



GROOMING SALON SERVICE AUTHORIZATION

OWNER NAME: _____ DATE: _____

DOG NAME: _____ BREED: _____

AGE : _____ WEIGHT: _____ COLOR: _____ SKIN ALLERGIES: _____

PHONE #: _____ ADDITIONAL # _____

EMAIL: _____ (THIS IS FOR APPOINTMENT REMINDERS)

*DOGS MUST BE PICKED UP WITHIN THE HOUR AFTER THE GROOMING IS COMPLETED. IF YOU CANNOT MAKE IT WITHIN THAT HOUR THERE WILL BE A \$20 DOLLAR DAYBOARDING RATE ADDED TO YOUR GROOMING APPOINTMENT.

****Please initial below

____ **MATTING** Pets with matted coats need extra attention during their grooming session. Mats left in a pets coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Pampered Pet does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. If your dogs ears are severely matted and need to be shaved this can irritate dogs ears create hematomas from shaking their head. * After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. There is an extra charge for all dematting services.

____ **Aggressive Dogs.** Dogs that require muzzling or extra staff to help manage them will be charged at a higher than standard grooming rate. This is because dogs showing aggression or acute nervousness take much longer to groom.

____ **Senior/ Special Needs dogs-** Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems. Grooming can expose

hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

___ **Flea/Tick Treatment** If fleas or ticks are found during the grooming process, your pet will be washed with a natural citrus flea shampoo to kill the fleas and a fee will be added to your grooming. We offer a topical "Advantage 30 day" flea protection for your pet. Prices vary by dogs weight.

___ **Emergency.** In the event of an emergency, I authorize the Pampered Pet Hotel and Spa, at my sole expense, to seek medical attention for my pet in case of emergencies that may occur from any possible grooming accidents/ incidents. I have read and understand the conditions above. I will not hold Pampered Pet Hotel & Spa responsible for any preexisting health problems my pet may have.

___ **No-shows & Cancellations:** No shows, last minute cancellations (less than 24 hours notice) or continual re-scheduling are a loss to everyone. You may reserve another appointment by a credit card charge for a full groom or Pre-Payment for same will be required before another appointment is booked. We understand there may be emergency situations and will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment time.

___ **Pick up time:** Dogs will be given an ESTIMATED time of completion upon drop off. Please understand that this is an estimation and for reasons beyond our control circumstances may arise where grooming may be done early or may take longer than initially estimated. You will be called to pick up your dog immediately after grooming. *Dogs must be picked up within an hour after grooming. If you cannot make it within that hour there will be a \$20 dollar dayboarding rate added to your grooming appointment.

I have read and agree to the grooming policies and procedures of The Pampered Pet Hotel & Spa.

Signature _____ Date_____