



## RETURNS NOTE

All goods must be returned with this form.

ORDER NUMBER:

ORDER DATE:

I would like to return this item because:

- WRONG SIZE.
- FAULTY.
- OTHER (please state).

RETURNED ITEM	EXCHANGE FOR	REFUND
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We will happily refund or exchange any unworn garment or homeware purchase within 14 days of delivery.

1.) Please email us at [customer\\_relations@t-o-o-g-o-o-d.com](mailto:customer_relations@t-o-o-g-o-o-d.com) to request your return authorisation and we will provide you with the relevant return instructions.

2.) For authorised **clothing** returns over £300 of non-sale items please attach the enclosed DHL return label to the outside of the box covering the shipping label. For authorised **clothing** returns under £300 please refer to sections 4 and 5 below.

Please complete the details of the return above and enclose it with the item(s) you wish to return. \*Please note unless faulty, returns will only be accepted for items in their original, unworn/unused condition and with all original packaging.

3.) For authorised **homeware** returns please refer to sections 4 and 5 below

4.) When returning any item to us please take reasonable care to ensure that they are received by us and not damaged in transit. We recommend that you send returns by recorded post and always retain proof of postage.

\*Please return your item(s) to: Returns Toogood, Inline Unit 2, Sevenoaks Enterprise Centre, Bat & Ball Road, Sevenoaks, Kent, TN14 5LJ, UK.

5.) International Returns: Please ensure returns made from outside of the UK are clearly labelled 'Returns Toogood' on the address and most importantly that the goods are declared as 'Return Goods' on any customs declaration form to prevent any import charges and taxes being applied.

SIGNATURE \_\_\_\_\_ PRINT NAME \_\_\_\_\_ DATE \_\_\_\_\_