

WOLF HILL IPSWICH
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www.wolfhillgardencenter.com



WOLF HILL GLOUCESTER
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Gloucester, MA 01930
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Title: Seasonal Help (flexible hours)

Location: Ipswich, MA & Gloucester, MA

Department: Cashier / Customer Service / Tree Sales

Start Date: November 2025

End Date: December 2025

Summary:

- Wolf Hill is a local family-run business, that has been in business for over 40 years! We have two retail locations that serve Cape Ann & the North Shore. We take pride in our superior customer service, and offering of high-quality product for your home, yard, lawn & garden. Although we are a seasonal business, we are open year-round. Our staff consists of full time, seasonal, and part time employees - many whom return after the winter 'break' so our staff is full of familiar faces year after year! We encourage teamwork within our company and offer a fast-paced, challenging, fun and rewarding workplace. We recognize the hard work, dedication, and genuine features in an employee.
- This job description is not designed to cover a comprehensive list of activities, duties, or responsibilities that are required of the employee for this job. These may change at any time with or without notice.

General Duties, Responsibilities & Expectations:

- Ringing up customers quickly, efficiently, and always with a friendly approach.
- Extraordinary customer service at all times.
- Contacting correct managers/supervisors for specific department questions.
- Willingness to help out/work with co-workers when needed.
- Requires frequent light to moderate lifting, and may require frequent moderate to heavy lifting of up to 40lbs.
- Requires frequent standing, and walking.
- Ability to work in all weather conditions.
- Completing an exceptional customer experience.
- Overseeing cleanliness and stock level of your cashier station(s).
- Provide telephone coverage that may include answering customer's questions, taking messages or transferring calls to specific departments, taking delivery orders, etc.
- Taking delivery orders over the phone and in person.

Qualifications/Competencies:

- Ability to pay attention to detail
- Ability/Initiative to learn
- Ability to communicate effectively and efficiently using verbal and written communication skills
- Ability to listen and take direction.
- Ability to seek out answers and find solutions

EEO Statement

It is the policy of Wolf Hill, Inc., to provide equal employment opportunities to all employees and applicants for employment without regard to race, color, religion, gender, national origin, age, disability, or status as a veteran in accordance with applicable federal laws. Wolf Hill, Inc. also provides equal employment opportunity to all associates and applicants for employment without regard to marital status or sexual orientations. In addition, Wolf Hill, Inc. complies with applicable

state and local laws governing nondiscrimination in employment. This policy applies to all terms and conditions of employment, including, but not limited to, hiring, placement, promotion, termination, layoff, recall, transfer, leave of absence, compensation and training. It is our goal to create an environment where differences are valued and all employees are a productive part of a high performing team.

A great attitude is required, but we are willing to train the right candidate. At Wolf Hill, we are focused on using the ideas of all our team-members to re-imagine what a Garden Center can be.

You will be part of an ambitious and energetic team striving to grow personally and professionally. Our fast-paced, seasonally dynamic workplace is looking for new perspectives and motivated candidates to join our team.