something? We want you to feel confident about shopping with us – if you change your mind, you can return any product purchased online in its original condition within 14 days of receipt of the product, subject to a couple of exceptions (the details of which can be found in our Refund Policy available at <https://www.decortecosmetics.co.uk/pages/returns-cancellations>). It's easy, simply follow the instructions below:

1. Fill in the table below, together with your details (please ensure you include your order number and a reason for return).
2. Enclose this form with the item(s) you are returning back to us and we will process within 14 days of receipt.
3. **RETURN ADDRESS: Decorté UK Online Customer Services**, 4th Floor Regus, Rex House, 4-12 Regent Street, London, SW1Y 4PE
4. Please ensure you obtain a proof of postage when you return the item(s) to us (make sure you keep a copy of the proof of postage in case we do not receive the returned parcel, as we cannot accept liability for returned goods lost in transit).

PLEASE NOTE: For faulty or damaged products or incorrect orders, please contact our customer service team first using the contact information at the bottom of this form before returning your item to us.”

Name:

Address:

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Order Number (on your dispatch note):

Product Code	Product Description	Quantity Returned	Return Code*	Replacement Required?

*Reason for return code: A – Changed my mind, B – Product ordered in error, C – Product not as described, D – Product arrived faulty, E – Other (please state).

Other:
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For further information please visit our Customer Service pages at www.decortecosmetics.co.uk or if you would prefer to speak to a member of our Customer Services Team, please contact **+44 (0)20 3356 2988**.