

## UPS® 2020 Additional and Value Added Charges

During the past year, we've introduced new product and service offerings such as <u>UPS My Choice\* for business</u> and investments in technology have been a priority to improve your shipping processes and visibility so you can better service your customers. We also recognize the importance of planning ahead for both you and your customers. Below is a summary of changes for select additional and value added charges, that may apply, effective December 29, 2019.

Service	Current	New
Additional Handling Fee	<ul> <li>Per package</li> <li>Weight \$23 (Domestic) \$18 (International)</li> <li>Length \$18</li> <li>Width \$18</li> <li>Packaging \$18</li> </ul>	<ul> <li>Per package</li> <li>Weight \$24.15 (Domestic) \$18.90 (International)</li> <li>Length \$18.90</li> <li>Width \$18.90</li> <li>Packaging \$18.90</li> </ul>
Address Corrections Charge	\$14.50 per package	\$15 per package
Declared Value	\$2.95 per \$100	\$3.25 per \$100
Delivery Confirmation - Adult Signature Required	\$6.25 per domestic package or per international shipment	\$6.75 per domestic package or per international shipment
Delivery Confirmation - Signature Required	\$4.50 per domestic package or per international shipment	\$5.00 per domestic package or per international shipment
Large Package Surcharge	Length plus Girth >130": Domestic & International  Commercial \$80  Residential \$90  Length > 96": Domestic  Commercial \$80  Residential \$90	Length plus Girth >130": Domestic & International  Commercial \$84  Residential \$94.50  Length > 96": Domestic  Commercial \$84  Residential \$94.50
Residential Surcharge	\$3.80 per shipment	\$3.95 per shipment
Returns Service - 1 UPS Pickup Attempt	\$6.50 per label	\$7 per label
Returns Service - 3 UPS Pickup Attempts	\$9.50 per label	\$15 per label

For a complete list of all additional and value added charges and other important changes, including new charges and to get the most up to date shipping rates, visit <a href="https://www.ups.com/ratechange">ups.com/ratechange</a> and Service Guide will be available to download on <a href="https://www.ups.com/ratechange">ups.com/ratechange</a> on December 29, 2019.