



# BCT-460/468 Operator's Manual

#### Hand Held-Accuracy with a Pulsed 120 Amp Load Heavy Duty

The BCT Tester is the ultimate hand-held tester. It is the industry's answer to portability in a professionally accurate load tester and system analyzer.

#### **CONGRATULATIONS!**



You have purchased one of AutoMeter's hand-held Electrical System Analyzers. It is designed to test each component of a truck's electrical charging and starting system with speed and accuracy. If you should have any questions about your tester, testing procedures, or service see the last page of this booklet for contact information.

#### BCT-460/468

Load Test Capacity	.120 Amp
Battery sizes	.100-1600 CCA
Display	.7" BCT-460, 8" BCT-468 (1024X600)
	LED, Wide Viewing Angle
Volt Ranges	.Digital 0-30
Cooling	Vented
Leads	.Load Amp-4 ft., 6 Gauge
Size	.19" BCT-460, 20" BCT-468 X 9" X 3"
Internal Battery	.7.4 Volt Lithium Ion
Weight	.7 lbs.

#### What to Expect from the BCT-460/468:

The BCT Tester is a portable full-featured menu-driven battery tester, starting, and charging system analyzer that provides quick, professional load results using Digital Pulse Load. The BCT Tester is user friendly. It guides you through the test and tells you what to do next.

**Caution:** The BCT Testers grill may get hot after repeated use. Be sure to hold the unit from the side grips only. Keep hands away from the grill. Keep oil and liquids away from the grill and load coils.

#### **User Agreement**



This appears during the 1st use of your new BCT Tester, and after any software updates. Touch MORE to continue reading/reviewing the agreement. Touch ACCEPT to continue to the testers home page. At the end of the agreement, if you touch DECLINE, there will be a link you can use to access this user agreement online, and for a printable version. www.autometer.com/terms-of-use

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**Note:** The BCT Tester performs a complete electrical system test that checks the battery pack, starter cable voltage drop, starter test, alternator cable voltage drop, and alternator test.

# SAFETY

- Carefully read all operating instructions before using the BCT Tester.
- Wear eye protection when working around batteries.
- Be sure each test is completed before removing load clamps to prevent arcing and potential explosion from battery gases. Never remove load clamps while testing. Keep sparks flames, or cigarettes away from batteries.
- Keep hair, hands, and clothing as well as tester leads and cords away from moving blades and belts.



- Provide adequate ventilation to remove vehicle exhaust.
- In extremely cold temperatures, check for frozen electrolytic fluid before applying load. Do not attempt to Load Test or charge a battery under 20 degrees. Allow the battery to warm to room temperature before testing or charging.
- Warning! Never attach the BCT Tester to a battery that is connected to any other tester or charging unit. Damage may result.

#### WARNING!

This device is only to be used on 12V and 24V electrical systems. Not for use on high voltage electrical systems.

#### **CAUSE OF BATTERY FAILURE**

- Incorrect Application: Wrong size battery may have inadequate cold cranking rating for original vehicle specifications.
- Incorrect Installation: Loose battery hold-downs cause excessive vibration, which can result in damage to the plates.
- Improper Maintenance: Low electrolytic fluid and corrosion on battery connections can greatly reduce battery life and affect battery performance.
- Age of Battery: If the date code on the battery indicates it is fairly old, the failure may be due to natural causes.
- **Overcharging:** Overcharging caused by a high voltage regulator setting or incorrect battery charging can cause excessive gasing, heat and water loss.
- Undercharging: Undercharging caused by a faulty charging system or low voltage regulation can cause lead sulfate to gradually build up and crystallize on the plates greatly reducing the battery's capacity and ability to be recharged.

## INSPECTION



Valid heavy duty electrical system testing depends on all the components being in good operating condition. In addition, the battery MUST have sufficient charge for testing. Carefully perform the following steps before attempting any electrical diagnosis.

#### **VISUAL CHECK**

Inspect Belts for cracks, glazed surface and fraying. Tighten loose belts.





- Inspect Battery for terminal corrosion, loose or broken posts, cracks in the case, loose hold-downs, low electrolyte level, moisture, and dirt around the terminals.
- If the battery terminals are corroded or dirty, clean terminals before performing any tests.

- Inspect Starting System. Check starter, solenoid, and regulator for loose connections, loose mounts and frayed or cracked wires.
- Important Note: A damaged battery must be replaced before proceeding.

# WIRELESS COMMUNICATION

#### BLUETOOTH

The BCT Tester uses Bluetooth to communicate between the control module and load module. This allows you to make the connections, remove the control module and the run the tests from inside the vehicle.

The BCT Tester control module and load module come paired from the factory.

Bluetooth will work as long as the distance between the load module and control module is less than 30 feet. Walls, windows and other objects between the control module and load module will affect the range.

If you do experience any communication issues please look at the troubleshooting guide at the back of this manual on how to correct them.

#### Wi-Fi

The BCT Tester uses WiFi to communicate between the control module and AMPNET server. A WiFi Connection will provide firmware updates for the control module and the load module. You will need to pair the control module with your local wireless LAN. See Wi-Fi section for instructions on setting up the wireless connection.

#### AMPNET

The data from your BCT Tester can be downloaded to the data optional management software known as AMPNET (purchased separately). This software that can be used to display and track your battery, starting system, and charging system test results in graphical form.

#### **CONTROLS AND FUNCTIONS**



# CONTROLS AND FUNCTIONS cont.

#### BCT-460 & 468 I/O Items

**USB Type A** - Factory use only. **USB Type B** - Factory use only. **Temperature Sensor:** The Load module has an IR temperature sensor that is used to measure the temperature of the battery you are testing. **Charging / Port:** When the unit is not being used it should be placed on the charger (or optional charging station) to keep the batteries fully charged.

LED Status	Load Module Mode
Off	Off
Solid Yellow	Initial boot-up or test in progress
Fast Blinking Green	Re-Flashing/Firmware Updated
Solid Green	Bluetooth Disconnected
Blinking Green (Double Flash)	Bluetooth Connected
Blinking Green ( Slow, once/sec)	Sleeping/Low Power
Solid Red	Internal Battery Charging
Blinking Red (Slow, once/sec)	Control Module Battery Charging
Blinking Red (Fast, twice/sec)	Initializing Bluetooth



Main Menu: When the Control Module powers up it will go to the main menu. From here the user can access all of the units functions such as, run tests, setup the unit, and review past test data. See page 10 for settings.

# **CONTROLS AND FUNCTIONS cont.**





Touch the 3 dots at upper right corner, then touch Check for Update which allows the user to update both the Control modules application or the Load module firmware.



Touch the 3 dots at upper right corner, then touch Battery Status to show the state of charge of the batteries in the Control module and the Load module.



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Touch Review Results screen which shows a list of the tests that have been done and allows the user to view all the details of the test.



The About screen give user the information about the applications version and how to contact AutoMeter.

# SET UP

#### **OPTION MENU DETAILS**



Touch the 3 dots in the upper right corner to open the menu shown.

- 1. Allows pairing to Bluetooth Devices.
- 2. Update Control Module and Load Module software.
- 3. Check Battery Status.
- 4. Show list of Test Results.
- 5. Adjust Control Module volume.
- 6. Quick Main Menu help.
- 7. Starts Demo Mode (if demo mode files are present)
- 8. About the Tester.
- 9. Opens Owner's Manual Viewer
- 10. Check WiFi and Server Connection.
- 11. Force upload of individual and complete system tests.
- 12. Screen Brightness.
- 13. Opens Tester Configuration Screen.

#### SET DATE/TIME & TIME ZONE

#### Time Zone

- From Main Menu press SETTINGS.
- Scroll down and press Set Date and Time
- From Date & Time menu press Set Time Zone
- From resulting list choose your local time zone

#### **Date and Time**

- If the tester will have a Wi-Fi connection to the Internet leave Automatic date & time selected (check mark)
- If there will be no Internet connection press Automatic date & time to deselect option and continue to set the local date and time.

#### Date

- Press Set date and enter today's date in the resulting setting box. Time
- Press Set time and enter the local time in the resulting setting box.
- Press the Back Arrow < twice to return to the main menu.</li>

#### Setup Wi-Fi

- From Main Menu press SETTINGS.
- Scroll down and press Wi-Fi Setup
- Select your local Wi-Fi from resulting list
- Enter password for your local Wi-Fi in resulting setting box
- Once password has been entered press Connect
- Press the Back Arrow < twice to return to the main menu

# **TESTER CONFIGURATION**



Q * *	97% 8:42 AM	
Tester Configuration		
Location Code		]
Dealer Name Bills Bat Cave		
Address		
City		1
Sycamon		
K.		
Zip Code 60178		
Store Phone Number 8159912206		J
Default Email Do not send default email		<b>]</b> 2
Customer Email		
INDIVIDUAL TEST DATA ENTRY		_
Vehicle ID OFF - Entry not necessary		1
Technician ID		
Battery Date Code		
OFF - Entry not necessary Battery Serial Number		
OFF Entry not receivanty Vehicle VIN		3
OFF - Entry not necessary		
OFF -Entry not recessary		
Repair Order ID OFF - Entry not recessary		
Visual Checks Do not show wawiil checks		
SYSTEM/PM TEST DATA ENTRY		
Vehicle ID ON - Entry is optional		
Technician ID ON - Entry is optional		
Vehicle VIN ON - Entry is optional		
Vehicle Odometer		
Repair Order ID		
ON - Entry is optional TEST DEFAULTS		
Temperature Scale		-4
Fahrenheit Use previous battery type	*	_ 5
Use Previous Rating Unit		6
Rating defaults to CCA		-0
Defaults to value used on previous test	-	-7
Use Near End of Life as Result Battery results are either Good or Bad		- 8
Default CCA 925		- 9
Reserve Capacity Displays state of Reserve Capacity (Standard/Flonded Group 31 (m	(v) ····	- 10
Send Results to 1360		- 11
MISCELLANEOUS SETTINGS		
Language English		- 12
WIFI Setup 'AutoMeter3' MAC Address DB:68.C3:6A:54/0B		- 13
Set Date and Time		- 14
Advanced Setup		- 15
PRINTERS		-
Printer Preference AC-14/PR-12		- 16



To access, from home screen touch settings

- 1. Dealer Information
- 2. For use with AMPNET. Set if email is desired for test result.

Default Email: Email will be sent to the account associated with AMPNET Subscription. Customer Email: Allows the customer to

provide a new email address to receive results.

- 3. Additional test information. Check to enable additional test information to be prompted for entry for individual tests and system tests.
- 4. Temperature °F or °C.
- 5. Check to use previously tested Battery Type.
- 6. Set to default to use previously used battery rating unit. Clear to use default rating value.
- 7. Set to default to use previously used rating value. Clear to use default rating value.
- 8. Set to show a Near End of Life result. Clear to show only Good and Bad battery result.
- 9. "Default CCA" Value.
- 10. Set to show health of Reserve Capacity on Group 31 Standard/Flooded Batteries
- 11. Check to enable sending data to other services.
- 12. Choose language for tester.
- 13. Wi-Fi Setup.
- 14. Date and Time Setup.
- 15. Advance Setup
- 16. Select print device.

**Note:** Some Private Label Testers will have some settings locked to comply with company standards.

# **REPLACEMENT PARTS AND ACCESSORIES**



#### **Replacement Parts & Accessories**

AC-31 Group 31 Battery Adapters AC-90 Charging Station for BCT-460 AC-94 20' External Voltage Leads AC-95 45' External Voltage Leads (These were not originally included with the BCT-460, but are available if long voltage drop leads are needed). AC-98 Starter Adapters AC-102 Alternator Adapters AC-105 Large Replacement Leads and Clamps AC-107 Adapter Kit with Storage Bag (Includes the AC-31, AC-98, and AC-102 adapters) AC-108 Replacement Control Module for BCT460 AC-111 Replacement Wall Charger (Plugs directly into the Load Module) AC-112 Replacement Wall Charger for the AC-90 and AC-126 Charging Station AC-113 Replacement Load Module Battery AC-123 Replacement Yellow Control Module Latch AC-126 Charging Station for BCT-468 AC-129 Replacement Control Module Case Assembly (BCT-460)

- AC-136 Replacement Control Module for BCT-468
- AC-137 Replacement Control Module Case Kit for BCT-468 (No Module/Tablet Included)



AC-31



AC-94



AC-102



#### **HOOK UP**



Note: Brass or lead battery terminal adapters must be used when performing individual battery tests.

#### See page 11 for list of available adapters



#### **CONNECTION ERRORS**

- If the clamps are reversed the Reversed Connection warning will be displayed on the Control Module with an audible beeping.
- If one or both of the clamps are not in complete contact (both sides of each clamp jaws) A "Check Connections" screen will appear on the control module.
- Clean battery terminals with a wire brush if battery terminals are corroded or dirty.
- Clean clamp jaws with 1 part ammonia and 10 parts water if clamp jaws are corroded or dirty.



**Clean Clamps** 



**Corroded Clamps** 

# **HEAVY DUTY PM TEST**



The Heavy Duty PM test is intended to only be used during a time when the vehicle is in the shop for a Preventative Maintenance service.



# HEAVY DUTY PM TEST (cont.)



MPORTANT



# HEAVY DUTY PM TEST (cont.)



Charging results (with no current probe used).

This will show voltage regulation & diodes results.

Touch exit to continue.

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♥ # T 83%@1/23 PM PM Test Summary PM TEST# 6 Battery Test PASS Starter Test PASS Starting VDrop Test PASS Alternator Test PASS Con ents nax 300 characters) Next

Test Summary will now be displayed.

Touch Next, this will bring you back to the home screen.

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The Full System Test is intended to be used in Heavy Duty applications where there is a suspected electrical system fault.

















any replaced components, or add notes, then touch Done. If nothing replaced, and no notes, you can simply

↓ Sending test data to AMPNET Sending system test data to AMPNET 0

At the end of the test, if you are connected to WiFi, and using AMPNET, the tester will automatically send the test data.

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# LIGHT DUTY PM TEST

The Light Duty PM Test is a preventative maintenance test for vehicles with 1 individual battery.



# LIGHT DUTY PM TEST



# LIGHT DUTY PM TEST



# **INDIVIDUAL TESTS (BATTERY TEST)**

Select battery test.





BatteryTest

Select Individual Tests from the main menu. Then select battery test.





When the Select Battery Rating

area is pressed, the battery rating type can be changed by tapping on the rating type you need. The rating can be changed by pressing Enter, then a keyboard will appear and the rating can be typed in. Press save to go back to the Battery Test screen.

Enter number of batteries in pack then touch OK.



The following screen will appear with default values for the the battery rating, type and temperature. These can be changed by pressing the button on the right for the value you want to change. Press the Start Battery Test when all the entries are correct and you are ready to test the battery.



#### **INDIVIDUAL TESTS (BATTERY TEST)**



When the Select Battery Type area is pressed, the battery type can be selected. Press the battery type you are testing and the unit will go back to the Battery Test screen. The battery types the BCT Tester can test are Starting Standard, Starting AGM. and AMG Pure Lead.



When the Measure Battery Temp area is pressed. The temperature probe screen is activated. Aim the probe at the battery from a distance of 4 to 6 inches. Press save to store the temperature reading and go back to the Battery Test screen.





If there is a connection issue the following screen will appear. Check the connections and make sure the battery post and clamps are clear of any corrosion.





If the engine is running the charging system will affect the battery test. The BCT Tester will detect that and prompt you to shut off the engine before running the battery test.



The BCT Tester will display the progress of the battery test

These screens show the results the BCT Tester will return after a battery test. The information shown is test number, measured capacity, rated capacity, the state of health and the battery's initial voltage. All tests are saved internally in the BCT Tester.



The battery passed the test and can be returned to service.

# **INDIVIDUAL TESTS (BATTERY TEST)**



The battery passed the test but had a low initial voltage. Charge the battery and then return to service.



WEAR SAFETY GLASSES The battery did not have a sufficient charge to do an accurate test. Charge the battery and then test the battery.

MPORTANT



The battery passed the test, but is near its end of life. The battery is OK for mild conditions, but may not start a vehicle in hot or cold conditions.



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The battery did not have sufficient remaining capacity to pass the test. The battery should be replaced immediately.



Good starting battery, though it failed Reserve Capacity Test. Reserve Capacity is an option that can be turned on or off in settings.

## **INDIVIDUAL TESTS (STARTER TEST W/O PROBE)**



# INDIVIDUAL TESTS (STARTER TEST W/O PROBE)



\* ¥ 93% IIC28 AM Good Starter.



Failed Starter



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# **INDIVIDUAL TESTS (STARTER TEST W/PROBE)**



Start the

Engine

## **INDIVIDUAL TEST (Starter Test)**

#### **No Crank Situation**



The BCT Tester will show the user how to connect large red clamp to starter positive. Connect large black clamp to starter ground. Connect small red clamp to start enable input. Connect small black clamp to starter ground.



Press the Start to begin the test.





\* 7 635 #345 PM This test will determine whether the problem is with the starter.



Or whether the problem is the the start enable circuit.



The BCT Tester will prompt you to turn and hold key. Press OK while holding key.

Note: Voltage of 8V or greater at the start enable input points to trouble with the starter. Otherwise there is trouble with the start enable circuit.

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# **INDIVIDUAL TEST (Alternator Test)**



From the home screen, touch Individual Test, then touch Alternator Test.

Connect as shown.







Touch Enter, then Enter the rated alternator output. Press START to continue.



The BCT Tester will make some preliminary measurements to prepare for the alternator test.



#### **INDIVIDUAL TEST (Alternator Test)**





If the BCT Tester determines that more loads are needed to fully test the alternator, it will ask the user to turn on the loads such as the headlights and fans. If the loads are OK the the unit skips this screen and proceeds to the governor speed portion of the test.

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The BCT Tester will instruct the user to rev the engine to governor speed and hold it there.



While the engine is at governor speed the unit will look for low and high regulation and measure the output current and the ripple.



When the test is complete the BCT Tester will instruct the user to return to idle. If loads were requested to turn on, this screen will remind the user to turn them off.





# **INDIVIDUAL TEST (Alternator Test)**





The results of the test will be displayed. Any failure will be highlighted in red.





If the alternator fails due to high voltage regulation and it has remote sense the BCT Tester will instruct the user to disconnect the remote sense wire and repeat the governor speed test.

If the alternator fails for low voltage regulations, high ripple voltage, or low output current, the user will be directed to repair the alternator



Example of too high regulation fail.

# **VOLTAGE DROP TEST (Starter Cable Test)**



The voltage drop test allows you to measure the voltage drop across both the positive and negative cables running from the battery to the starter and alternator or any other device within your vehicle. This test can be used to determine if the cables or connections are the cause of any problems.

Cable Test

Auto Meter



The screen will show you where to make your connections. The large clamps need to be connected to the starter terminals The red clamp to the starter positive terminal, black to the starter ground. The small clamps need to be connected to the battery posts. The small red clamp to the battery +, the small black clamp to the battery -.



♥ ★ 〒 82% 010.3

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If measured voltage drop is greater than 550mV you will be asked to choose engine

Once connections are made press

START TEST to initiate test.

RESULTS FOR TEST POS VDROP NEG VDROP VDROP GOOD TO POSITIVE VORO



If the combined voltage drop of the positive and negative circuit is less than the allotted value found in the RP129B specification for the type and size of engine, the voltage drop test passes. If the voltage drop test fails you should start by troubleshooting and repairing the side of the circuit with the highest voltage drop.

CONTINUE

**Connect Large Leads to Starter Connect Small Leads to Start Battery Pack** 

# **VOLTAGE DROP TEST (Charging Cable Test)**





Select individual tests, then select the V DROP Test from the main menu.





current, press the Test current box and a numeric keypad will appear. Enter in the alternator output for the vehicle you are testing. Press the Done button and then press the Start Test button.



Select Charging Cable Test.



Test in process, please wait.



The screen will show you where to make your connections. The large clamps need to be connected to the alternator terminals. The red clamp to the alternator positive terminal, black to the alternator ground. The small clamps need to be connected to the battery posts. The small red clamp to the battery +, the small black clamp to the battery -.



7 96% 10:16 AM

If the combined voltage drop of the positive and negative circuit is less than 500mV, the voltage drop test passes. If the voltage drop test fails you should start by troubleshooting and repairing the side of the circuit with the highest voltage drop.

#### **VOLTAGE DROP TEST (Generic Cable Test)**

Select individual tests, then

select the V DROP Test

from the main menu.





Note: For circuits rated at 40A or higher.

_	Test		
A	<u>Auto</u>	Meter	Ø
Conne	Generic Connect Large I ct Small Leads HOOKUP	C VDrop Leads to Syster to Start Batter DIAGRAM	n y Pack
Ente	r Rated Curr	ent	40
	STAR	T TEST	
	LOAD	BATTER	Y
1 10	2 14 14 18 VOTS	× 12 1	16 10
	_	(man)	-
T	2.76V	12.76	V

To set the test current, press the Test current box and a numeric keypad will appear. Enter in the test current for the circuit you are testing. Press the Done button and then press the Start Test button.

	• •
- Cable Test	
Auto M	leter Q
	EAT EQUIPMENT
Canasia	VDran
Connect Lorge L	VDIOD
Connect Small Leads	to Start Battery Pack
HOOKUP D	AGRAM
Enter Rated Curre	ent 40
	IN PROCESS
	65% COMPLETE
LOAD	BATTERY
ATT TON	A THE PARTY
S 12 14 5	× 12 14
Vors	- 10 16-
	· · · · ·
0	
12 591	12 58V
12.050	12.00

Test in process, please wait.





If you are doing a generic test, the screen will tell you to make your connections. The large clamps need to be connected to the end of the cables you are testing. The red clamp to the positive end, black to ground. The small clamps need to be connected to the battery posts. The small red clamp to the battery +, the small black clamp to the battery -.

#### **VOLTAGE DROP RESULTS**





If the voltage drop is high the test will return a bad result. The cable that is bad can be determined by looking at the POS and NEG drop results. In this screen the positive cable is the problem.



If the combined voltage drop of the positive and negative circuit is less than 500mV, the voltage drop test passes. If the voltage drop test fails you should start by troubleshooting and repairing the side of the circuit with the highest voltage drop.

> **NOTE:** If a total system voltage drop greater than 500mV is measured, the BCT Tester will show a failed voltage drop test.

#### **MAGNETIC CIRCUIT TEST**



The Magnetic switch circuit supplies a path for current to the coils of the starter solenoid with minimum voltage drop. The Magnetic circuit is indicated by the dotted line on the illustration to the left. The Magnetic circuit test is designed to test the voltage drop of this circuit. It has three steps. If it passes the first test the whole circuit passes and there is no need to continue. If the first test fails the next two tests are completed to obtain results of each leg and the magnetic switch itself. The Magnetic switch is energized by the ignition switch in each test. For safety, temporarily disconnect the negative battery cable while performing tester hook up at the starter, and while disconnecting the "S" terminal wire. Reconnect the negative cable to perform the test, then disconnect the negative battery cable again when finished, to restore connections back to original. This is to prevent accidental arcing, short circuits, and accidental engine cranking while working at the starter. When finished, you can reconnect the negative battery cable.

# USING THE OPTIONAL CURRENT PROBE

The Current Probe is optional. This section explains the proper use of the Current Probe, but is not required to run any of the tests. It only provides assured accuracy for those wanting these results.





#### Voltmeter



To use the Voltmeter function, press the Voltmeter button on the Main Menu.

#### **Current Clamp**



Select individual tests. To use the Current Probe to measure current going through a cable, Press the Current Probe button.



This screen will appear and show the DC voltages on the large and small clamps. If the engine is running the ripple (AC Voltage) will be measured and displayed. Current Probe CURRENT CALLED MCCCCC. CALMP VOLTAGE CALMP VOLTA This screen will appear and display the measured DC current.

On IC-1/IC-20 use above procedure to Zero the probe, then perform "Final Zero" using the on screen function. IC-4 uses on screen function only.

#### AMPNET

The BCT is equipped with the ability to automatically send test data to what is called an AMPNET server. AMPNET is accessible with a paid, 1-time, lifetime subscription.

With AMPNET, your tester will automatically store all of the information about the vehicle, that is entered in at the beginning of the test (such as, but not limited to: VIN, Mileage, Technician, Etc..), as well as the test results.

AMPNET allows over the air Firmware updates when available.

AMPNET is an especially useful tool for manufacturers, fleet owners, and large dealers for helping to track warranty on parts, and tracking maintenance, as well as identifying repetitive repairs to a particular vehicle.

What is required to get started with AMPNET? You will need WiFi internet so that your tester can send the information to the server. And you can contact your AutoMeter provider, or AutoMeter direct @ 866-248-6356

#### **AMPNET Login Self Signup**

#### Follow these steps to setup a login to AMPNET:

- 1. From a computer web browser open the Self Signup page; https://ampnet.autometer.com/signup
- 2. Enter Location Code
- 3. Enter the name of the account being created for Account Name
- 4. Enter email address to be used as login name
- 5. An **AMPNET Activation message** will be sent to confirm the email address and to set the account password.

#### Note:

- 1. An email address can only be used once in system.
- 2. Contact ampnet.help@autometer.com for assistance creating an account.

	Cre	ate a new login for an existi	ng location.	
Location Code: *	[[			
Account Name: +	_			
Email Address: *				

# TROUBLESHOOTING

PROBLEM	SOLUTION
BCT Tester Does Not Read Battery Temperature	<ul> <li>This is most commonly due to the LM (load module) not powered on, or a loss of BlueTooth connection between the CM (control module/Tablet) and LM.</li> <li>1) Make sure the LM is powered on &amp; charged. Observe the LED indicator. If the indicator is not lit, push and release the LM button to "wake up" the LM.</li> <li>2) If the LM does not wake up, has it been charged recently? If not, charge the unit, and try again.</li> <li>3) If the LM has been charged, try a reset of the LM, by pushing and holding the LM power button for 3 to 4 seconds, then release the button.</li> <li>4) If the LM does have a lit LED indicator, observe the CM, and in the upper left corner of the screen, look to see if it says "not connected", or "connected". If not connected, and the LM is on, then push &amp; hold the button on the side of the CM for a few seconds until a menu pops up for "power off, airplane mode, restart". Choose "Restart". Allow the unit to Restart, and verify that the LM is indeed on. The CM should reconnect to the LM during power up, after just a few seconds.</li> <li>5) Should all of the above steps fail, verify that the correct CM is "paired" to the matching LM (if there are more than 1 unit in use). Also, make sure the unit has not "lost its pairing" with the LM. To do this, touch the 3 dots in the upper right corner of the screen to open the drop-down menu. Touch Bluetooth Settings. In the upper portion of the screen, it will show "Paired Devices". The paired to anything, midway down the screen it will show "Other Available Devices", with a list. Choose the item that matches the LM module, then touch "Pair".</li> </ul>
BCT Tester Status LED Indicator Meaning	Blinking Red:       Indicates that the Control Module (CM) is charging.         Solid Red:       Indicates that the Load Module (LM) is charging, or the LM and CM are both charging.         Double Blinking Green       (Heartbeat pattern): Indicates that the CM is awake and connected via Bluetooth to the LM.         Solid Green:       Indicates that the LM is awake, and the CM not (bluetooth) connected. Most commonly, this will happen when the CM is "asleep", and when you wake up the CM, by pushing the side button, it will then connect via Bluetooth to the LM, and the solid green will turn to the double (heartbeat) type of flashing green. The solid green will also happen when the LM is fully charged, and the CM is asleep. If charging, the indicator will be solid Red.         Solid Yellow:       Indicates that the LM is powered off. If the LM is not placed in the charging station and the large clamps are not connected to a 12 V source, the LM will automatically power off in about 2 minutes to conserve battery life. The LM can be turned on by pressing the power button located on the LM under the CM. The LM can also be powered by connecting the LM large clamps to a 12 V source. The LM will also automatically turn on when placed in the charging station.
Battery Voltage Too Low For Test	If you get this message, and the on-screen voltmeter is showing exceptionally low voltage, yet the vehicle starts ok, check to be sure the main cables of the tester are securely connected, and connected to clean terminals. A poor connection can trigger this message.
Connect Clamps to the Battery	If you get this message, and the on-screen voltmeter is showing exceptionally low voltage, yet the vehicle starts ok, check to be sure the main cables of the tester are securely connected, and connected to clean terminals. A poor connection can trigger this message.
Cranking current not detected	If using the current probe, and this message pops up, this is most likely due to improper location of the current probe installation. It must be on the positive cable between the battery pack, and the starter.

# TROUBLESHOOTING

The Control Module will not turn on due to a completely discharged Control Module battery	On the Control Module (CM), hold the power button for at least 5 seconds. If the CM still does not turn on, place the CM into the Load Module. Place the entire unit into the wall mounted charging station, and look for the Load Module's LED to go to a solid, or blinking red. Let the CM & LM charge for at least 3 hours.
The Load Module LED is off.	Remove the CM, and press the LM button for 1 second, and release. The LED should turn red for about a second, then turn green. If the LED still does not turn on, the LM battery may need to be charged. Reinstall the CM onto the LM, and place the entire unit into the wall mounted charging station. The LED on the LM should turn on, to a solid red while charging. Let the unit charge for at least 3 hours.
To power the Control Module on while the Control Module is charging	Press & hold the power button until the Samsung Splash screen appears. A few seconds later, a battery outline will appear on the screen. When it does, press and hold the power button while the battery outline is visible. Once the battery outline goes away, release the button. The Samsung Splash screen will appear, and the CM will continue to boot.
The Control Module will not make a Bluetooth connection to the Load Module	Please see BCT-460 does not read battery temperature, earlier in this Troubleshooting guide.



#### **12 MONTHS FROM DATE OF PURCHASE**

The manufacturer warrants to the consumer that this product will be free from defects in material or workmanship for a period of twelve (12) months from the date of original purchase. (90 days for cables and clamps.

Products that fail within this 12 month warranty period will be repaired or replaced at the manufacturer's option to the consumer, when determined by the manufacturer that the product failed due to defects in material or workmanship. This warranty is limited to the repair or replacement of parts and the necessary labor by the manufacturer to effect the repair or replacement of the product. In no event shall the manufacturer be responsible for special, incidental or consequential damages or costs incurred due to the failure of this product.

Improper use, accident, water damage, abuse, unauthorized repairs or alterations voids this warranty. The manufacturer disclaims any liability or consequential damages due to breach of any written or implied warranty on its test equipment.

#### WARRANTY AND SERVICE INFORMATION

Warranty claims to the manufacturer's service department must be transportation prepaid and accompanied with dated proof of purchase. This warranty applies only to the original purchaser and is non-transferable. Shipper damage incurred during return shipments is not covered under this warranty. It is the responsibility of the shipper (the customer returning the Test Equipment) to package the tester properly to prevent any damage during return shipment. Repair costs for such damages will be charged back to shipper (customer returning the Test Equipment). Protect the product by shipping in original carton or add plenty of over-pack cushioning such as crumpled up newspaper.



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