RETURNS NOTE

All goods must be returned with this form.

ORDER NUMBER:
ORDER DATE:

I would like to return this item because:

☐ FAULTY.
☐ OTHER (please state below).

RETURNED ITEM

REFUND

We will happily refund any homeware purchase within 14 days of delivery.

1.) Please email us at customer_relations@t-o-o-g-o-o-d.com, including your order number*. To request your return authorisation and we will provide you with the relevant return instructions. In the unlikely event that homeware goods have arrived broken, please inform us with visual evidence as soon as you receive the items.

*Your order number can be found on your packing slip, or confirmation email and will begin with #HT followed by numbers.

2.) Please complete the details of the return above and enclose it with the item(s) you wish to return. *Please note unless faulty, returns will only be accepted for items in their original, unused condition and with all original packaging.

3.) When returning homeware to us please take reasonable care to ensure that they are received by us and not damaged in transit. We recommend that you send returns by recorded post and always retain proof of postage. We are unable to offer free returns on our homeware.

*Please return your item(s) to: Returns Toogood, Inline Unit 2, Sevenoaks Enterprise Centre, Bat & Ball Road, Sevenoaks, Kent, TN14 5LJ, UK.

4.) International Returns: Please ensure returns made from outside of the UK are clearly labelled ‘Returns Toogood’ on the address and most importantly that the goods are declared as ‘Return Goods’ on any customs declaration form to prevent any import charges and taxes being applied.

SIGNATURE __________________ PRINT NAME ___________________________ DATE _________

+44 (0)20 7226 1061
CUSTOMER_RELATIONS@T-O-O-G-O-O-D.COM
WWW.T-O-O-G-O-O-D.COM