

IMPACT SD Series

IMPACT SD OFFICE ML
 IMPACT SD PRO 1 ML
 IMPACT SD PRO 2 ML

Make talk count

When your work demands perfect communication all day every day, this wireless DECT solution delivers consistent, high-quality performance.

Both caller and listener benefit from premium quality audio with ultra noise-cancelling microphones. Even in dynamic office spaces you'll experience impressive speech intelligibility. Combine with outstanding design for all-day wearing comfort, wireless freedom and dual-connectivity and you have the perfect wireless DECT headset for all your business needs.

See more at eposaudio.com/impact-sd-pro



Questions?
Click to Live Chat

Key benefits & features

Discover premium audio for excellent call quality
 Maximize speech intelligibility with EPOS Voice™ technology and an ultra noise-cancelling microphone

Talk all day in comfort
 With up to 12 hours talk time and lightweight headset with extra soft ear pads

Enjoy wireless freedom and dual-connectivity
 With wireless reach of up to 180 m/590 ft and the flexibility of dual-connectivity to both desk phone and PC/softphone

Choose your wearing style
 With comfortable, smart headsets designed to suit every personal preference; headband, ear hook or optional neckband

Easy magnetic docking and charging
 Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call



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Product data

General

Product description	<p>IMPACT SD OFFICE ML: Wireless DECT headset, single-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.</p> <p>IMPACT SD PRO 1 ML: Wireless DECT headset, single-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.</p> <p>IMPACT SD PRO 2 ML: Wireless DECT headset, double-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.</p>
Wearing style	<p>Headband – single-sided and ear hook. Neckband optional* (SD Office variants)</p> <p>Headband – single-sided (SD Pro 1 variants)</p> <p>Headband – double-sided (SD Pro 2 variants)</p>
Color	Black with silver
Headset weight	<p>0.86 oz / 24 g (SD Office ear hook)</p> <p>1.76 oz / 50 g (SD Office headband)</p> <p>2.28 oz / 65 g (SD Pro 1 variants)</p> <p>2.98 oz / 85 g (SD Pro 2 variants)</p>
Ear pad size	ø 1.96 in / 50 mm
Personalization	Yes, with nameplate on headset
Warranty	2 years

Audio

EPOS Voice™ technology	For a clear and natural listening experience
Microphone	<p>Noise-cancelling microphone (SD Office variants)</p> <p>Ultra noise-cancelling microphone (SD Pro 1 & Pro 2 variants)</p>
Microphone frequency range	<p>150 Hz – 6.8 kHz (Wideband)</p> <p>300 Hz – 3.5 kHz (Narrowband)</p>
Mute microphone	Yes

Speaker frequency response	20–20,000Hz
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
Speaker frequency response	<p>150 Hz – 6.8 kHz (Wideband)</p> <p>300 Hz – 3.5 kHz (Narrowband)</p>
Technical	
DECT	<p>DECT for US – DECT 6.0 (1.920 to 1.930 MHz)</p> <p>DECT for BR – 1.910 – 1.920 MHz</p>
GAP compatible	Yes (Headset)
Headset	Connects to base station
Base station	<p>SD OFFICE ML: Connects to desk phone and UC/Skype for Business</p> <p>SD Pro 1 ML / SD Pro 2 ML: Connects to desk phone and UC/Skype for Business</p>
Headset auto link to base	Yes, can be activated on the base station
Temperature range	<p>Operational: +41 °F to +113 °F / +5 °C to 45 °C</p> <p>Storage: -4 °F to +158 °F / -20 °C to 70 °C</p>
Battery (lithium polymer)	Exchangeable for service (see User manual)
Range	<p>Line of sight: 590 ft / 180 m</p> <p>Typical office building: 180 ft / 55 m</p>
Automatic power adjustment	Yes (distance between headset and base)
Talk time	<p>Up to 8 hours (Wideband Mode)</p> <p>Up to 12 hours (Narrowband Mode)</p>
Stand by time	Up to 100 hours
Auto – headset OFF when out of range	Yes, after 30 minutes
Charge time	<p>0 – 50%: 20 minutes</p> <p>0 – 100%: 1 hour</p>

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Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work Limiter**	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS manager software

Content of delivery

What's in the box	<p>IMPACT SD OFFICE ML Headset (with name plate for ear hook and distance holder), base station, power supply, USB cable, audio phone cable, headband (detachable), ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S, extra earbuds size M and L, name plate holder for headband and name plate instruction, printed quick guide, printed safety guide</p> <p>IMPACT SD Pro 1 ML / SD Pro 2 ML Headset, base station, power supply, USB cable, audio phone cable, printed quick guide, printed safety guide</p>
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Software

EPOS Connect (Freeware)	Remote call control, firmware updates and settings: eposaudio.com/software-epos-connect
PC Software (Freeware)	For other relevant PC software, please check: eposaudio.com/software
EPOS Manager (Saas)	Manage, update and configure your EPOS audio devices from one location: eposaudio.com/software-epos-manager
UC compatible	Yes. For more information please go to: www.eposaudio.com/compatibility

* Neckband available as accessory (Art. No. 506525)

** In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

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Additional benefits & features

Get a premium look and performance

With an iconic design that combines style with functionality

Enable seamless call management

With intuitive interface to answer/end calls*, mute and control volume

Stay mobile with fast charging

50% battery charges in just 20 minutes

Eliminate Wi-Fi interference

With DECT protected frequency band enabling increased number of headset users

Secure your conversation

With effective and efficient encryption of all your calls

Engage easily in phone conferences

With intuitive, easy setup of up to 4 headsets with the same base station

Simple hot desking

Fast, secure pairing – simply dock the headset in the base station

Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

Product overview

Connects to	Product	Order name	Details	EAN / UPC code
 	IMPACT SD Office ML Art. no. 1000561	SD 10 ML - US	UC optimized and Skype for Business Certified	EAN: 57 14708 00362 5 UPC: 8 40064 40362 7
	IMPACT SD Pro 1 ML Art. no. 1000562	SD 20 ML - US	UC optimized and Skype for Business Certified	EAN: 57 14708 00363 2 UPC: 8 40064 40363 4
	IMPACT SD Pro 2 ML Art. no. 1000563	SD 30 ML - US	UC optimized and Skype for Business Certified	EAN: 57 14708 00364 9 UPC: 8 40064 40364 1



* Answer/end call requires EHS cable for desk phone and EPOS software for certain softphones