



INEARZ AUDIO

H.E.L.YES. USER MANUAL



HEAR EVERYTHING LIVE

Dear Customer,

Thank you for choosing Inearz Audio.

These ambient in ear monitors have been digitally fit and handcrafted for you. To ensure an optimum product experience, please read these instructions thoroughly.

Please do not hesitate to contact us or your hearing care professional at any time if you have further queries about using or re-charging your device.

1. Charging Instructions

Your instruments need to be charged in the charger. Plug the USB-B mini connector cord into the charging station on the backside. Then plug the 2-prong end of the power cord into a 110V electrical outlet. A light will turn on in the charging station if properly working. Before charging, make sure the instruments are turned off! Depending on options chosen, this will be accomplished either by rotating the volume control to the off (dotted) position, or ensure the toggle switch is oriented away from the color dot.

Place the instruments face down and orient onto the charging posts. Indicator light inside the instrument blinks fast while testing the battery level. If fast blinking continues for more than 5 seconds, re-orient devices on the posts. **Left in ear monitor must be on the left side of the charger, and right in ear monitor must be on the right side of the charger or no charge will happen.** The cups will magnetically “grab” your instruments. When properly aligned, a red light (charging indicator) inside the instrument will blink slowly. After a full charge, the light will stop blinking and remain on.

After the initial charge cycle, we recommend 6 hours of daily charging time for up to 8 hours of use. Daily charging will provide maximum cell life. Charging longer than 6 hours will not harm your instruments. The charge will only remain in the instruments for two weeks before a reduction in available use time becomes effected.

Make sure you turn your charging station off when not actively charging your instruments.

There are no serviceable parts inside your charger or your in ear monitors. Battery cells must be replaced by the manufacturer when a full charge no longer provides a full day of use.

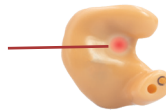
Keep keys, coins, batteries, and any other objects, especially metal objects, away from the charging station at all times.

Charging station

On/off indicator



Active charging indicator



On/off toggle in charging position (must be OFF). Toggle away from dot.

Orient magnets face down to align with magnets on the post.



2. Program Control / Volume Change

The Helyes is the world's first fully integrated ambient microphone system that doesn't rely on a communications pack for user control. The HELYes (stand for Hear Everything Live) system works totally independent of your monitor mix and allows control via an on/off switch (Digital or Manual) and a memory button that can allow you to access varied levels of volume, compression and noise reduction. Our signal processor uses a professional 16 channel circuit that processes over up to 135 decibels of stage volume without any audible distortion.

Press and hold button for 2-3 seconds to change programs.
With every press/hold you will hear beeps to indicate program number.

Program 1: provide more bass response
Program 2: provides a flatter response
Program 3: provides a high frequency response

Optional Programming Socket for customizing programs (good for those with hearing loss or sound sensitivity)

Volume Change (Multi-Function Push Button: MPB)
Press MPB button for 1 second to change volume.
Maximum volume is achieved when you hear three consecutive beeps. Press again the volume is at minimum, repeat sequence.

Turn on HELYES by either:
1) Rotating the Volume Control dial or
2) Moving forward the On/Off toggle switch forward towards the dot.



Prefer to watch a video on use and care of your HELYes product?

Align dots on shells.

Orientation of in ear monitors for charging



3. Warnings & Technical specifications

Keep instruments and charger out of reach of children. If magnets are swallowed, seek immediate medical attention. Neodymium magnets in product can affect pacemakers and ICDs and other implanted devices. Avoid placing magnets near electronic media, gps devices or compasses.

Your charging station is made with a sturdy case. It is NOT waterproof. **DO NOT IMMERSE OR EXPOSE TO MOISTURE.**

Two year electronics warranty on charging station. In ear monitor battery: Nickel Metal Hydride; not user serviceable.

Operating Voltage: 5 VDC.
Power consumption: 4 Watts.

Travel to countries outside the USA require a different transformer. USB-B mini type connectors should yield the correct voltage.

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