

# Blackwire 7225

## Corded USB Headset

User Guide

Headset  
Advisor

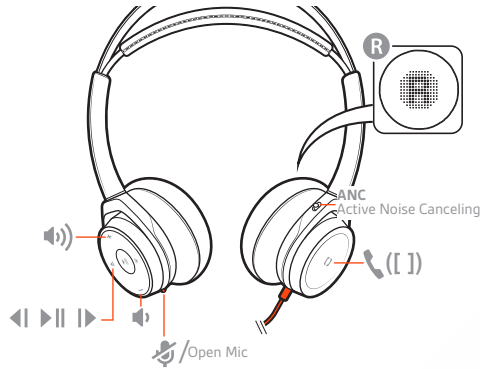
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# Setup

## Headset overview



	Volume up
	Volume down
	Track backward
	Play/pause audio
	Track forward
	Mute/unmute
OpenMic	To hear your surroundings, tap the mute button to activate OpenMic while headset is idle (not on a call). To deactivate, tap the mute button again.
ANC	Active noise canceling: switches ANC off and on.

## Load software

Download Plantronics Hub for Windows and Mac by visiting [poly.com/software](https://poly.com/software). This allows you to customize your device behavior through advanced settings and options.


# Daily Use

**Fit** **IMPORTANT** Headset microphones are on the front of your earcups.

For best call audio, ensure that left and right earcups are on the correct ear.



**Make a call** Dial using your softphone application.

**Answer or end a call** Tap the Call  button or use your softphone.

- Answer a second call**
- 1 While on a call, press the headset Call button for 2 seconds to answer the second call. This will place the first call on hold.
  - 2 To switch between the calls, press the headset Call button for 2 seconds.

**Redial** When not on an active call, double-tap the call button to redial the last call.

**Hold** Press and hold the call button for 2 seconds to put a call on hold.

**Mute** While on an active call, tap the Mute button.

**Mute on reminder\*** \* Plantronics Hub for Mac/Win or Plantronics Hub for iOS/Android required to enable.(poly.com/software)

You can add a mute alert notification by managing your mute feature with Plantronics Hub. If this setting is enabled and you have muted an active call and you start to speak, an alert will remind you that you are still on mute.

**Volume** **Listening volume**  
Press the Volume up (+) or Volume down (-) button.

**Adjust headset microphone volume (softphone)**  
Place a test softphone call and adjust softphone volume and PC sound volume accordingly.

**More Features** **Active Noise Canceling (ANC)**  
Active Noise Canceling (ANC) reduces external noise and enhances your music and sound quality. Slide the switch to activate or deactivate ANC.

**OpenMic**  
While not on a call, tap the red Mute button to activate OpenMic and hear your surroundings. Control the level of ambient noise you hear by adjusting the volume.



## NEED MORE HELP?

[poly.com/support](https://poly.com/support)

### **Plantronics, Inc.**

345 Encinal Street  
Santa Cruz, CA 95060  
United States

### **Plantronics B.V.**

Scorpius 171  
2132 LR Hoofddorp  
Netherlands

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