

# IMPACT SD Series

IMPACT SD OFFICE ML  
IMPACT SD PRO 1 ML  
IMPACT SD PRO 2 ML

## Make talk count

When your work demands perfect communication all day every day, this wireless DECT solution delivers consistent, high-quality performance.

Both caller and listener benefit from premium quality audio with ultra noise-cancelling microphones. Even in dynamic office spaces you'll experience impressive speech intelligibility. Combine with outstanding design for all-day wearing comfort, wireless freedom and dual-connectivity and you have the perfect wireless DECT headset for all your business needs.

See more at [eposaudio.com/impact-sd-pro](https://eposaudio.com/impact-sd-pro)



## Key benefits & features

**Discover premium audio for excellent call quality**  
Maximize speech intelligibility with EPOS Voice™ technology and an ultra noise-cancelling microphone

**Talk all day in comfort**  
With up to 12 hours talk time and lightweight headset with extra soft ear pads

**Enjoy wireless freedom and dual-connectivity**  
With wireless reach of up to 180 m/590 ft and the flexibility of dual-connectivity to both desk phone and PC/softphone

**Choose your wearing style**  
With comfortable, smart headsets designed to suit every personal preference; headband, ear hook or optional neckband

**Easy magnetic docking and charging**  
Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call



# IMPACT SD Series

## Product data

### General

Product description	<p><b>IMPACT SD OFFICE ML:</b> Wireless DECT headset, single-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.</p> <p><b>IMPACT SD PRO 1 ML:</b> Wireless DECT headset, single-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.</p> <p><b>IMPACT SD PRO 2 ML:</b> Wireless DECT headset, double-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.</p>
Wearing style	<p>Headband – single-sided and ear hook. Neckband optional* (SD Office variants)</p> <p>Headband – single-sided (SD Pro 1 variants)</p> <p>Headband – double-sided (SD Pro 2 variants)</p>
Color	Black with silver
Headset weight	<p>0.86 oz / 24 g (SD Office ear hook)</p> <p>1.76 oz / 50 g (SD Office headband)</p> <p>2.28 oz / 65 g (SD Pro 1 variants)</p> <p>2.98 oz / 85 g (SD Pro 2 variants)</p>
Ear pad size	ø 1.96 in / 50 mm
Personalization	Yes, with nameplate on headset
Warranty	2 years

### Audio

EPOS Voice™ technology	For a clear and natural listening experience
Microphone	<p>Noise-cancelling microphone (SD Office variants)</p> <p>Ultra noise-cancelling microphone (SD Pro 1 &amp; Pro 2 variants)</p>
Microphone frequency range	<p>150 Hz – 6.8 kHz (Wideband)</p> <p>300 Hz – 3.5 kHz (Narrowband)</p>
Mute microphone	Yes

Speaker frequency response	20–20,000Hz
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
Speaker frequency response	<p>150 Hz – 6.8 kHz (Wideband)</p> <p>300 Hz – 3.5 kHz (Narrowband)</p>
<b>Technical</b>	
DECT	<p>DECT for US – DECT 6.0 (1.920 to 1.930 MHz)</p> <p>DECT for BR – 1.910 – 1.920 MHz</p>
GAP compatible	Yes (Headset)
Headset	Connects to base station
Base station	<p><b>SD OFFICE ML:</b> Connects to desk phone and UC/Skype for Business</p> <p><b>SD Pro 1 ML / SD Pro 2 ML:</b> Connects to desk phone and UC/Skype for Business</p>
Headset auto link to base	Yes, can be activated on the base station
Temperature range	<p>Operational: +41 °F to +113 °F / +5 °C to 45 °C</p> <p>Storage: -4 °F to +158 °F / -20 °C to 70 °C</p>
Battery (lithium polymer)	Exchangeable for service (see User manual)
Range	<p>Line of sight: 590 ft / 180 m</p> <p>Typical office building: 180 ft / 55 m</p>
Automatic power adjustment	Yes (distance between headset and base)
Talk time	<p>Up to 8 hours (Wideband Mode)</p> <p>Up to 12 hours (Narrowband Mode)</p>
Stand by time	Up to 100 hours
Auto – headset OFF when out of range	Yes, after 30 minutes
Charge time	<p>0 – 50%: 20 minutes</p> <p>0 – 100%: 1 hour</p>

# IMPACT SD Series

## Product data

### Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work Limiter**	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS manager software

### Content of delivery

What's in the box	<p><b>IMPACT SD OFFICE ML</b> Headset (with name plate for ear hook and distance holder), base station, power supply, USB cable, audio phone cable, headband (detachable), ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S, extra earbuds size M and L, name plate holder for headband and name plate instruction, printed quick guide, printed safety guide</p> <p><b>IMPACT SD Pro 1 ML / SD Pro 2 ML</b> Headset, base station, power supply, USB cable, audio phone cable, printed quick guide, printed safety guide</p>
-------------------	---

### Software

EPOS Connect (Freeware)	Remote call control, firmware updates and settings: <a href="https://eposaudio.com/software-epos-connect">eposaudio.com/software-epos-connect</a>
PC Software (Freeware)	For other relevant PC software, please check: <a href="https://eposaudio.com/software">eposaudio.com/software</a>
EPOS Manager (Saas)	Manage, update and configure your EPOS audio devices from one location: <a href="https://eposaudio.com/software-epos-manager">eposaudio.com/software-epos-manager</a>
UC compatible	Yes. For more information please go to: <a href="https://www.eposaudio.com/compatibility">www.eposaudio.com/compatibility</a>

\* Neckband available as accessory (Art. No. 506525)

\*\* In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

# IMPACT SD Series

## Additional benefits & features

### Get a premium look and performance

With an iconic design that combines style with functionality

### Enable seamless call management

With intuitive interface to answer/end calls\*, mute and control volume

### Stay mobile with fast charging

50% battery charges in just 20 minutes

### Eliminate Wi-Fi interference

With DECT protected frequency band enabling increased number of headset users

### Secure your conversation

With effective and efficient encryption of all your calls

### Engage easily in phone conferences

With intuitive, easy setup of up to 4 headsets with the same base station

### Simple hot desking

Fast, secure pairing – simply dock the headset in the base station

### Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

\* Answer/end call requires EHS cable for desk phone and EPOS software for certain softphones

## Product overview

Connects to	Product	Order name	Details	EAN / UPC code
 	<b>IMPACT SD Office ML</b> Art. no. 1000561	SD 10 ML - US	UC optimized and Skype for Business Certified	EAN: 57 14708 00362 5 UPC: 8 40064 40362 7
	<b>IMPACT SD Pro 1 ML</b> Art. no. 1000562	SD 20 ML - US	UC optimized and Skype for Business Certified	EAN: 57 14708 00363 2 UPC: 8 40064 40363 4
	<b>IMPACT SD Pro 2 ML</b> Art. no. 1000563	SD 30 ML - US	UC optimized and Skype for Business Certified	EAN: 57 14708 00364 9 UPC: 8 40064 40364 1

