

# Stonelum Warranty Policy

This product is warranted to be free from defects in material and workmanship for three years from the date of purchase. If a part proves to be defective under normal use, the part will be repaired or replaced. Our obligation under this warranty is to repair or replace defective parts at our discretion. If we determine that repair of a covered item is not feasible, we reserve the right to replace the defective merchandise with merchandise equal in value to the original purchase price. Warranty does not cover: freight, removal, re-installation, etc. There will be no charge for parts on a covered item, however, cost of labor is the responsibility of the owner. Shipping and handling charges will apply to all warranted replacement parts. The service agent may assess a reasonable travel or mileage charge per service call. This warranty is non transferable. Decorative stones and decorative glass are not covered by this warranty. This warranty is void if the fire pit has been subject to negligence, alteration, misuse, repairs, dings, dents, scratches, or incorrect and / or prohibited applications as specified in the owner's manual. Natural gas lines must be installed by a licensed plumber only or local gas company agent. For more information regarding the warranty please send any questions to [info@stonelum.com](mailto:info@stonelum.com).