



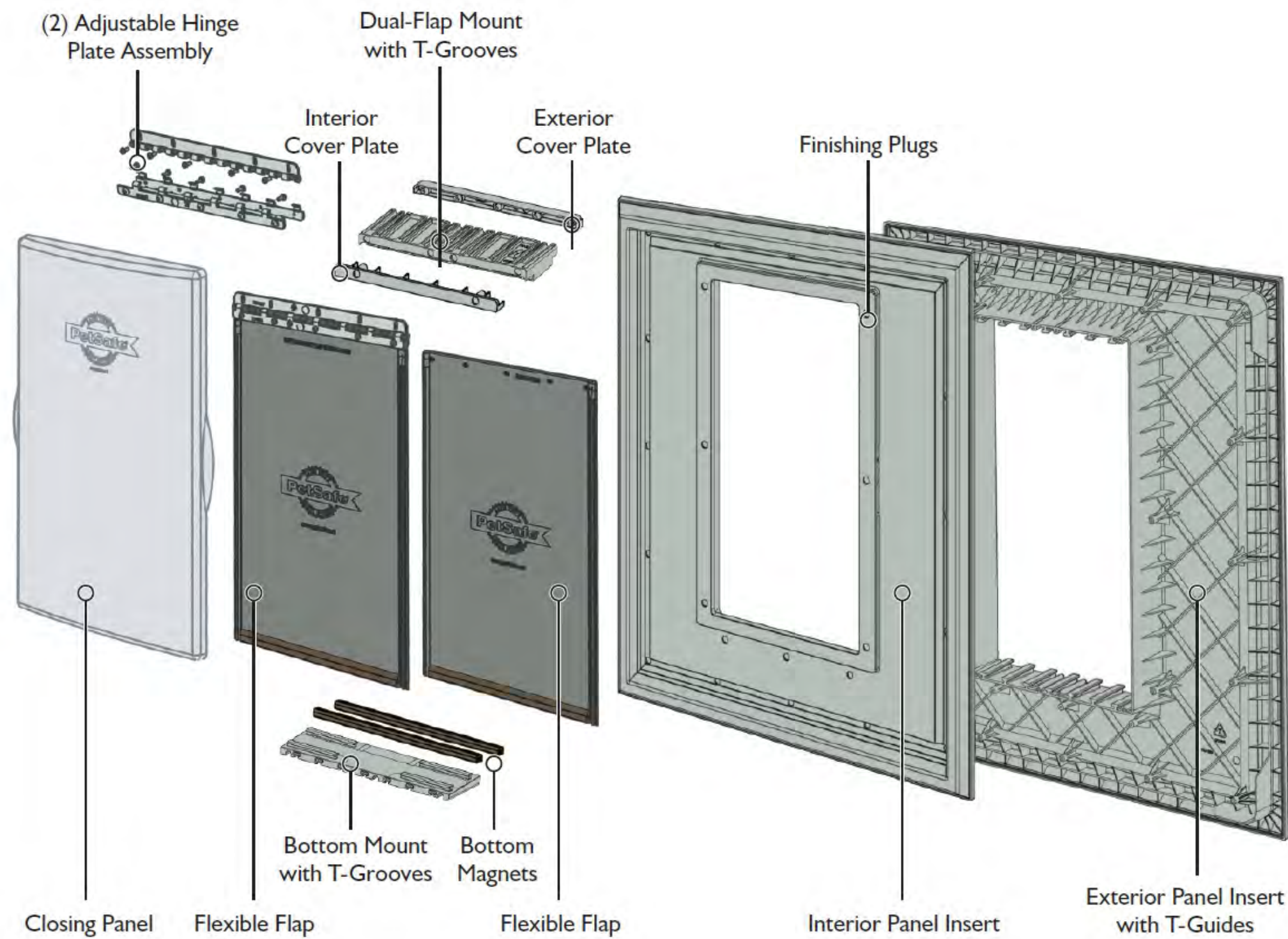
# Panel Pet Door Insert™ Installation Instructions

Model Number RPA00-12510

protect. teach. love.

## Tools needed:

- Jigsaw
- Drill
- 1/4" Drill Bit
- Phillips Screwdriver
- Tape Measure
- Pencil
- Level



(10)  
M3.5 x 1.3 x 10 BT screws

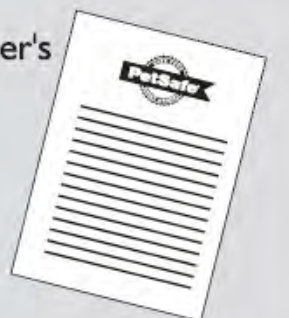
(20)  
M3.5 x 1.3 x 16 BT screws

(25)  
M3.5 x 1.3 x 20 BT screws



(40)  
Finishing Plugs

Home Owner's  
Guide



**⚠ WARNING** When children are present in the home, it is important to consider the pet door during child proofing activities, the pet door may be misused by a child resulting in the child accessing potential hazards that may be on the other side of the pet door. Purchasers/Homeowners with swimming pools should ensure that the pet door is monitored at all times and that the swimming pool has adequate barriers to entry. If a new hazard is created inside or outside of your home, which may be accessed through the pet door, Radio Systems® Corporation recommends that you properly guard access to the hazard or remove the pet door. The closing panel or lock, if applicable, is provided for aesthetic and energy efficiency purposes and is not intended as a security device. Radio Systems® Corporation will not be liable for unintended use and the purchaser of this product accepts full responsibility for oversight of the opening it creates.

**⚠ CAUTION** The user, prior to installation, must become familiar with all building codes that may affect the installation of the pet door and determine, along with a licensed contractor, its suitability in a given installation. This pet door is not a fire door. It is important for the owner and contractor to consider any risks that may be present inside or outside of the pet door, and any risks that may be created by subsequent changes to your property and how they may relate to the existence and use, including misuse of the pet door.

**NOTE:** Read all instructions before starting.

Installation Instructions and Cutting Template on other side.



**Step 1** Begin at least 3" from the bottom of the door, draw a horizontal line. Find the center of the door and draw a vertical line crossing the horizontal line. Use this center point to cut a 23" wide by 26 1/4" high cut-out.

**Step 2A** The PetSafe® Panel Pet Door Insert™ is partially assembled for shipping purposes and will need to be detached before getting started. When removing the screws, set them aside in a safe place to be used later. This is a good time to decide the rise orientation (see below). For a short pet, rotate the panel so the 8" rise is on the bottom. For taller pets, place the 10 1/2" rise on the bottom.

#### How to choose the right option

"Rise" is the height from the floor to the bottom of the flap in the pet door. In other words, it is the height the pet must step over to enter or exit the pet door.

The PetSafe® Panel Pet Door Insert™ conveniently comes with the rise already calculated. If you have a short or small pet, select the 8" rise option. If your pet is tall or larger, select the 10 1/2" rise option. The rise must be determined prior to installing the pet door by rotating the inserts 180 degrees and selecting which option best fits your pet.

**Note:** The PetSafe® Panel Pet Door Insert™ rise takes into account 3" to clear bottom reinforced edges of homeowner's door.

**Step 2B** If you plan on painting the PetSafe® Panel Pet Door Insert™ we recommend doing it at this point prior to installation. The only parts paintable are the Interior and Exterior Panels, Dual-Flap Mount, Bottom Mount, Interior Cover Plate, Exterior Cover Plate and the Finishing Plugs (see Expanded View on front page). Parts should be primed before painting. T-grooves on the Exterior Panel Insert, the Dual-Flap Mount and Bottom Mount should not be painted to allow movement after installation. Also, make sure the Butyl sealant is in place and mounted properly in the recessed edge of Exterior Panel. Do not cover the Butyl sealant with primer or paint. Do not take Butyl tape off until Interior and Exterior Panels fit door cut-out opening properly.

**Step 3** Install Interior Panel on the inside of the door and Exterior Panel from the outside of the door. Remove Butyl sealant tape at this time. Use (25) M3.5 x 1.3 x 20 BT screws\* to connect the Interior and Exterior Panels.

**Step 4** Take the Bottom Mount and slide the (2) magnets onto the Bottom Mount, one on each track. Now, match and slide T-grooves on Bottom Mount with T-guides on the bottom opening of the Exterior Panel Insert, depending on the rise orientation. Use (4) M3.5 x 1.3 x 16 BT screws\*\* to complete this part of the installation.

**Step 5** Prepare both Hinge Plate Assemblies trapping the Flap between the lower hinges. Use (5) M3.5 x 1.3 x 10 BT screws\*\*\* to attach flap to hinges for each hinge plate assembly. Make sure the heads of the screws on the lower part of the hinge are facing inboard, to avoid seeing them when the assembly is installed. Do not over tighten.

**Step 6** Install the first Hinge Plate Assembly to the interior side of the Dual-Flap Mount (interior side shows 7 total screw hole openings) using (5) M3.5 x 1.3 x 16 BT screws, then attach the Interior Cover Plate with (2) M3.5 x 1.3 x 16 BT screws. Tighten the screws only enough to hold the Hinge Plate Assemblies in place, as they will need to be tightened later when adjusting flap. Install the other Hinge Plate Assembly to the exterior side of the Dual-Flap Mount (exterior side shows 11 total screw hole openings) with the Exterior Cover Plate at the same time using (5) M3.5 x 1.3 x 16 BT screws. At this point, match and slide T-grooves on Dual-Flap Mount with the T-guides on the Exterior Panel Insert. Before installing Finishing Plugs, adjust the flap height; the flap should be just low enough that the bottom mount magnets jump slightly to catch the magnet on the flap. Now, secure the fully assembled Dual-Flap Mount to the Exterior Panel Insert with (4) M3.5 x 1.3 x 16 BT screws. Finish tightening screws.

**Step 7** Install painted (40) Finishing Plugs into each screw hole.

**Step 8** Check Homeowner's Guide is secured to inside of Closing Panel. Now, snap Closing Panel in place; the tooth on the bottom of the Closing Panel will slide into place first then sides snap last.

**Note:** \* M3.5 x 1.3 x 20 BT is 3.5mm diameter, 1.3mm thread pitch and 20mm length of BT screws.

**Note:** \*\* M3.5 x 1.3 x 16 BT is 3.5mm diameter, 1.3mm thread pitch and 16mm length of BT screws.

**Note:** \*\*\* M3.5 x 1.3 x 10 BT is 3.5mm diameter, 1.3mm thread pitch and 10mm length of BT screws.

#### WARRANTY

The PetSafe® Panel Pet Door Insert™ comes with a 1-year product warranty. Be sure to save your receipt for proof of purchase to get the most protection out of your product warranty. Please register your PetSafe® Panel Pet Door Insert™ within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering, you will benefit from the product's warranty and should you ever need to call PetSafe's® Customer Care Center at 1-800-732-2677, PetSafe® will be able to help you faster.

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