



Maintenance and Cleaning Guideline for Jazz

1. Vacuum regularly

Remove dust and dirt on a frequent basis with a powerful vacuum cleaner. It is the best way to reduce soil accumulation and prolong the life of your carpet. Note that heavy traffic areas may need more regular vacuuming than other areas.

2. Use doormats at entrances

A simple walk-off mat or entrance mat prevents dirt from getting transferred all over the building and into the fibre of your tufted carpet. Make sure to clean these mats often, so that they do not become a source of dust and dirt themselves.

3. Take care of spills as they happen

It's best to take care of spills as quickly as possible. Don't let liquids or dirt dry up and set in. The quicker you act, the easier the stain can be removed.

Immediately soak up the spill with absorbent tissue or paper towel by simply placing it on the stain and pressing it lightly. Soak a towel in cold water and squeeze out the excess water. Put the towel on the stain and leave it there until it is dry. Never rub the carpet, this could damage the carpet yarns and change the texture of the carpet.

4. In-depth cleaning

Even if you vacuum your carpet regularly and treat stains accordingly, an in-depth cleaning is necessary once every 12 to 24 months. This will remove persistent dirt and smaller particles that cause your carpet to wear out and that the carpet is dry before walking on it again.

Please note: These guidelines are advice only, you remain responsible for correct maintenance.



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