

Questions?  
Click to Live Chat

# Jabra PRO 920



Quick start guide

Questions?  
Click to Live Chat

Headset  
Advisor

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MADE IN CHINA  
MODEL: WHB003BS/ WHB003HS



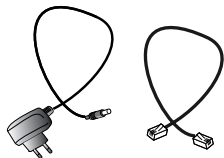
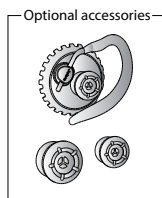
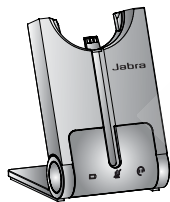
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[www.jabra.com](http://www.jabra.com)

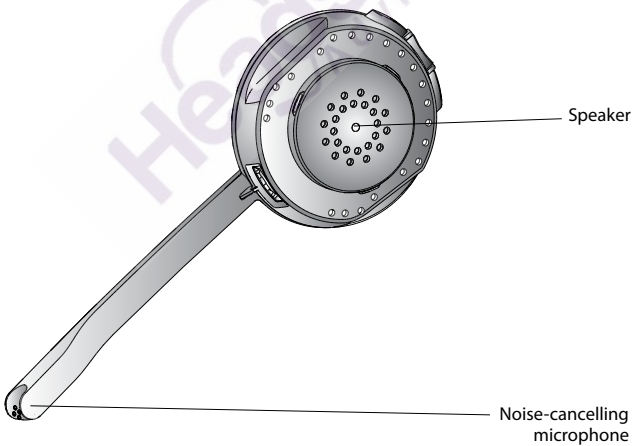
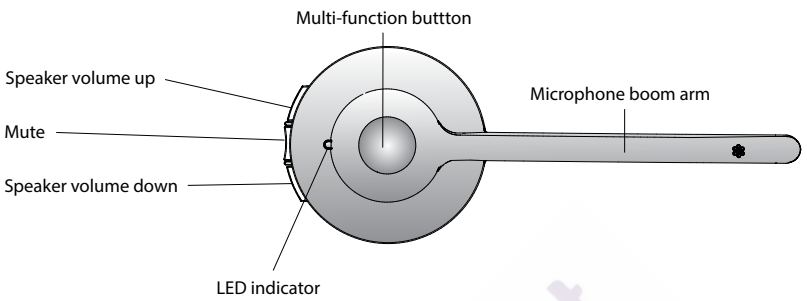
## LANGUAGES

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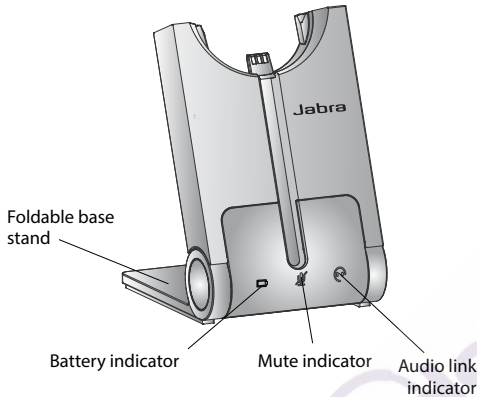
## PACKAGE CONTENTS



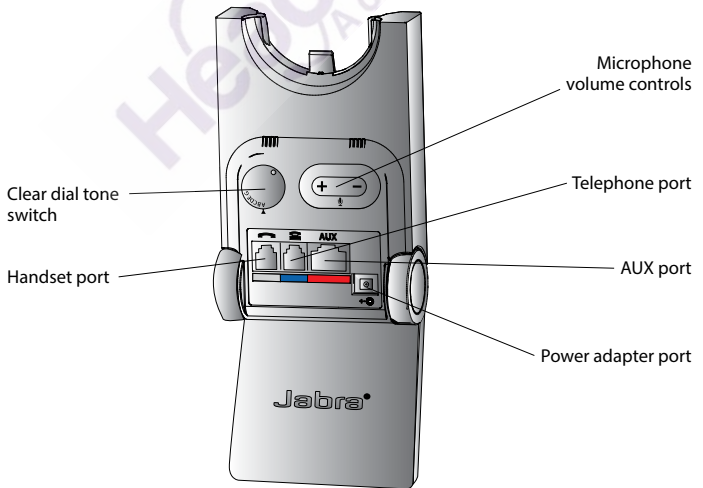
# JABRA PRO 920 HEADSET



# JABRA PRO 920 BASE



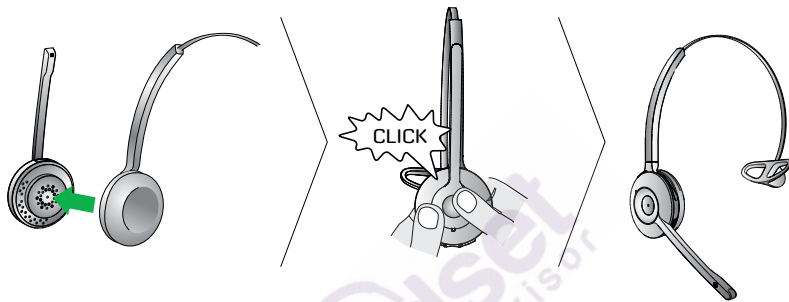
Icon	Event
	Battery charging (slow flash)
	Full battery
	Medium battery
	Low battery
	Very low battery (fast flash)
	Sleep mode (slow flash)
	Unknown battery status
	Microphone muted
	Active audio link between headset and base
	Searching for headset



## SETUP

### STEP 1: ATTACH THE HEADBAND

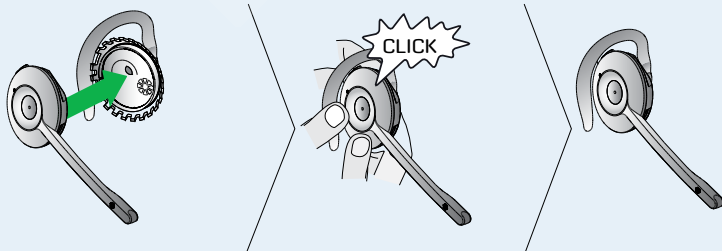
1. Align the headset and the headband wearing-style attachment, as illustrated, and press firmly together until they click into place (snap-to-click).
2. Rotate the microphone boom arm for left or right ear use.
3. Adjust the length of the headband to fit snug against the head.



### OPTIONAL ACCESSORIES

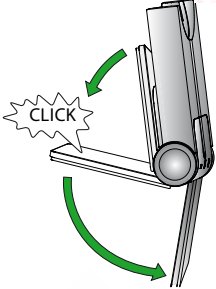
#### Attaching the earhook (not supplied in all regions)

1. Assemble the earhook wearing-style attachment for left or right ear use. If necessary, remove the earbud and replace with another size for best fit.
2. Align the headset and the earhook wearing-style attachment, as illustrated, and press firmly together until they click into place (snap-to-click).
3. Shape the earhook to fit snug around the ear.



STEP 2: UNFOLD THE BASE

The Jabra PRO base stand can be folded into three positions: open, closed, and standing position.





## STEP 3: SELECT AND CONNECT TO A DESK PHONE

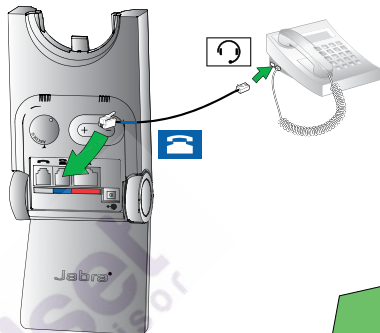
Select which desk phone you are connecting to from the following 4 options:

### OPTION 1

#### Desk Phone with Headset Port

This type of desk phone has a dedicated headset port (usually at the back of the phone). These phones typically have a button on the front panel for switching between handset and headset.

1. Plug the supplied telephone cable into the port marked  on the base.
2. Connect the telephone cable to the headset port  on the desk phone.



or

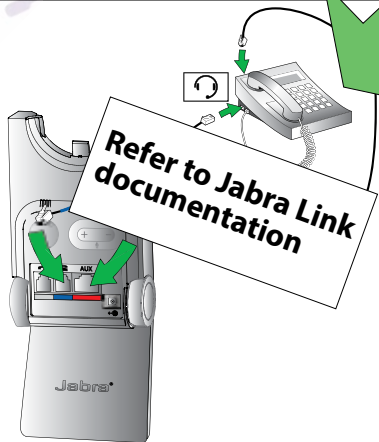
### OPTION 2

#### Desk Phone with Jabra Link

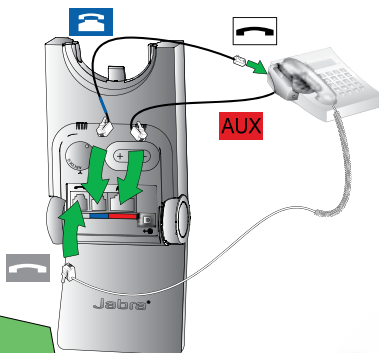
A Jabra Link adapter enables an incoming call to be answered or ended by the headset multi-function button.

Contact your local Jabra dealer to purchase a Jabra Link adapter for your specific desk phone.

1. Connect the Jabra Link adapter as shown in adapter documentation supplied with the Jabra Link. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra Link adapter. Wait 10 seconds before answering the phone.









### OPTION 3

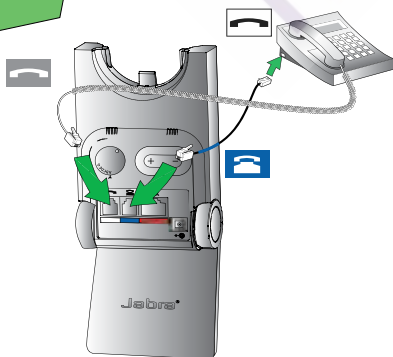
#### Desk Phone with GN1000 remote Handset Lifter

The GN1000 remote handset lifter manually lifts the desk phone handset to make or answer a call. For mounting instructions refer to documentation supplied with the GN1000.

1. On the desk phone, unplug the handset cable from the phone body.
2. Connect the handset cable to the port marked  on the base.
3. Plug the supplied telephone cable into the port marked  on the base.
4. Connect the telephone cable into the handset port on the desk phone.
5. Connect the GN1000 cable into the port marked **AUX** on the base.

or



or




### OPTION 4

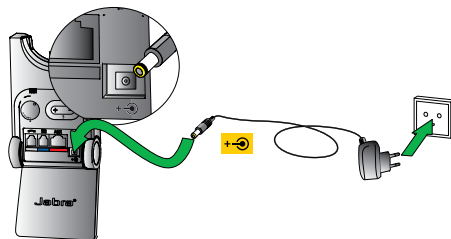
#### Desk Phone without Headset Port

This desk phone does not have a dedicated headset port.

1. On the desk phone, unplug the handset cable from the phone body.
2. Connect the handset cable to the port marked  on the base.
3. Plug the supplied telephone cable into the port marked  on the base.
4. Connect the telephone cable into the handset port on the desk phone.


#### STEP 4: CONNECT TO POWER

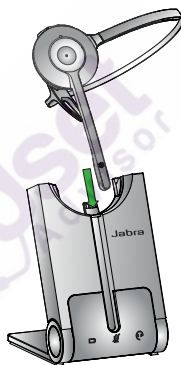
1. Plug the supplied power adapter into the port marked  on the base.
2. Connect the power adapter to the mains power socket.



#### STEP 5: DOCK THE HEADSET

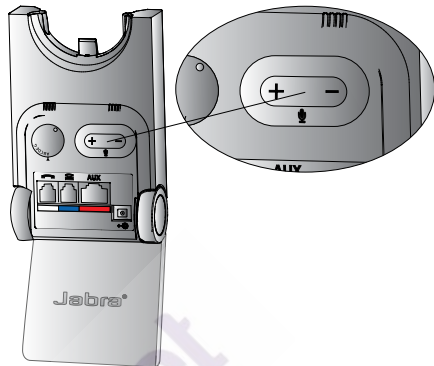
Dock the headset. When docked correctly the headset battery will begin charging, if needed.

Charge for 20 minutes or until the battery indicator on the base  is steady green.



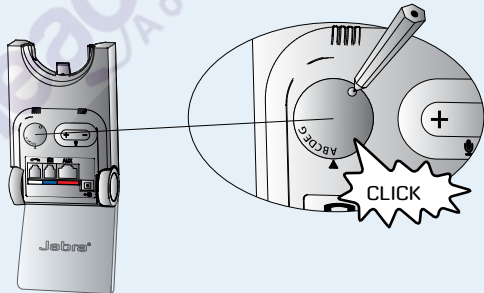
## STEP 6: CONFIGURE THE SOUND

- 1 Put on the headset, or tap the headset multi-function button if the headset is currently undocked.
- 2 Get a dial tone by either pressing the headset button on the desk phone, or by lifting the desk phone handset. If there is no dial tone, check that all cables are connected correctly.
- 3 Dial a friend or colleagues phone number using the desk phone. If you cannot hear anything refer to 'Having sound problems?' below.
- 4 Check your speaking volume. If the listener says your speaking volume is too quiet or too loud, adjust the microphone volume using the microphone + / - volume buttons on the back of the base. Ensure the listener does not adjust their own volume.
- 5 When finished, end the call.



### IMPORTANT Having sound problems?

If you cannot hear anything during the test call, or the sound is distorted, try rotating the clear dial tone switch on the back of the base from A-G until the sound is optimal. For further details refer to the user manual.

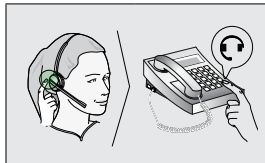
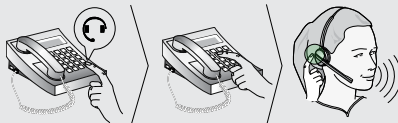


YOU HAVE NOW SUCCESSFULLY CONNECTED YOUR JABRA PRO 920

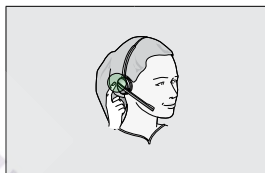
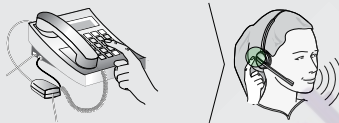
## HOW TO MAKE A CALL



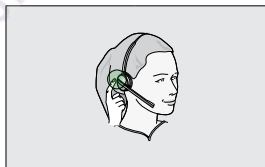
**OPTION 1**  
Desk phone with  
headset port



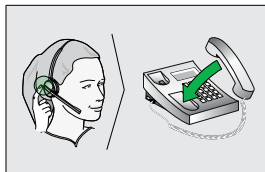
**OPTION 2**  
Desk Phone with  
Jabra Link



**OPTION 3**  
Desk phone with  
GN1000 remote  
handset lifter



**OPTION 4**  
Desk phone with-  
out headset port



## DID YOU KNOW?

The Jabra PRO 920 has advanced settings that you can quickly and easily configure yourself. Refer to the User Manual to learn how.