IMPACT 5000 Series

IMPACT SDW 5011/5031/5061

Meet the future prepared

Keep a clean workspace and stay mobile in the office, thanks to a plug-and-play dongle for your PC that makes your IMPACT 5000 Series headset as dynamic as you are. Around the office or working from home the DECT dongle optimizes your productivity.

This neat, portable solution complements today's clean offices and keeps you mobile in high-density DECT environments. Switch stations as needed and maintain call quality with a simple gadget that keeps your laptop and headset seamlessly connected.

Now just one headset is all you need to work from anywhere. Plus, you get the peace of mind from superior wireless DECT security. Choose between different wearing styles to suit your preference. A charging cable and soft carry pouch optimize the portability of a solution designed for audio excellence, agility and your success.

See more at eposaudio.com/impact-5000

Key benefits & features

Make your DECT headset mobile
With a dongle connected directly to your PC for seamless functionality of your IMPACT 5000 Series headset in any workplace

Neat, plug-and-play solution, no base station necessary
Keeps desks clear and flexible so your workers can work effectively anywhere in dense office environments

Simple hot desking and remote working
Fast, secure pairing between headset and PC wherever you work

Pack and protect your headset
With a robust, soft carry pouch

Broad compatibility
With all major UC softphones

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Superior sound

Successful communication is the key to an efficient business. The IMPACT 5000 Series offers a voice experience beyond conventional business standards. Hear conversational nuances and experience a natural and richer sound for both communication and multimedia. Two microphone noise-cancelling system and pioneering own-voice detection technology deliver exceptional sound for improved speech intelligibility in noisy environments.
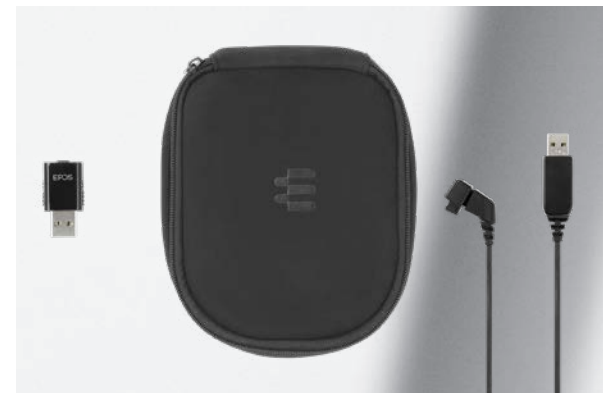
Total flexibility

With single connectivity to PC/softphone via the DECT dongle, the user benefits from a flexible and portable solution. Choose from three different wearing styles to suit your preference – 3-in-1, single-sided or double-sided. A charging cable and soft carry pouch optimize the portability of a solution designed for audio excellence, agility and your success.

Higher productivity

The IMPACT 5000 Series offers an array of smart features to enable seamless communication and collaboration for improved productivity. The busy light on the headset helps users to remain undisturbed during calls and conferences, and smart headset sensors deliver easy call management. The cloud-based EPOS Manager puts IT managers in control of all EPOS devices and manages assets, updates and configurations from one location. IMPACT SDW 5011/5031/5061 are UC optimized to maximize productivity.

Enhanced security

Security is a primary concern for a company's IT manager. The IMPACT 5000 Series comes with advanced security protocols to ensure that all communication is kept confidential. The series is DECT Security certified* and designed with special focus on secure pairing, the most vulnerable part of a wireless system. Furthermore, the authentication process uses 128-bit keys, which ensures a safer pairing experience.

* DECT SECURITY is the trademark of DECT Forum. The trademark may only be applied to products with the written licence of DECT Forum.

IMPACT 5000 Series

Product data

General

Product description	**IMPACT SDW 5011:** Single-sided wireless DECT headset with three wearing styles - headband, ear hook and neckband. Delivered with DECT dongle, cable and pouch. Single connectivity to PC/Softphone
	IMPACT SDW 5031: Single-sided wireless DECT headset with headband. Delivered with DECT dongle, cable and pouch. Single connectivity to PC/Softphone
	IMPACT SDW 5061: Double-sided wireless DECT headset with headband. Delivered with DECT dongle, cable and pouch. Single connectivity to PC/Softphone
Wearing style	**IMPACT SDW 5011:** Single-sided with headband, ear hook and neckband
	IMPACT SDW 5031: Single-sided with headband
	IMPACT SDW 5061: Double-sided with headband
Weight	**IMPACT SDW 5011:** 44 g / 1.55 oz. (Ear hook version) 58 g / 2.06 oz. (Headband version) 43 g / 1.52 oz. (Neckband version)
	IMPACT SDW 5031: 100 g / 3.52 oz.
	IMPACT SDW 5061: 136 g / 4.80 oz.
Ear pad size	**IMPACT SDW 5011:** ø 53 mm / 2.09 in
	IMPACT SDW 5031/5061: ø 54,5 mm / 2.15 in
Personalization	Yes with nameplate on headset
Warranty	2 years

Audio

Microphone	Digital MEMs microphones – two microphone noise-cancelling system for exceptional speech clarity
Microphone frequency range	100Hz – 7.5kHz (Wideband) 150 Hz – 3.5kHz (Narrowband)
Speaker type	High-quality Neodymium Magnet Speaker for outstanding audio quality
Speaker frequency range	**IMPACT SDW 5011:** 100Hz – 7.5kHz (Wideband) 150 Hz – 3.5kHz (Narrowband) **IMPACT SDW 5031/5061:** 50Hz – 7.5kHz (Wideband) 150Hz – 3.5kHz (Narrowband)

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Product data

Technical

DECT	1.880 to 1.900 MHz (EU, UK, AUS)
	1.920 to 1.930 MHz (US)
GAP compatible	Yes
Temperature range	Operational: +5 °C to + 45 °C / +41 °F to +113 °F
	Storage: -20 °C to + 70 °C / -4 °F to +158 °F
Range	Line of sight: 135 m / 442 ft
	Typical office building: 40 m / 131 ft
Automatic power adjustment	Yes (distance between headset and dongle)
Talk time	**IMPACT SDW 5011:**
	Up to 10 hours (Narrowband)
	Up to 8 hours (Wideband)
	IMPACT SDW 5031/5061:
	Up to 14 hours (Narrowband)
	Up to 11,5 hours (Wideband)
Standby time	**IMPACT SDW 5011:**
	Up to 48 hours
	IMPACT SDW 5031/5061:
	Up to 44 hours
Auto sleep mode when out of range	Yes, after 12 hours
Charge time	**IMPACT SDW 5011:**
(when charged via cable or charging stand)	0-50%: 2 hours
	0-100%: 4 hours
	MPACT SDW 5031/5061:
	0-50%: 3 hours
	0-100%: 7 hours

Hearing protection

EPOS ActiveGard® technology	Protect users against acoustic injury caused by sudden sound burst on the line
EU*/AUS Limiter depending on regional variant	Activation via EPOS Connect and EPOS manager software

Security

Certification	DECT Security certified

Content of delivery

What's in the box	Headset, DECT dongle, charging cable, pouch, quick guide, safety guide, compliance sheet

Software

EPOS Connect	Remote call control, firmware updates and settings: eposaudio.com/software-epos-connect
PC Software	For other relevant PC software, please check: eposaudio.com/software
EPOS Manager	Manage, update and configure your EPOS audio devices from one location: eposaudio.com/software-epos-manager

*Noise At Work: The EU's „Noise At Work Directive" (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic burst and Sustained Noise.

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Product overview

Connects to	Product	Details	EAN / UPC code
PC/softphone	SDW 5011 Art. no. 1000300	Optimized for UC	EAN: 57 14708 00101 0 UPC: 8 40064 40101 2
	SDW 5031 Art. no. 1000301	Optimized for UC	EAN: 57 14708 00102 7 UPC: 8 40064 40102 9
	SDW 5061 Art. no. 1000302	Optimized for UC	EAN: 57 14708 00103 4 UPC: 8 40064 40103 6
	SDW 5011 - US Art. no. 1000979	Optimized for UC	EAN: 57 14708 00781 4 UPC: 8 40064 40781 6
	SDW 5031 - US Art. no. 1000980	Optimized for UC	EAN: 57 14708 00782 1 UPC: 8 40064 40782 3
	SDW 5061 - US Art. no. 1000981	Optimized for UC	EAN: 57 14708 00783 8 UPC: 8 40064 40783 0