# SENTRY Dual Mode Call Blocker Version 2

## Part I: Create WHITE LIST (Most important)

- 1. Put in 2 AAA batteries (replace every 6 months)
- 2. Get your WHITE LIST ready (welcomed numbers who call your home phone regulary)
- 3. Entering the WHITE LIST one at a time
  - Press and Hold ACCEPT/WHITELIST button for 3 seconds until "-----" shows.
  - Use UP/DOWN button to choose a number
  - Press REJECT button to move to next digit...
  - When finished, press ACCEPT to save and start entering a new number.
  - When all done, press HOME button to finish.
  - During input, use DELETE button to make a correction.
  - In rare cases you may need to add "1" in front of 10 digit number.

## **Connecting SENTRY Call Blocker**

#### Wall Jack / VOIP modem



Works with all land line home phones

## Part II: Operations

#### 1. Choose warning voice style

#### Sentry v.2

On home screen, use VOICE button to toggle through different voice styles A: English, B: Spanish, C: German

### Sentry v.2.1

On home screen, use VOICE button to toggle through different voice styles A: US female, B: UK male, C: US male

## 2. Checking Call Log

- Use UP/DOWN button to check incoming calls.
- Flashing NEW means there are unanswered incoming calls. Use DOWN button to check the call log.

## 3. Checking White/Black List

To check if a number is on White List, press ACCEPT/WHITELIST button then use UP/DOWN button to go through the White List. (Same for Black List)

## 4. Adding a caller to White List

- When an unlisted caller hears the message and presses "0", the caller's number will be automatically saved to the WHITE List.
- If the caller hangs up without pressing "0" you can find the caller's number from the call log. Then press and hold ACCEPT button for 3 seconds to save to WHITE List.

## 5. Adding a caller to Black List

- From Home screen, press UP/DOWN to find the caller's number.
- Press and hold REJECT button for 3 seconds until DONE flashes. Now the number is on Black List.

#### 6. Removing a caller from White List or Black List

- Press WHITE LIST button to show list, press UP/DOWN to find the number.
- Press DELETE twice quickly to erase that number.
- Same for Black List.

#### 7. Block all No Caller ID call

- On Home screen, press and hold REJECT button until you see BLOCK NO CID.
- All calls not showing caller id will be blocked.
- To turn off, press and hold REJECT button until BLOCK NO CID disappears.

#### 8. Screen Brightness

- On Home screen, press and hold UP button until you see LCD on screen.
- Press UP button to adjust brightness levels, then press HOME to set.

#### 9. Set time on Home Screen

- The screen time will update itself whenever a call comes in.
- There is no need to set screen time.

#### 10. Turn off ringer

On HOME screen press and hold DOWN button until OFF appears.

#### 11. Batteries

Replace batteries every 6 months to ensure optimal performance.

#### 12. Switch to BASIC MODE



- Press VOICE button a few time to "OFF"
- In this BASIC MODE, SENTRY will allow all unlisted calls to pass through while still blocking the BLACK List calls.
- You can use BASIC MODE while waiting for an important call from unknown numbers(automated delivery notice, doctor appointment)

## **Common Problems**

#### **Reset system**

If you get no response from pressing buttons, the system is jammed. Please reset SENTRY. Remove the batteries and unplug the wire and reconnect after one minute. Resetting will not affect the saved data.

#### Caller ID not showing on my phone

While connecting in series, some phones (Panasonic and Uniden) can not display caller id. Using Parallel connection will solve the problem.

#### No dial tone, stutter noise.

Disconnect and reconnect the wire will solve the problem. If problem persists your phone is not compatible with SENTRY. Please use a different phone. We recommend VTech or AT&T phones.

## SENTRY Support line: 714.361.4615

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