

USER MANUAL

Energy Storage System



READ THE INSTRUCTIONS COMPLETELY BEFORE OPERATING THE EQUIPMENT



Check the utility voltage before turning ON the unit if connected.



Verify the inverter's programmed grid type before connecting to the utility.



The inverter will be programmed in 120/240V Split-Phase at 60Hz by default.

Disregarding these instructions could result in permanent damages to the inverter

DISCLAIMER

UNLESS SPECIFICALLY AGREED TO IN WRITING, THE MANUFACTURER:

(A) DOES NOT WARRANT THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN ITS MANUALS OR OTHER DOCUMENTATION.

(B) ASSUMES NO RESPONSIBILITY OR LIABILITY FOR ANY LOSS OR DAMAGES, WHETHER DIRECT, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL, ARISING OUT OF THE USE OF SUCH INFORMATION. USE OF SUCH INFORMATION SHALL BE ENTIRELY AT THE USER'S RISK.

The manufacturer is not responsible for system failure, damage or injury resulting from improper installation of its products. Information in this manual is subject to change without notice.

This manual is only focused on the inverter labeled as: SGN-11K15PRO.

Version: 1.0

Table of Contents

IMPORTANT SAFETY INSTRUCTIONS	4
1. Get to Start	6
1.1 Component Guide	6
1.2 General Description	7
1.3 Specifications	8
1.4 Basic System Architecture	9
2. Mounting	10
2.1 Mounting the Inverter	10
2.1.1 Mounting Requirements	10
2.2 Mounting Instructions	12
3. Electrical Connection	13
3.1 Removing Insulation Cover	13
3.2 PE Connection	13
3.3 GEN/LOAD/GRID Connection	14
3.4 PV Connection	15
3.5 Battery Connection	16
3.6 Communication Connection	17
3.7 BMS Connection (Only for Lithium Battery)	18
3.8 CT/Meter Connection	20
3.9 RS485 Connection	21
3.10 Parallel Communication Connection	22
3.11 NTC/RMO/DRY Connection(s)	23
3.12 RSD Connection	24
3.13 WiFi/LAN Module Connection	25
4. Wiring Diagrams	26
5. Operation	34
5.1 Inverter Working Mode	34
5.1.1 Self-consumption Mode	34
5.1.2 Feed-in Priority Mode	35
5.1.3 Back-up Mode	37
5.1.4 Forced Charge/Discharge Function	38
5.1.5 Off Grid Mode	39
5.2 Startup/Shutdown Procedure	41
5.2.1 Startup	41
5.2.2 Commissioning	41
5.2.3 Start Commissioning	41
5.2.4 Shutdown	42
6. User Interface	43
6.1 LED Indicators	43

6	2 LED Indicating Code	43
ϵ	2 LED Indicating Code	46
	PP Setting	
7	1 App Architecture	49
7	2 Download App	49
7	3 Local Login	50
	7.3.1 Quick Setup	51
	7.3.1 Quick Setup	52
	7.3.3 Home	53
	7.3.4 Log	54
	7.3.5 Console	54
8. I	laintenance	68
8	1 Routine Maintenance	68
8	2 Troubleshooting	69
	echnical Specification	

IMPORTANT SAFETY INSTRUCTIONS

SYMBOLS THAT APPEAR IN THIS DOCUMENT



WARNING: This symbol indicates information that, if ignored, could cause serious injury, equipment damage, or death.



CAUTION: This symbol indicates information that, if ignored, could result in minor injury or equipment damage.



NOTE: This symbol indicates relevant information that is not related to hazardous situations.

WARNINGS



Read this entire document before installing or using the inverter. Failure to follow any of the instructions or warnings in this document can result in electrical shock, serious injury, or death. Damage to the inverter is also possible, potentially rendering it inoperable.



High Risk due to fire or electrocution – Installation, maintenance and connection of inverters must be performed by qualified personnel, in compliance with local electrical standards, wiring rules and requirements of local power authorities and/or companies.



The temperature of some parts of the inverter may exceed 60 °C during operation. DO NOT touch the inverter during operation to avoid being burnt.



Ensure children are kept away from inverters.



DO NOT open the front cover of the inverter. Apart from performing work at the wiring terminal (as instructed in this manual), touching or changing components without authorization may cause injury to people, damage to inverters and annulment of the warranty.



Static electricity may damage electronic components. Appropriate methods must be adopted to prevent such damage to the inverter; otherwise the inverter may be damaged and the warranty annulled.



Ensure the output voltage of the proposed PV array is lower than the maximum rated input voltage of the inverter; otherwise the inverter may be damaged and the warranty annulled.



When exposed to sunlight, the PV array generates dangerous high DC voltage. Please operate according to our instructions, or it will result in danger to life.



PV modules should have an IEC61730 class A rating.



If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.



The system must have Ground connections and Neutral connections.



Solar PV+/PV- are UNGROUNDED. Note, you may ground PV Racking/Mounts, but doing so directly to the inverter will likely result in damage in the case of a direct lightning strike to the PV array. Ground the PV racking directly to earth ground.



DO NOT connect the grid to the "AC OUT" output terminal.

DO NOT exceed 600 V DC on any MPPT on the inverter.



DO NOT reverse the polarity of batteries. Damage WILL occur.



DO NOT turn off the battery breaker if there is current flowing in or out of the battery in any amount.



DO NOT use impact drivers to tighten any fasteners on the inverter.



Use conduit for AC and DC wires entering/exiting the wiring compartment to meet NEC and CSA code



ALL terminals/breakers, including battery, MPPT, and AC Terminal Blocks should have only one conductor connected to each terminal. Pig tailing is an acceptable method to legally connect two wires to one circuit.

SYMBOLS USED

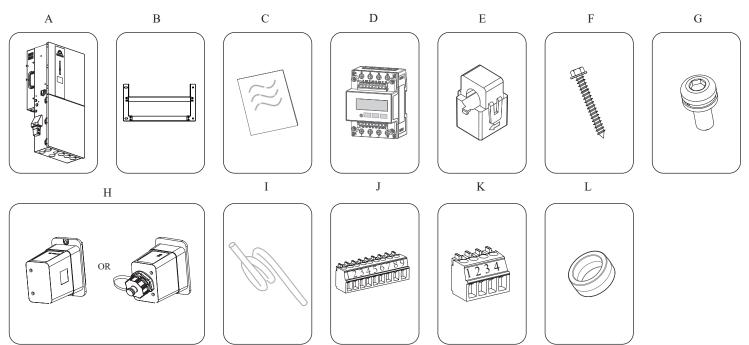
Labels	Description
4	Danger of high voltage and electric shock! Only qualified personnel may perform work on the inverter.
5 mins	Residual voltage exists after the inverter is powered off. It takes 5 minutes for system to discharge to a safe voltage.
	Danger of hot surface
20	Environmental Protection Use Period
I	Refer to the operating instructions
	Product should not be disposed as household waste.
	Grounding terminal

Sun Gold Power Inc Get to Start

1. Get to Start

1.1 Component Guide

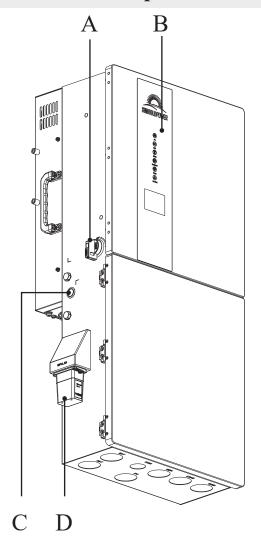
The box should include all items shown below. If there is any damage or missing parts, please contact your dealer immediately.

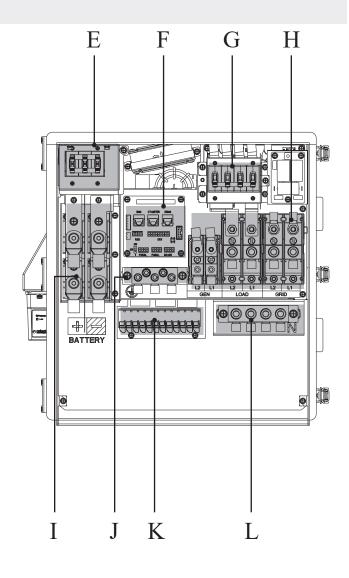


Component	Description	Quantity
A	Inverter	1
В	Mounting Bracket	1
С	File Package	1
D	Meter (Optional)	1
Е	300 A CT	2
F	M6 Expansion Screw	4
G	M6 Security Screw	1
Н	Wi-Fi / LAN Module	1
I	Parallel Cable	1
J	9-Pin Terminal	1
K	4-Pin Terminal	4
L	Toroid	2

Get to Start www.sungoldpower.com

1.2 General Description



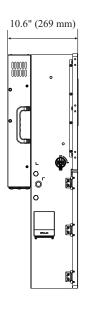


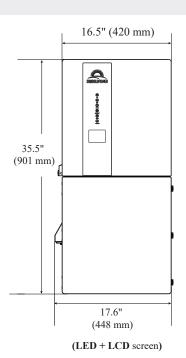
Component	Description	
A	PV switch	
В	LED+LCD screen	
С	ON/OFF Button	
D	Wi-Fi / LAN Module	

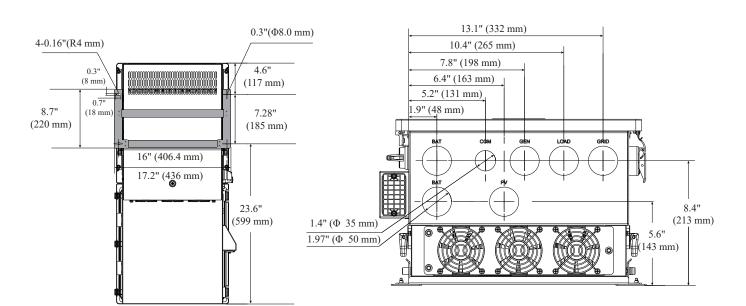
Component	Description
Е	Battery breaker
F	Communication connection ports (RS485, BMS, DRM, CT/METER, DRY, RSD, PARA)
G	LOAD breaker
Н	GEN/LOAD/GRID terminals
I	Battery terminals
J	Ground Busbar
K	PV connection terminal block
L	Neutral Busbar

Sun Gold Power Inc Get to Start

1.3 Specifications







Torque value application note

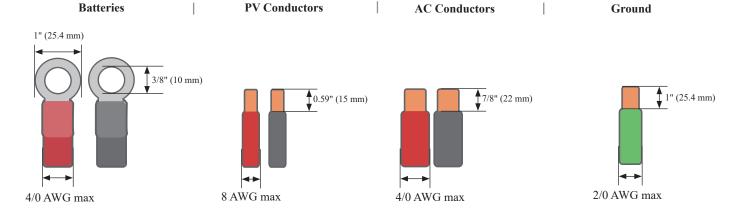
Terminal	Torque [lb-in]	Torque [N·m]
BAT +/ -	106 lb-in	12 N.m
GEN	110 lb-in	12.4 N·m
LOAD	165 lb-in	18.6 N·m
GRID	165 lb-in	18.6 N·m
Neutral busbar	94 lb-in	10.6 N·m
Ground busbar	94 lb-in	10.6 N·m

Get to Start www.sungoldpower.com

AC/DC connection requirements

Prepare cables recommended below as needed.

Port/Terminal	Recommended cable size range	Recommended strip length
BAT+/-	2 AWG (2pcs) or 4/0 AWG	/
GEN	1 AWG to 1/0 AWG	5/8 (16 mm)
LOAD	2/0 AWG to 4/0 AWG	7/8 in (22 mm)
GRID	2/0 AWG to 4/0 AWG	7/8 in (22 mm)
Neutral busbar	2/0 AWG to 4/0 AWG 1 AWG to 1/0 AWG (GEN)	1 in (25.4 mm)
Ground busbar	1/0 AWG to 2/0 AWG 1 AWG to 1/0 AWG (GEN)	1 in (25.4 mm)
MPPT	10 AWG to 8 AWG	0.59 in (15 mm)



1.4 Basic System Architecture

Typically, an ESS (Energy Storage System) consists of PV array, inverter, battery, loads and sensors.

The inverter is a high-quality device which can convert solar energy into AC energy. The energy generated by inverter can be preferentially supplied to its self consumption, stored in the battery for future use, or fed into public grid.

For whole-home load consumption, connect the utility grid diretly to the "Grid" terminal.

- An external breaker must be installed between the grid and the inverter. Size the breaker according to code.
- · Connect the "LOAD" output to the Main panel. Follow electric code to select proper wire gauge.

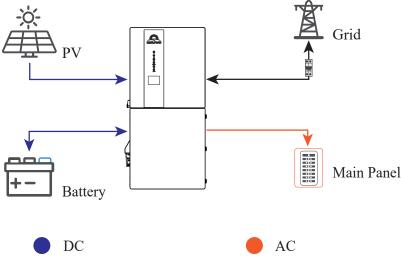


Figure 1–1 Whole-Home Load

Sun Gold Power Inc Mounting

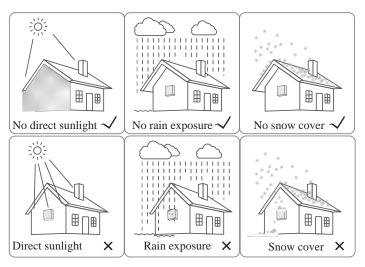
2. Mounting

2.1 Mounting the Inverter

2.1.1 Mounting Requirements

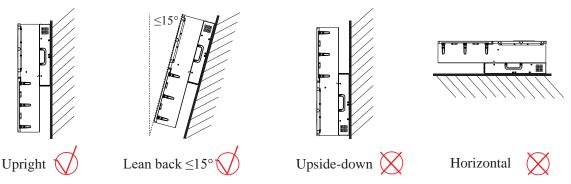
Environment Requirements

- With a NEMA 3R protection rating, the inverter can be mounted indoors or outdoors.
- The inverter is suitable for use in residential non-habitable spaces.
- The mounting location must be inaccessible to unrelated personnel since the enclosure and heat sinks are extremely hot during operation.
- Do not install the inverter in areas containing highly flammable materials or gases.
- To ensure optimum operation and long service life, the ambient temperature must be below 50°C.
- The inverter must be mounted in a well-ventilated environment to ensure good heat dissipation.
- Identify the inverter location on a stub frame, a brick wall or a concrete wall. Ensure the carrier, where the inverter is mounted, can support the weight of the inverter.
- Do not install the inverter in a rest area since it will cause noise during operation.
- The installation height should be reasonable, and please make sure it is easy to operate and view the display.
- Product label and warning symbols shall be clear to read after installation.
- To ensure long service life, the inverter must not be exposed to direct solar irradiation, rain, or snow. It is recommended that the inverter be mounted in a sheltered place.



Angle Requirements

Mount the inverter vertically or at a maximum back tilt of 15°. Do not install the inverter in a wrong direction. Always keep the connection area downward.



Mounting www.sungoldpower.com

Clearance Requirements

Considering the diamensions of the inverter, find a suitable location for the system. There must be at least:

- 39.37 in (1000 mm) of clearance from inverter/battery to doors/windows
- 19.69 in (500 mm) of vertical clearance
- 13.78 in (350 mm) of side clearance.

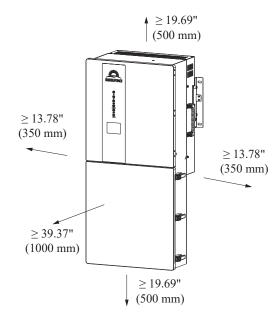


Figure 2–1 Clearance requirement for single installation

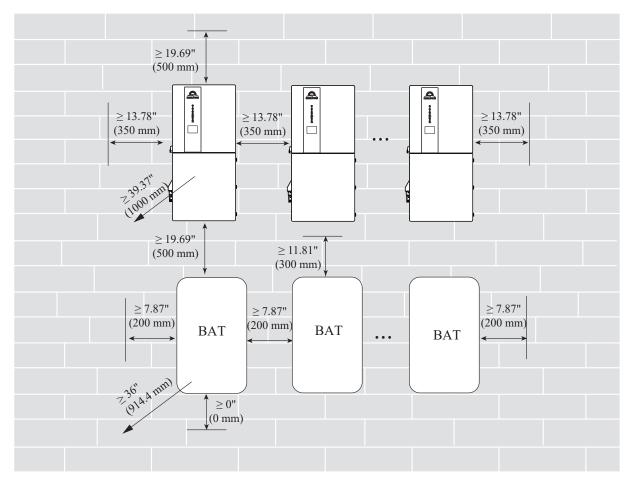


Figure 2–2 Clearance requirement for ESS

Sun Gold Power Inc Mounting

2.2 Mounting Instructions



Before drilling the hole on the wall, ensure no damage on the electric wire and/or water pipe inside the wall.

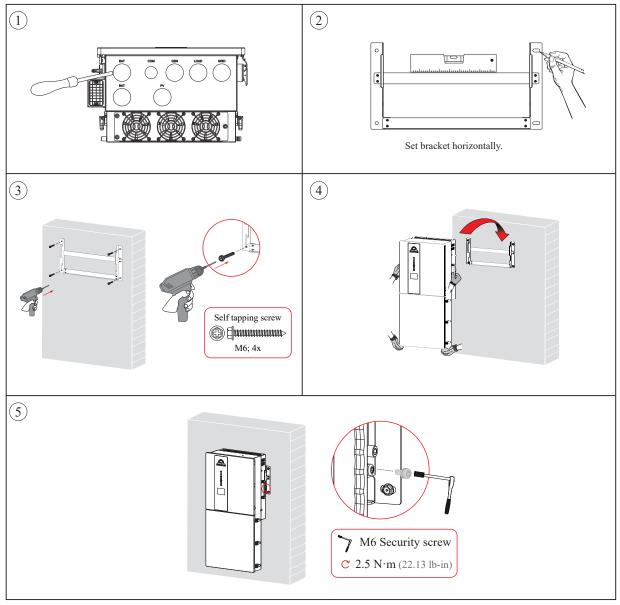


The inverter is heavy! Two or three persons are recommended to install the inverter.

To prevent potential damages and injuries from inverter falling down, please ensure that the inverter is well-mounted.

Please prepare an electric screwdriver and a marker. You may need expansion plugs or anchors for concrete.

- Step 1 Use a flat-head screwdriver to knock the wiring holes on the bottom of the inverter as needed.
- Step 2 Level the mounting bracket against the mounting surface and mark the hole positions with a marker.
- Step 3 Drive the screws through the mounting bracket into the mounting surface. Ensure the bracket is firmly attached.
- Step 4 Mount the inverter.
- Step 5 Secure the inverter with the security screw.



3. Electrical Connection

3.1 Removing Insulation Cover

A shielding cover has been installed over the wiring box of the ESS inverter to protect users from potential electrical injuries. Before electrical connections, remove the insulation cover from the wiring area temporarily, as shown in figure below.



Before removing the cover, please ensure that the inverter and all cables to be installed have been completely powered off during the whole process of installation and connection.



After the electrical connections are complete, if no other connections are made in the wiring area, replace the insulation cover and ensure the grounding cable is well-connected again.

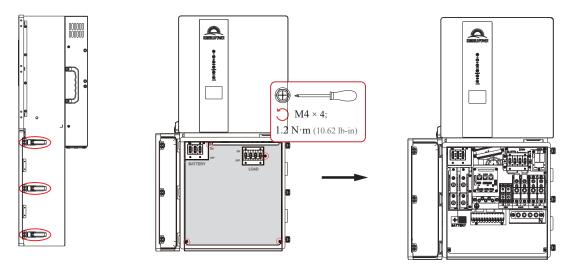


Figure 3–1 Removing insulation cover

3.2 PE Connection

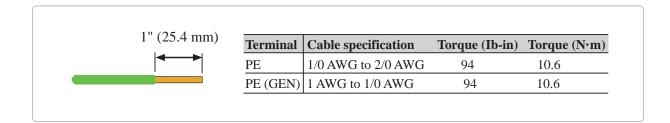


The inverter must be grounded; otherwise, there will be an electric shock risk.



If the positive pole or negative pole of the PV array is required to be grounded, the inverter output (to AC grid) must be isolated by transformer in accordance with IEC62109-1, -2 standards.

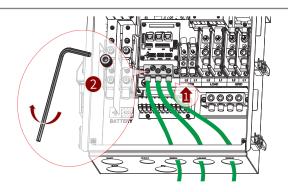
A protective earth (PE) busbar is intergated in the inverter. Please be sure to connect the PE cable to the PE busbar for reliable grounding. A minimum gauge size of 1/0 AWG green or green-yellow wire is recommended.



Sun Gold Power Inc Electrical Connection

Procedures

- Step 1 Thread the PE cables into wiring box through GEN/ LAOD /GRID connection ports.
- Step 2 Insert the PE cable into the busbar accordingly, and tighten terminal screws.
- Step 3 Make sure that all cables are securely in place.



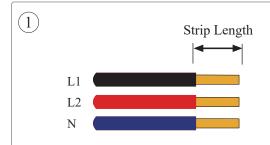
3.3 GEN/LOAD/GRID Connection

1. Before connecting the GEN/LOAD/GRID terminal, ensure that both the AC terminal and the DC terminal are powered off and the PV switch is OFF. Otherwise there is a risk of high voltage shock.

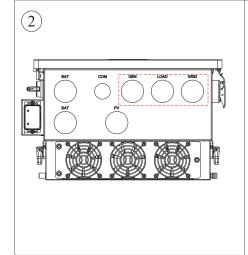


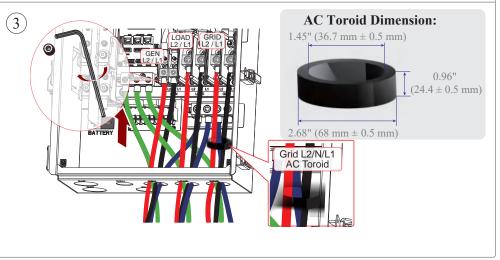
- 2. To reduce the risk of fire, please add an overcurrent protection device (OCPD or 'circuit breaker') in accordance with the National Electrical Code ANSI / NFPA 70.
- 3. An external AC breaker, usually located in a load panel or solar dedicated AC sub-panel, is needed for an on-grid / AC connection to isolate the inverter from the utility grid when necessary.

- Step 1 Prepare the proper cable, and strip an appropriate length of the cable insulation. It is recommended to use outdoor dedicated cables.
- Step 2 Thread the cables into the wiring box through GEN/ LOAD /GRID connection ports accordingly.
- Step 3 Insert the wire into the terminal according to the label on the terminal block, and then tighten the terminal screws with a proper torque. Finally, ensure that all cables are securely in place.
 - AC cable connection ports in the illustrations are for reference only. Select appropriate ports as needed.



Terminal	Cable specification	Torque (Ib-in)	Torque (N·m)	Strip Length
GEN	1 AWG to 1/0 AWG	110	12.4	5/8 in (16 mm)
LOAD	2/0 AWG to 4/0 AWG	165	18.6	7/8 in (22 mm)
GRID	2/0 AWG to 4/0 AWG	165	18.6	7/8 in (22 mm)
N	2/0 AWG to 4/0 AWG	94	10.6	1 in (25.4 mm)
N (GEN)	1 AWG to 1/0 AWG	94	10.6	1 in (25.4 mm)





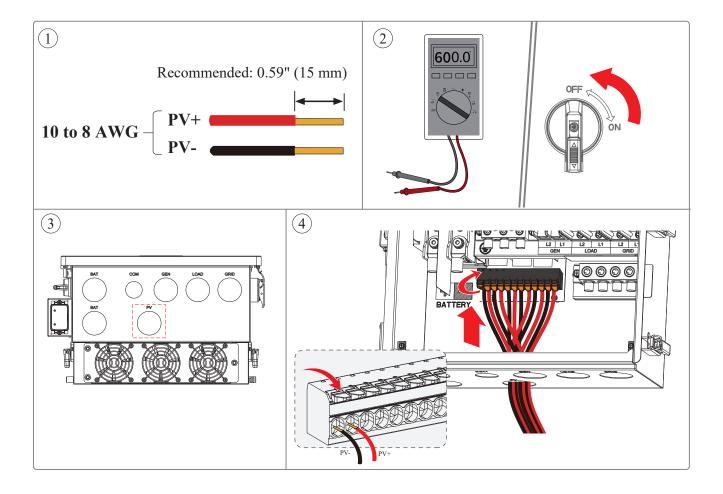
3.4 PV Connection



Photovoltaic arrays exposed to sunlight will generate dangerous voltages!

Before connecting the PV terminal, ensure that both the AC terminal and the DC terminal are powered off and the PV switch is OFF. Otherwise there is a risk of high voltage shock.

- Step 1 Prepare the proper cable we recommended as shown below, and strip an appropriate length of the cable insulation. It is recommended to use outdoor dedicated PV cables.
- Step 2 Inspection before connection.
 - Check correct polarity of wire connection from PV modules and PV input connectors.
 - The test voltage cannot exceed 600 VDC.
 - · Ensure that the PV switch is OFF.
- Step 3 Thread the cables into wiring box through PV connection ports.
- Step 4 Open the switches of PV input connector. Insert the stripped cable into the PV input connector. When doing so, ensure that the stripped cable and the PV input connector are of the same polarity. Finally, close switches and ensure the wires are tightly fixed.



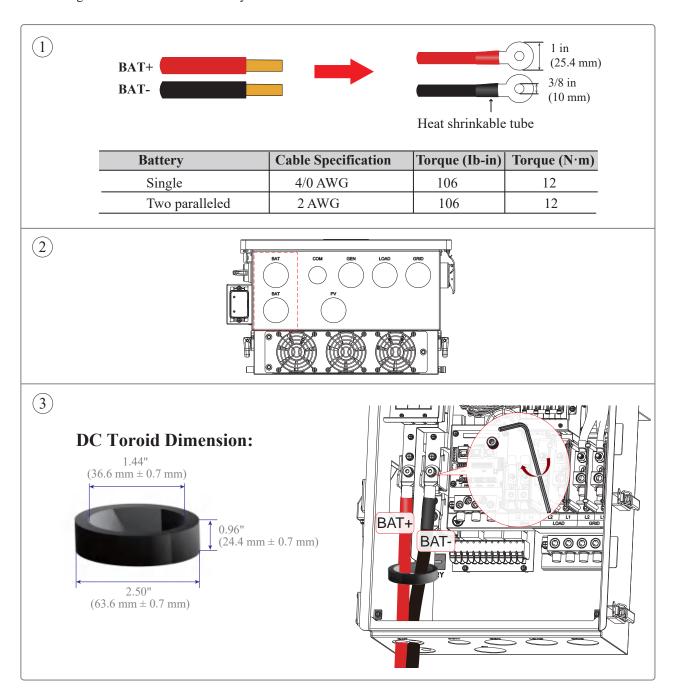
Sun Gold Power Inc Electrical Connection

3.5 Battery Connection

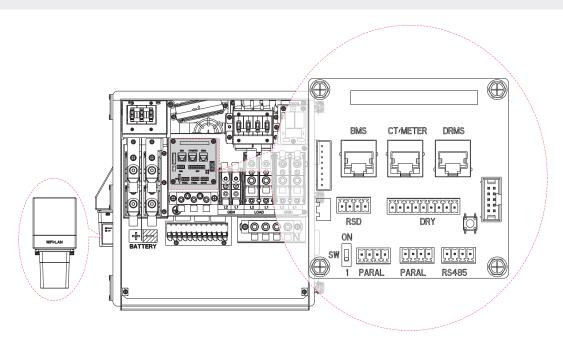


Before connecting the battery terminal, ensure that both the AC terminal and the DC terminal are powered off and the PV switch is OFF. Otherwise there is a risk of high voltage shock.

- Step 1 Prepare the proper cable and OT terminal we recommended as shown below, and strip an oppropriate length of the cable insulation. It is recommended that the battery cable be less than or equal to 3 m.
- Step 2 Thread the cables into wiring box through BAT connection ports.
- Step 3 Insert and tighten the cables into the battery terminals.



3.6 Communication Connection



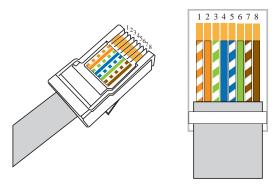
Interface		Description
BMS		Lithium battery communication interface
CT/N	METER	For CT/Meter communication
Di	RMS	Demand response mode for Australia application
RSD (rapid sl	nutdown device)	RSD control interface
	GEN	Generator control
9-Pin	NTC	Temperature sensor terminal of lead-acid battery
9-Pin	RMO	Remote off control
	DRY	DI/DO control
D	A.D.A	4-Pin interface for parallel communication
PARA		A matched resistance switch for parallel communication
RS485		4-Pin interface for RS485 communication
Wi-Fi		For Wi-Fi/LAN communication

Sun Gold Power Inc Electrical Connection

3.7 BMS Connection (Only for Lithium Battery)

This manual ONLY illustrates the pinout sequence of BMS at INVERTER SIDE. For details about the pinout sequence at battery side, see the user manual of the battery you use, and the following pinout diagram of battery side is only for illustration.

Standard RJ45 Pinout



RJ45 Pin Configuration		
Pin	Color	
1	White-Orange	
2	Orange	
3	White-Green	
4	Blue	
5	White-Blue	
6	Green	
7	White-Brown	
8	Brown	

Always face the flat side of the terminal, and count the pin slots from left to right from 1 to 8. Read the pin definitions of both the battery and inverter carefully.

Pin definition of terminal

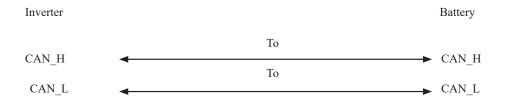
Inverter

Inverter		
Pin	Definition	
1	/	
2	/	
3	/	
4	CAN_H	
5	CAN_L	
6	/	
7	/	
8	/	

Battery

Battery			
Definition			
/			
/			
/			
CAN_H			
CAN_L			
GND			
/			
/			

CAN BUS connection principle



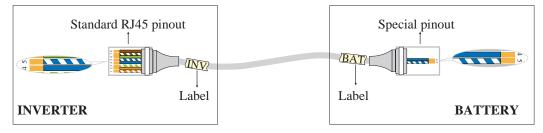
BMS Communication Cable Preparation

Procedures

- Step 1 Prepare RJ45 terminals and strip appropriate length of COM cables.
- Step 2 According to pin definitions and cable order, assemble the RJ45 terminals and crimp communication wires. There are two methods to assemble the RJ45 terminals.
- Step 3 Then label the RJ45 terminals (BAT or INV) to avoid confusion.
- Step 4 After finishing wire-making, use a multimeter or other specific tool to check if your cable is good, bad, or wired incorrectly.

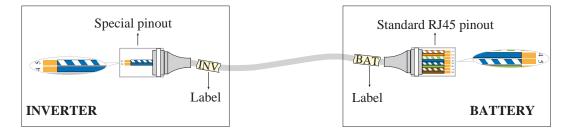
Method 1:

Use the INVERTER RJ45 pinout as the standard pinout to crimp wires, then the battery side will be a non-standard one (special pinout). Cut off the other no-used wires (1/2/3/6/7/8) for the battery RJ45 terminal.



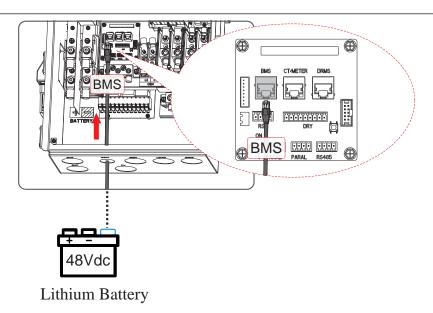
Method 2:

Use the BATTERY RJ45 pinout as the standard pinout to crimp wires, then the inverter side will be a non-standard one (special pinout). Cut off the other no-used wires (1/2/3/6/7/8) for the inverter RJ45 terminal.



BMS Communication Cable Connection

- Step 1 Lead the BMS cable through the COM port.
- Step 2 Insert the RJ45 terminal into BMS port.



Sun Gold Power Inc Electrical Connection

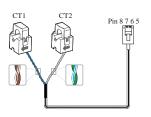
3.8 CT/Meter Connection

A CT/Meter is applied to monitor electricity usage of all loads.

RJ45 Terminal Configuration for CT and Meter Communication

Pin	1	2	3	4	5	6	7	8
Function	/	,	RS485 A	RS485 B	CT2-	CT2+	CT1+	CT1-
Description	,	,	105_11	103_B	012	012	CIII	011

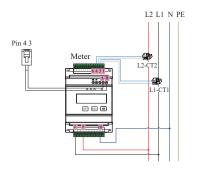
CT Connection

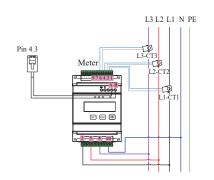


RJ45	RJ45 Pin-out Color	CT Cable Label	
Pin5(CT2-)	White-Blue	CT2-L2	
Pin6(CT2+)	Green	C12-L2	
Pin7(CT1+)	White-Brown	- CT1-L1	
Pin8(CT1-)	Brown	CII-LI	

Meter + CT connection

Meter + CT connection (three-phase connection)

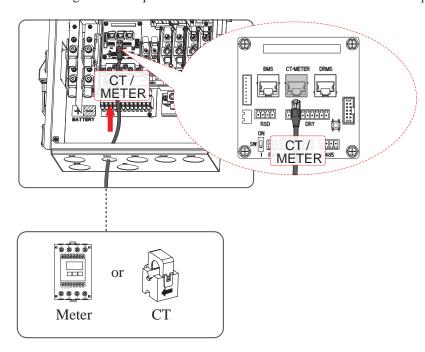




RJ45	Meter
Pin3(RS485_A)	A
Pin4(RS485_B)	В

CT/Meter Communication Cable Connection

- Step 1 Make the RJ45 terminal according to above function description of each Pin definition.
- Step 2 Lead the CT/Meter cable through the COM port. And insert the RJ45 terminal into CT/METER port.



3.9 RS485 Connection

4-Pin interface for RS485 communication:



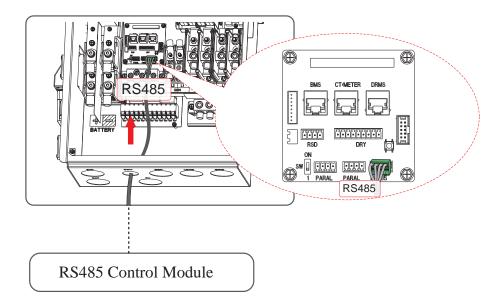
Pin	Function Description
1	RS485_A
2	RS485_B
3	RS485_A
4	RS485_B

RS485 Communication Cable Connection

Procedures

Step 1 Make the 4-Pin terminal according to above function description of each Pin definition.

Step 2 Lead the RS485 cable through one COM port. And insert the 4-Pin terminal into RS485 port on inverter panel.



Sun Gold Power Inc Electrical Connection

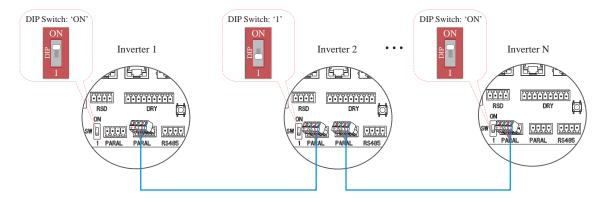
3.10 Parallel Communication Connection



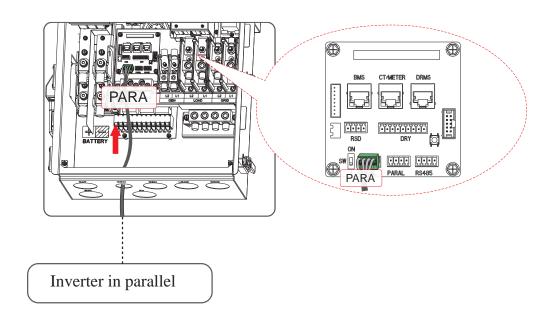
Pin	Function Description
1	GND_S
2	PARA_SYNC
3	CAN_L
4	CAN_H

Parallel Communication Cable Connection

It is necessary to turn the matched resistance switch of inverter 1 and inverter N to "ON" in parallel connection mode.



- Step 1 Make the 4-Pin terminal according to above function description of each Pin definition.
- Step 2 Lead the Parallel communication cable through one COM port. And insert the 4-Pin terminal into PARA port.



3.11 NTC/RMO/DRY Connection(s)

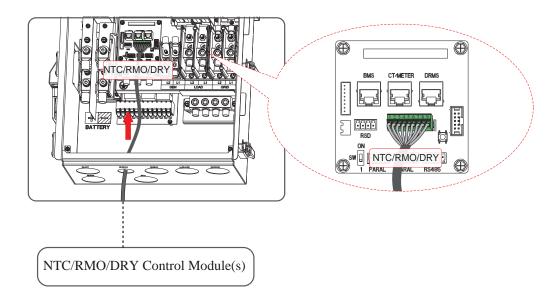


Pin	Function Description	
1	GEN Control	
2	GEN Control	
3	NC1 (Normal Close)	
4	NO2 (Normal Open)	
5	N2	
6	NC2 (Normal Close)	
7	Remote Off	
8	GND S (Lead-acid Battery NTC BAT)	
9	Lead-acid Battery NTC BAT+	

Procedures

Step 1 Make the 9-Pin terminal according to above function description of each Pin definition for the auxiliary port you want to use.

Step 2 Lead the NTC/RMO/DRY cable(s) through one COM port. And insert the 9-Pin terminal into DRY port.

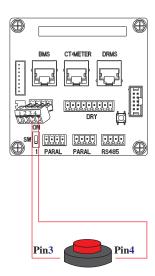


Sun Gold Power Inc Electrical Connection

3.12 RSD Connection



Pin	3	4
Description	Emergency Stop Signal Button	

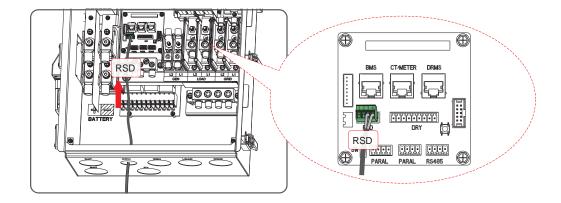


Normally Open Rapid Shutdown Signal Button

Procedures

Step 1 Make the 4-Pin terminal according to above function description of each Pin definition.

Step 2 Lead the RSD Communication cable through the COM port. And insert the 4-Pin terminal into RSD port.



3.13 WiFi/LAN Module Connection

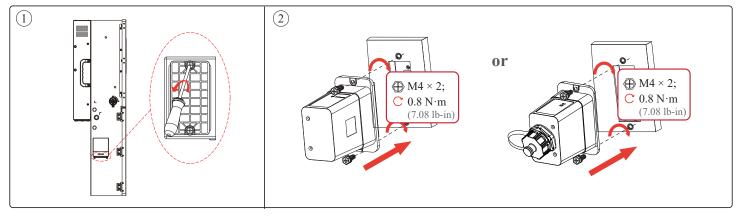
For details, please refer to the corresponding Module Installation Guide in the packing.

The appearance of module may be slightly different. The figure shown here is only for illustration.

Procedures

Step 1 Unscrew and remove the cover.

Step 2 Install and secure the module.



Sun Gold Power Inc Wiring Diagrams

4. Wiring Diagrams

This Chapter illustrates wiring diagram of general use cases. While these diagrams offer general guidance, they may not encompass all variations and specifics required by load codes. Consult with relevant authorities and ensure compliance before wiring. The diagrams presented here are not exhaustive and should not be relied upon solely for permitting or warranty verification. Installers are encouraged to exercise caution, seek professional advice when necessary, and undertake installations in accordance with established electrical standards and regulations.

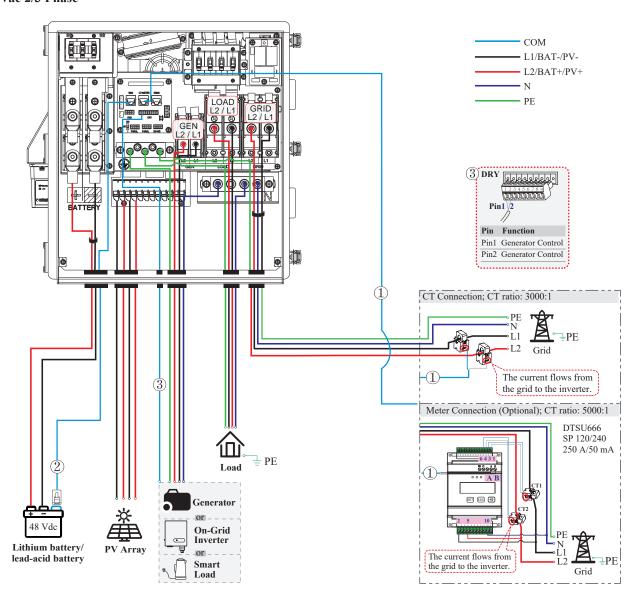


Ensure that the inverter and all cables to be installed have been completely powered off during the whole process of installation and connection. Otherwise, high voltage may result in fatal injury.

Standard Non-parallel Wiring Diagram

Diagram 01

120/240Vac Split Phase 120/208Vac 2/3 Phase

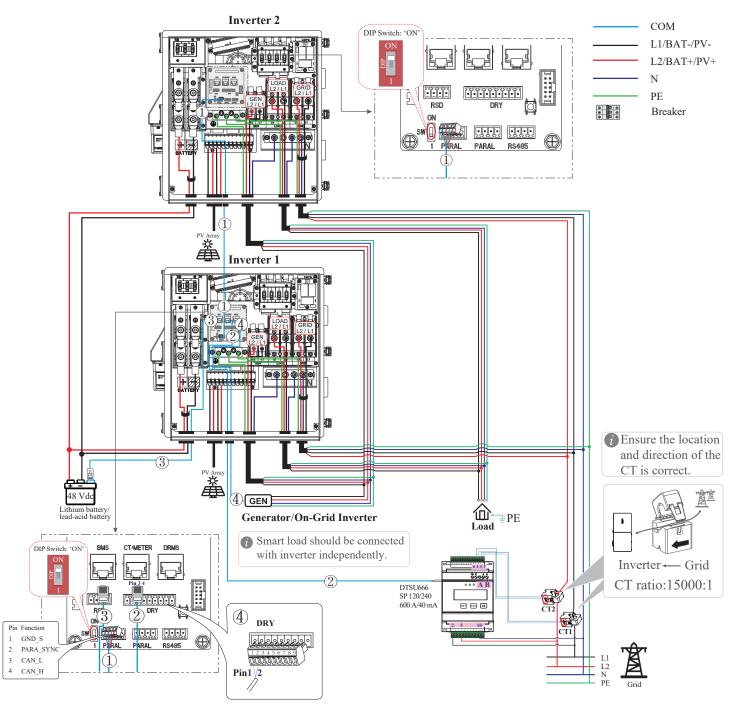


- (1) CT/Meter communication connection (meter is optional)
- (2) BMS communication connection (only for lithium battery)
- (3) DRY communication connection (only for GEN)

Split Phase Parallel Connection Mode-Scheme A (N=2)

Diagram 02

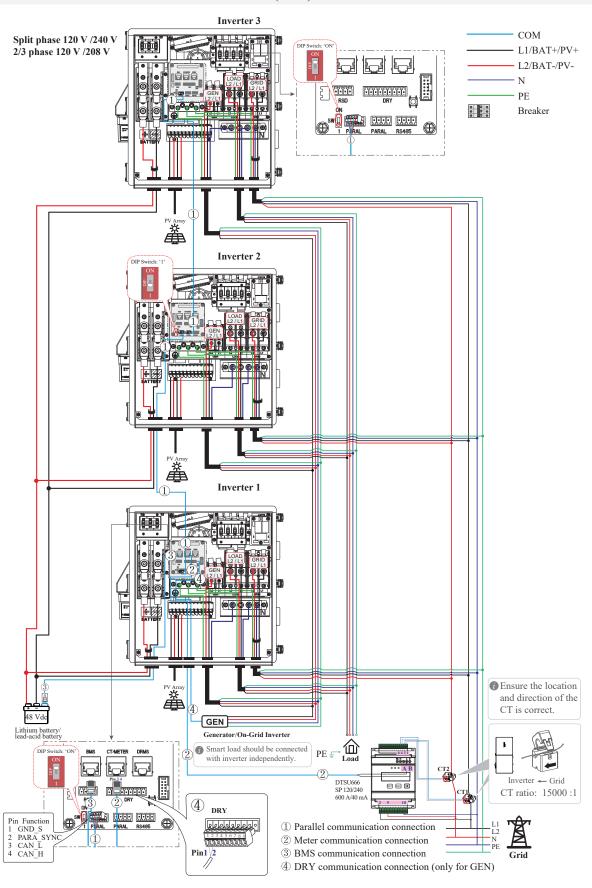
120/240Vac Split Phase 120/208Vac 2/3 Phase



- ① Parallel communication connection
- (2) Meter communication connection (meter is optional)
- (3) BMS communication connection (only for lithium battery)
- 4 DRY communication connection (only for GEN)
- * Meter and BMS communication cables can be connected to any inverter of the parallel system, but they must be inserted into the same inverter and this inverter will be inverter 1.
- * Please refer to **Note for parallel wiring diagrams** to learn more information about this parallel diagram.

Split Phase Parallel Connection Mode-Scheme B (N=3)

Diagram 03

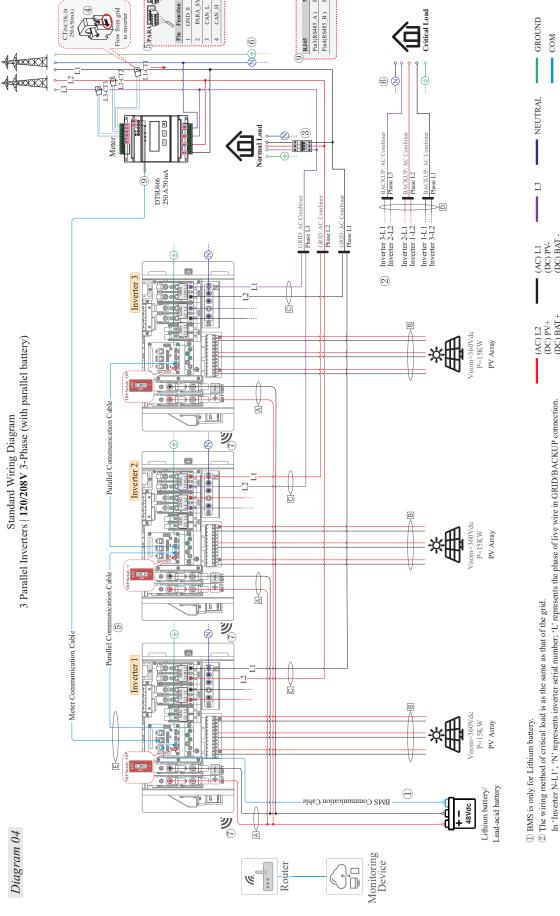


- * Meter and BMS communication cables can be connected to any inverter of the parallel system, but they must be inserted into the same inverter and this inverter will be inverter 1.
- * Please refer to Note for parallel wiring diagrams to learn more information about this parallel diagram.

Wiring Diagrams www.sungoldpower.com

Note for parallel wiring diagrams

- 1. BMS communication connection is only for lithium battery.
- 2. It is necessary to turn the matched resistance switch (or DIP switch) of inverter 1 and inverter N to "ON" and others to "1" in parallel connection mode.
- **3.** It is necessary to additionally purchase suitable CT and energy meter according to the specific requirements in parallel connection mode-Scheme A&B in which the CT ratio is 15000:1.
- **4.** In parallel connection mode, it is required to connect APP to one of the inverters in the system, and then go to *Console > Hybrid Setting> Other > Parallel mode* to enable parallel mode on APP.
- 5. In one parallel system, the smart load is only allowed to be connected to GEN port in a non-parallel way.
- 6. The external DC/AC breakers are not supplied with the inverter and must be purchased separately. Prepare the external parallel breakers with a nominal current $\geq 2 * N * I_{max}$. (N refers to the parallel inverter quantity; I_{max} refers to the maximum output current of the inverter.)



PinA

GND_S PARA_SYNC

 GROUND COM 24-23 AWG CAT6 WIRE GAUGE GUIDE (COPPER) CONDUCTOR Min. 6 AWG 10-8 AWG 4/0 AWG TABLE 2 LABEL E D C B A SPECIFICATION Normal load side(AC) Depends on required pass-through current and local code requirement BREAKER RECOMMENDATION >60A/250V ≥60A/250V ≥60A/250V (AC) L1 (DC) PV-(DC) BAT -TABLE 1 Battery side(DC) Backup side(AC) GEN side(AC) Grid side(AC) LOCATION (AC) L2 (DC) PV+ (DC) BAT+ In 'Inverter N-L11', 'N' represents inverter serial number; 'L' represents the phase of live wire in GRID/BACKUP connection. ® Meter and BMS communication cable must be connected to inverter I (master inverter), and CTs are required to connect ⑥ (N) ⊕ These symbols represent a common neutral/ground connection respectively. $\ensuremath{\mathfrak{B}}$ If breakers are prepared by yourself, refer to $\overline{\mathrm{TABLE}\ 1}$ for breaker specification. 4) The arrow indicates the current in CT flows from the grid to the inverter. Parallel communication cable connection details. ⁽⁹⁾ Meter communication cable connection details in order of CT1, CT2, and CT3. (7) 6. WLAN/Wi-Fi

Wiring Diagrams www.sungoldpower.com

Note for three-phase wiring diagrams

- 1. Before three-phase connection, please make sure all inverters in parallel have the same firmware version by verifying the 'Master DSP', 'Slave DSP' and 'CSB DSP' version numbers on App. It is recommended to reset the firmware before the three-phase connection to ensure the same parameter setting for each inverter, as shown in Figure 4-2.
 - Wifi connection before version verification: Quick Setup > Step 1
 - Verify version number: (Admin account) Console > Maintenance > Basic information (Figure 4-1)
 - Restore the firmware: (Admin account) Console > Maintenance > Maintaining (Factory data reset) (Figure 4-2)





Figure 4–1 Verify Version Number

Figure 4–2 Factory Data Reset

- 2. Detailed connection steps of each port have been illustrated in the following sections of this chapter, please read carefully.
- **3.** BMS connection is only applicable to lithium battery.
 - For shared lithium battery connection, please refer to diagram 04 to connect the BMS communication cable.
 - For standalone lithium battery connection, the BMS communication cable needs to be connected to each inverter.

App setting guide for three-phase connection

In three-phase connection mode, it is necessary to connect the APP to each inverter and set related parameters by following the steps below.

- Step 1 Go to Quick setup to set the basic parameters of the inverter. Detailed setting process can be found in Quick setting at Section 7.3.1.
- Step 2 Login as an administrator: Console > Access Management > Change User > Login as administrator.
- Step 3 Go to Console > Other Setting > Grid Voltage type to select the correct phase type: UL 2/3 Phase (120V/208V). (Figure 4-3)

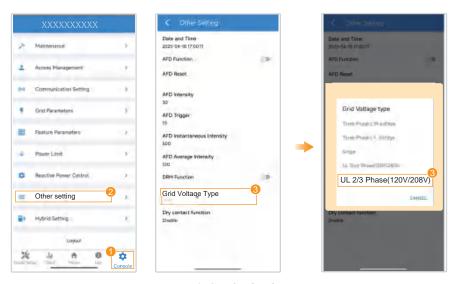


Figure 4–3 Set Grid Voltage type

Sun Gold Power Inc Wiring Diagrams

Step 4 Go to *Console > Hybrid Setting > Other* to enable parallel mode, and then select the appropriate battery connection type and phase position. All inverters in the system should be configured with these parameters, as shown in Figure 4-4--4-5.

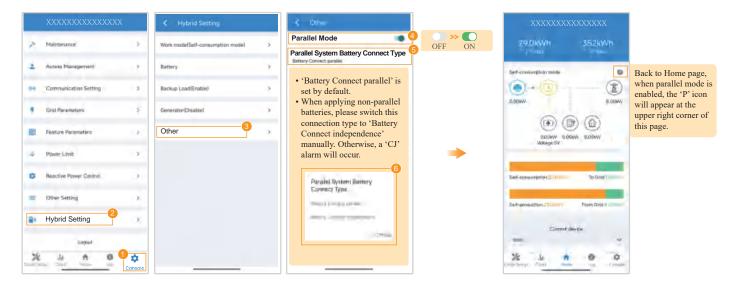


Figure 4-4 Enable parallel mode and select battery connection type

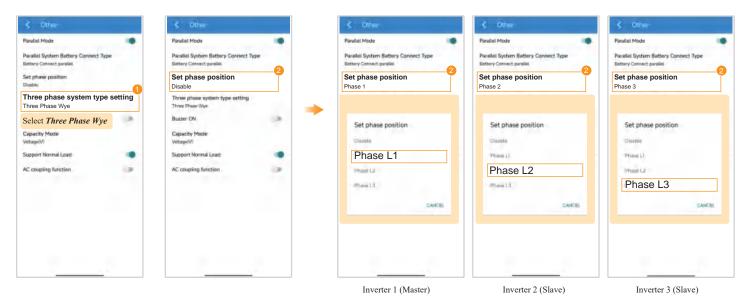


Figure 4–5 Set three phase system type and phase postion

Step 5 Set power control: Go to Console > Power Limit > Power control > Digital Power Meter. (Figure 4-6)



Figure 4-6 Set Power Control

Wiring Diagrams www.sungoldpower.com

Step 6 Set power derating control mode: Go to *Console > Power Limit > Power derating control mode > Independent phase power*. (Figure 4-7)

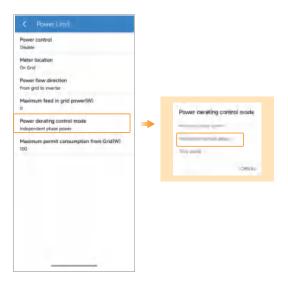


Figure 4–7 Set Power Derating Control Mode

Sun Gold Power Inc Operation

5. Operation

5.1 Inverter Working Mode

The inverter supports several different working modes.

5.1.1 Self-consumption Mode

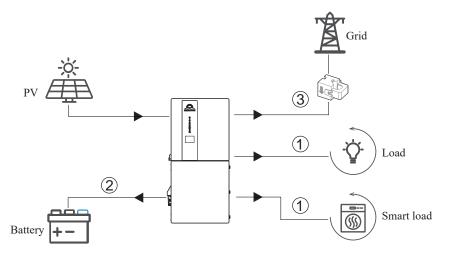
Go to the "Hybrid Setting" menu, and select the "Self-consumption mode".

In Self-consumption mode, the priority of PV energy consumption will be Load > Battery > Grid, that means the energy produced by PV gives priority to loads, the excess energy is used to charge the battery and the remaining energy is fed into the grid.

This is the default mode to increase energy effeciency. There are several situations of self-consumption working mode based on PV energy.

Abundant PV Energy

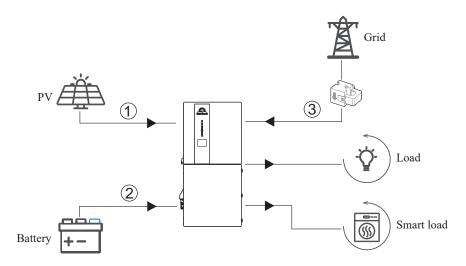
When PV energy is abundant, the inverter delivers PV energy to the load, the battery, and then the grid in sequence.



1 2 3 is the sequence of PV energy transmission.

Limited PV Energy

When the PV energy is not enough to cover all consumption, the PV energy will be entirely used by loads, and the insufficient part will be supplied by battery. Then still insufficient parts will be supplied by grid.

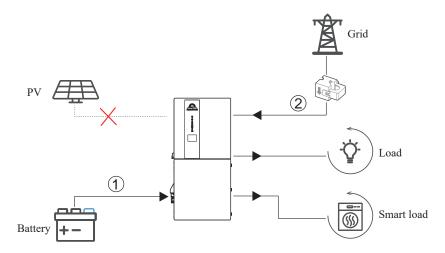


(1) (2) (3) is the sequence of loads consumption.

Operation www.sungoldpower.com

No PV Input

When there is no PV input, such as in the evening or some cloudy or rainy days, the inverter will first discharge the battery energy for load consuming. If the load demand is not met, the loads will consume grid energy.



(1) (2) is the sequence of loads consumption.

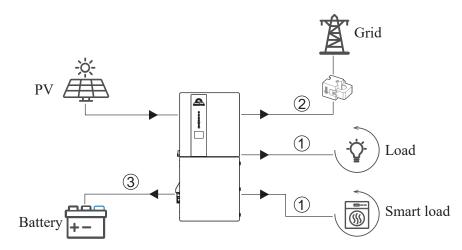
5.1.2 Feed-in Priority Mode

Go to the "Hybrid Setting" menu, and select the "Feed-in priority mode".

In this mode, the priority of PV energy consumption will be Load > Grid > Battery, that means the energy produced by PV gives priority to powering local loads, the excess energy is fed into the grid, and the remaining energy is used to charge the battery.

Abundant PV Energy

When PV energy is abundant, the PV energy will be first consumed by loads. If there is excess PV power, the power will be fed into grid. If there is still PV energy left after load consuming and grid feeding, then the remaining PV power will be used to charge the battery.

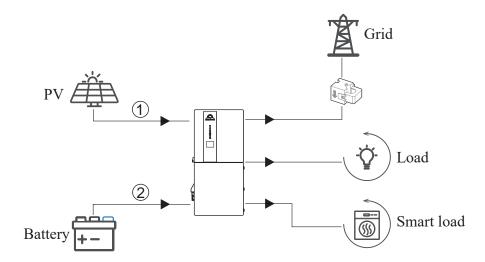


(1) (2) (3) is the sequence of PV energy transmission.

Sun Gold Power Inc Operation

Limited PV Energy

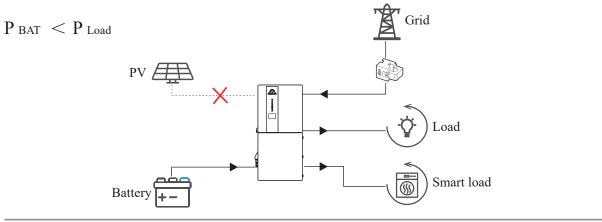
When PV energy is limited and can not meet the feed-in grid power, the battery will discharge to meet it.

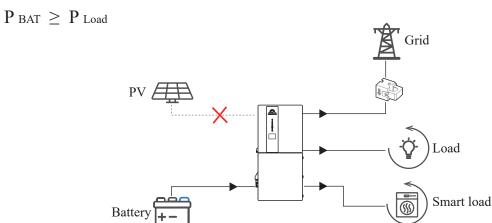


1 2 is the sequence of grid feed-in energy

No PV Input

The inverter will first discharge the battery energy for home load consuming when no PV input, such as in the evening or some cloudy or rainy days. If the demand is not met, the loads will consume the grid energy.





Operation www.sungoldpower.com

5.1.3 Back-up Mode

Go to the "Hybrid Setting" menu, and select the "Back-up Mode". In this mode, the priority of PV energy consumption will be Battery > Load > Grid.

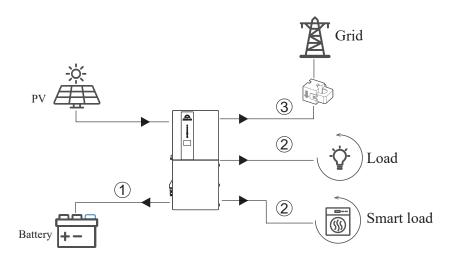
This mode aims to charge the battery quickly, and at the same time, you can choose whether to allow AC to charge the battery.

Forbid AC Charging

In this mode, the battery can be charged only with PV power, and the charging power varies with PV power.

Abundant PV Energ

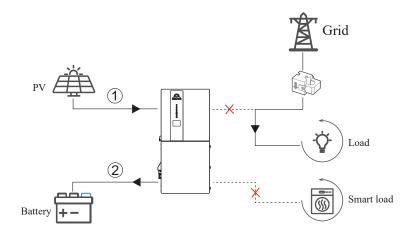
When PV energy is abundant, PV charges the battery first, then meets the load, and the rest is fed into the grid.



1 2 3 is the sequence of PV energy transmission.

Limited PV Energy

When PV energy is limited, PV gives priority to charging the battery, and the grid directly meets the load demand.



(1) (2) is the sequence of PV energy transmission.

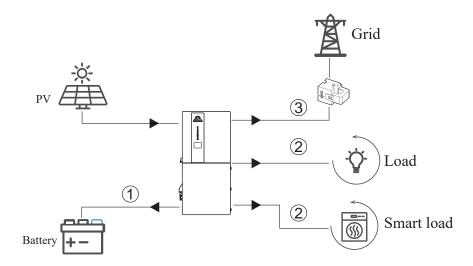
Sun Gold Power Inc Operation

Allow AC Charging

In this situation, the battery can be charged by PV and AC.

Abundant PV energy

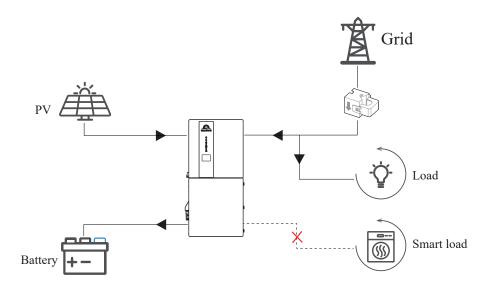
When PV energy is abundant, PV charges the battery first, then meets the loads, and the rest is fed into the grid.



1 2 3 is the sequence of PV energy transmission.

Limited PV Energy

When the PV energy is not enough to charge the battery, the grid energy will charge the battery as supplement. Meanwhile, the grid energy is consumed by loads.



5.1.4 Forced Charge/Discharge Function

According to the demands of application, the user can set the inverter to work on forced charge/discharge the battery in any working mode.

There are three time periods in which you can set this function. Outside of the set periods, the inverter returns to its original working mode. The forced charge/discharge function has the highest priority.

Operation www.sungoldpower.com

The relationship between the forced charge/discharge function and working mode shown as below.



M: Self-consumption Mode/Feed-in Priority Mode/Back-up Mode

T1: Time period 1 for forced charge/discharge parameter setting

T2: Time period 2 for forced charge/discharge parameter setting

T3: Time period 3 for forced charge/discharge parameter setting

T1, T2, and T3 priority to M.

For the detail settings, please go to *Console > Hybrid Setting* to enable *Time-based Control* on App.

5.1.5 Off Grid Mode

When the power grid is lost, the system automatically switches to Off-grid mode.

In this mode, inverter can't work without battery.

Declaration for Off-grid Function

- For hybrid inverters, the electrical installation typically includes connection of the inverter to both PV modules and batteries. If there is no available power from batteries or PV modules in off-grid mode, the load port power supply will be automatically terminated. The manufacture shall hold no liability for any consequences arising from failure to follow this instruction.
- Normally, the off-grid mode switchover time is less than 10 ms. However, the system may fail to enter off-grid mode due to some external factors. Therefore, the users must be aware of the conditions and comply the following instructions:
 - Do not connect loads that require a stable power supply for reliable operation.
 - Do not connect the loads whose total capacity is greater than the maximum load port capacity.
 - Do not connect the loads that may cause very high start-up current surges, such as airconditioner, high-power pump, vacuum cleaner, and hair drier.
 - Due to the condition of the battery itself, battery current might be limited by some factors, including but not limited to the temperature and weather.

Declaration for Off-grid Overload Protection

- Since the inverter is connected to the grid via Grid terminal directly and provide 200 A power to the load, once the grid is lost, inverter is unable to supply 200 A power to the load. An over load alarm will occur and the load power will be cut off.
- The inverter will restart in case of overload protection. The restarting time will be 3 minutes if overload protection repeats. After the cumulative overload times up to three, the inverter will be locked. You can unlock the inverter by pressing the power button for 1s to clear the overload alarm. Try to reduce load port power within the maximum limit or remove the loads that may cause very high start-up current surges.
 - 1. In this mode, please complete the output voltage and frequency settings.

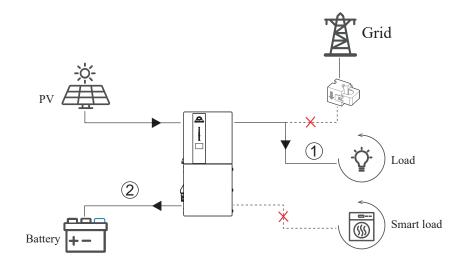


- 2. It is better to choose the battery capacity greater than 100 Ah to ensure load port function works normally.
- 3. If output loads are inductive or capacitive loads, to make sure the stability and reliability of system, it is recommended to configure the power of these loads to be within 50% of load port output power range.

Sun Gold Power Inc Operation

Abundant PV energy

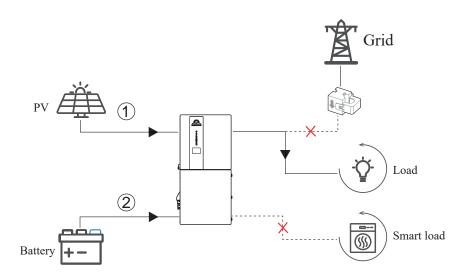
When PV energy is abundant, the PV power will be first consumed by the load, then charge the battery.



1 2 is the sequence of PV energy transmission.

Limited PV Energy

When PV energy is limited, loads are first powered by PV and then supplemented by battery.



1 2 is the sequence of load consumption.

Operation www.sungoldpower.com

5.2 Startup/Shutdown Procedure

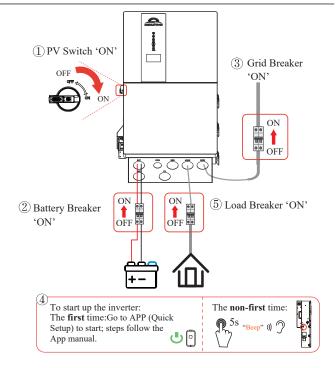
5.2.1 Startup

Before starting up, check whether the installation is secure and strong enough, and whether the system has been well grounded. Then make sure the connections of AC, battery, PV etc. are correct, and confirm the parameters and configurations conform to relevant requirements.

AC Frequency	50/60 Hz	PV Voltage	70 V to 540 V
Battery Voltage	40 V to 64 V	Grid AC Voltage	120/240 V (Split phase) / 120/208 V (2/3 phase)

Procedures

- Step 1 Power on the PV Switch.
- Step 2 Power on the DC breaker at BATTERY side.
- Step 3 Power on the AC breaker at GRID side.
- Step 4 Connect the cell phone App via Bluetooth. And click the Power ON in the App for the first time. Refer to App manual for details. Or you can hold the ON/OFF button on the side of the inverter for 5 s in this step when performing subsequent startup.
- Step 5 Power on the AC breaker at LOAD side.



5.2.2 Commissioning

It is necessary to fully commission the inverter system for it is essential to protect the system from fire, electric shock, other damages, and personal injury.

Inspection

Before commissioning, the operator or installer (qualified personnel) must inspect the system carefully and ensure that:

- 1. The system is properly installed according to the contents and instructions in this manual, and there is sufficient space for operation, maintenance, and ventilation.
- 2. All terminals and cables are in good conditions.
- 3. No objects are left in/on the inverter or within the required clearance.
- 4. The PV and the battery pack are working normally, and the grid is normal.

5.2.3 Start Commissioning

When all items have been checked and the system is ready for use, start the commissioning procedure.

Procedures

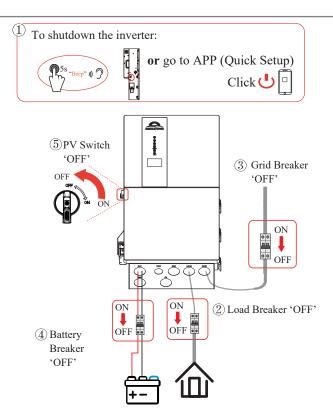
- Step 1 Power on the system by following the Startup Procedure in section 5.2.1.
- Step 2 Set the parameters on the App according to user's needs.
- Step 3 Complete commissioning.

Sun Gold Power Inc Operation

5.2.4 Shutdown

Procedures

- Step 1 Connect the cell phone App via Bluetooth. And click the Power OFF on the App. Refer to App manual for details. Or you can hold the ON/OFF button on the side of the inverter for 5 seconds in this step when performing subsequent shutdown.
- Step 2 Power off the AC breaker at BACKUP side.
- Step 3 Power off the AC breaker at GRID side.
- Step 4 Power off the DC breaker at BATTERY side.
- Step 5 Power off the PV Switch.
- Step 6 To disconnect the inverter cables, please wait at least 5 minutes before touching them.



User Interface www.sungoldpower.com

6. User Interface

6.1 LED Indicators



PV



BAT



GRID



BACKUP



СОМ



ALARM

ED Indicator	Status	Description
	On	PV input is normal.
PV	Blink	PV input is abnormal.
	Off	PV is unavailable.
	On	Battery is charging.
BAT	Blink	Battery is discharging.
BAI	Blink	Battery is abnormal.
	Off	Battery is unavailable.
	On	GRID is available and normal.
GRID	Blink	GRID is available and abnormal.
	Off	GRID is unavailable.
COM	Blink	Data are communicating.
COM	Off	No data transmission.
	On	BACKUP power is available.
BACKUP	Blink	BACKUP output is abnormal.
	Off	BACKUP power is unavailable.
	On	Fault has occurred and inverter shuts down.
ALARM	Blink	Alarms have occurred but inverter doesn't shut down.
	Off	No fault.

6.2 LED Indicating Code

The below table details common status of the LED indicators and its indicating code.

Description	Code	PV LED	Grid LED	BAT LED	BACKUP LED	COM LED	ALARM LED
PV normal		•	0	0	0	0	0
No PV		0	0	0	0	0	0
PV over voltage	В0			©	©	0	0
PV under voltage	B4						
PV irradiation weak	B5	*	0				
PV string reverse	В7						
PV string abnormal	В3						
On grid		0		0	0	0	
Bypass output			•				

Sun Gold Power Inc

User Interface

Description	Code	PV LED	Grid LED	BAT LED	BACKUP LED	COM LED	ALARM LED
Grid absent	A2	0	0	0	0	0	0
Grid over voltage	A0						
Grid under voltage	A1						
Grid over frequency	A3						
Grid under frequency	A4	0	*	0	0	0	0
Grid abnormal	A6						
Grid over mean voltage	A7						
Neutral live wire reversed	A8						
Battery in charge		0	0	•	0	0	0
Battery unavailable		- ©		0	0	0	0
Battery absent	D1						
Battery in discharge		0	0	**	0	0	0
Battery under voltage	D3						
Battery over voltage	D2			*	©	©	
Battery discharge over current	D4	- ©	©				0
Battery over temperature	D5						
Battery under temperature	D6						
Communication loss (Inverter - BMS)	D8						
BACKUP output active		0	0	0	•	0	0
BACKUP output inactive		0	0	0	0	0	0
BACKUP short circuit	DB						
BACKUP over load	DC			0	*	0	0
BACKUP output voltage abnormal	D7	0	0				
BACKUP over dc-bias voltage	СР						
RS485/DB9/BLE/USB		0	0	0	0	*	0
Inverter over temperature	C5						
Fan abnormal	C8				0		
Inverter in power limit state	CL						_
Data logger lost	СН	- ©		0		©	*
Meter lost	CJ						
Remote off	CN						

User Interface www.sungoldpower.com

Description	Code	PV LED	Grid LED	BAT LED	BACKUP LED	COM LED	ALARM LED
PV insulation abnormal	B1						
Leakage current abnormal	B2						
Internal power supply abnormal	C0						
Inverter over dc-bias current	C2						
Inverter relay abnormal	С3						
GFCI abnormal	C6						
System type error	C7						
Unbalance Dc-link voltage	С9						
Dc-link over voltage	CA						
Internal communication error	СВ	0	0	0	0	0	•
Internal communication loss(E-M)	D9						
Internal communication loss(M-D)	DA						
Software incompatibility	CC						
Internal storage error	CD						
Data inconsistency	CE						
Inverter abnormal	CF						
Boost abnormal	CG						
Dc-dc abnormal	CU						

Sun Gold Power Inc User Interface

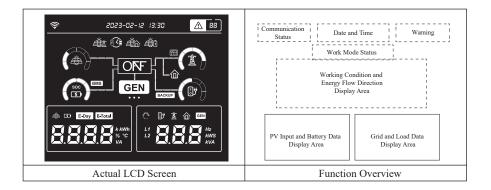
6.3 LCD Screen

The following introduction will help you understand the function of each icon displayed.



LCD screen will be automatically turned off if there is no operation within 10 mins (which cannot be changed by default). You can press the ON/OFF button on the side of inverter to wake up the LCD screen.

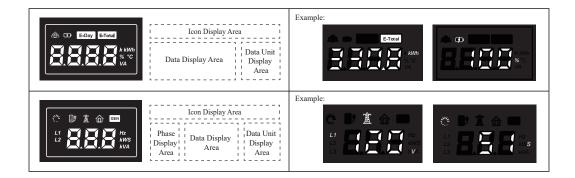
Menu Structure Overview



Icon Introduction-1

*	This icon indicates WIFI connection status.
2023-02-12 13:30	The date and time display information about year, month, day, and hour. The ':' between hour and minute flashes once a second.
▲ 88	The Warning icon only displays when an error occurs. For the specific warning code explanation, please refer to the chapter Inverter Troubleshooting.
	These four icons show different operating statuses . Please refer to Chapter Inverter Working Mode for a detailed introduction.
蘇 (Feed-in Priority Mode Self-used Mode
	Time-based Control Function Back-up Charging Mode
	This area shows the working conditions and energy flow directions . Please refer to <u>Table Icon Status Description</u> for a detailed introduction to each icon displayed.
	The Energy Bars indicate the direction of energy flow. Each bar lights up one by one, then turns off when all bars light and repeats this cycle again.
	The Energy Ring indicates the battery SOC or the current power percentage. Each Energy Ring definition is as follows.
Ä	PV Input Power On-Grid Mode: Grid Output Power Non On-Grid Mode: Bypass load consumption power + Backup consumption power
	Battery SOC Backup
	Grid undervoltage (Energy ring flashes) Grid overvoltage (Energy ring flashes)

User Interface www.sungoldpower.com



Icon Introduction-2

	The PV icon represents the power of PV.
	The Battery icon represents the current battery charge percentage or the voltage of battery.
E-Day	The E-Today icon represents the electricity energy generated today.
E-Total	The E-Total icon represents the electricity energy generated in total.
3.12 2.12	When the Loading icon is on, it indicates that the device is starting, and the start timer countdown is displayed. The icon lights up a cluster of lights every second until all lights are on, and then it repeats the whole process again.
#	The Back-Up icon represents the relevant power, frequency or voltage of backup.
	The Grid icon represents the relevant power, frequency or voltage of the Grid.
命	The Load icon represents the power consumption.
GEN	The GEN icon represents the voltage or power of generator.
L1 L2	The L1 icon represents L1 phase of Grid/Load/Gen. The L2 icon represents L2 phase of Grid/Load/Gen.
S.S.S. RENDY VA	These two areas will display corresponding data of each lit icon mentioned above.

Sun Gold Power Inc

User Interface

Icon Status Description

	Icon Status Description					
Icon	Name	Light	Description			
.:4:	PV	ON	Any PV voltage exists (it should be higher than the Min. PV Startup Voltage).			
			PV Voltage is lower than the Min. PV Startup Voltage.			
r - Azr	G.1	ON	Grid Voltage and frequency are normal.			
	Grid	OFF	Grid overvoltage / undervoltage / overfrequency / underfrequency occurs.			
soc	D 44	ON	Bat. Voltage is higher than the Rated Min. Bat Voltage.			
	Battery	OFF	Bat. Voltage is lower than the Rated Min. Bat Voltage.			
€₩	Back-Up	ON	Backup relay is on.			
3	Load	OFF	Backup relay is off.			
		ON	Battery is set to BMS Type and its communication is normal.			
BMS	BMS	Blink	BMS communication is abnormal. (The icon indicator on for one second, off for one second)			
BMS		OFF	Battery is not set to BMS Type.			
		OH	2. Battery voltage is lower than Rated Min. Voltage			
ВАСКИР	BACKUP	ON/OFF	Lights up with Back-Up Load icon simultaneously			
		ON	Power Limit is set to CT or Meter in APP, and the CT/Meter communication is normal, the Grid side is running well.			
· · · ·	Meter/CT	Blink	When Meter/CT communication is lost, Meter/CT icon on for one second, off for one second)			
		OFF	1. Power Limit is not set to CT or Meter.			
			2. The voltage or frequency of grid side is abnormal.			
金	Load	ON/OFF	Lights up with Grid icon simultaneously.			
			1. Backup relay is on.			
ON	ON	ON	2. The inverter works under On-Grid mode.			
			3. The inverter works under Off-Grid mode.			
OFF	OFF	OFF	Non-on working mode.			
GEN	Generator / Smart Load /	From left to	right, when the three dots light up, each represents a different meaning.			
•••	Inverter	When GEN	communication is lost, GEN icon will go off.			
GEN	GEN	ON	Generator relay is on.			
	<u> </u>	OFF	Generator replay is off.			
GEN	Generator	ON	In APP, the "Gen port" parameters are set to "Generator Input" and the generator relay is powered on.			
•	dot	OFF	APP parameter is set to Non 'Generator Input'.			
GEN	Smart Load	ON	In APP, the "Gen port" parameters are set to "Smart Load Output" and the generator relay is powered on.			
•	dot	OFF	APP parameter is set to Non 'Smart Load Output'.			
GEN	Inverter dot	ON	In APP, the "Gen port" parameters are set to "Inverter Input" and the generator relay is powered on.			
	m. once dot	OFF	APP parameter is set to Non 'Inverter Input'.			

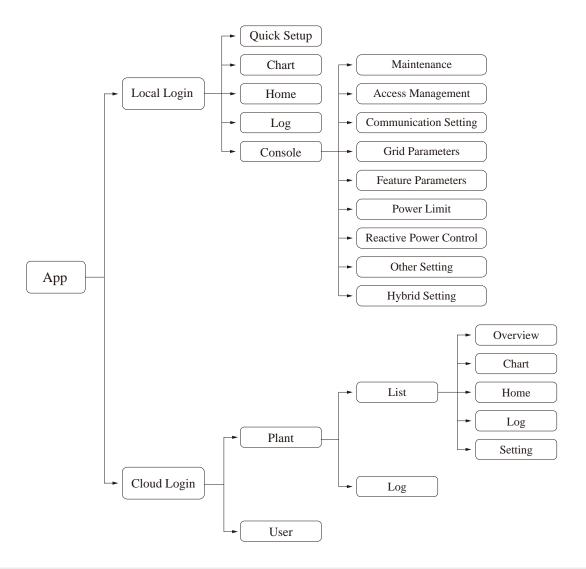
7. APP Setting

7.1 App Architecture

The app contains "Local Login" and "Cloud Login".

 Local login: The app reads data from inverter through Bluetooth connection with Modbus protocol to display and configure inverter parameter.

· Cloud login: The app reads data from cloud server through API and display inverter parameter.



7.2 Download App

- Scan the QR code on the inverter to download the APP.
- Download APP from the App Store or Google Play.
 - Before using the local setting, the App should access some permissions. (You can allow them when you install the App or grant permissions in your own phone setting.) When the App asks for permission, please click Allow.

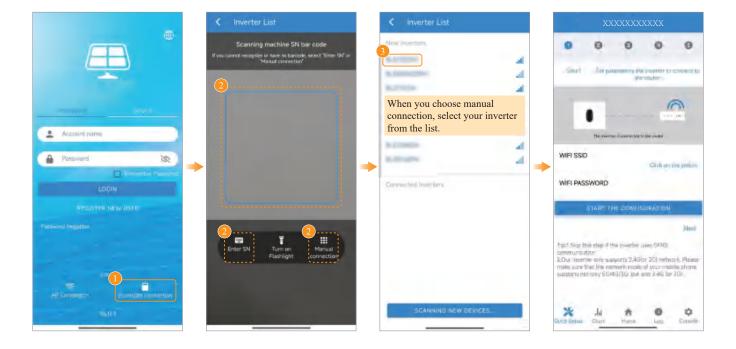
Sun Gold Power Inc

APP Setting

7.3 Local Login

Procedures

- Step 1 Power on the inverter.
- Step 2 Enable the Bluetooth on your phone and open the APP, then click the Bluetooth Connection.
- Step 3 Choose one of the three ways to connect the inverter:
 - · Scan machine SN barcode
 - Enter SN
 - · Manual connection

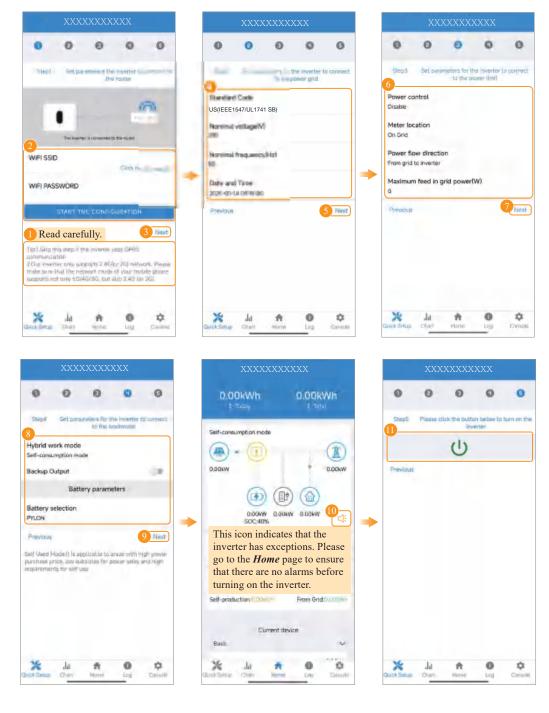


7.3.1 Quick Setup

Quick Setup is required for the first local login. You can use Quick Setup to quickly configure the inverter and its important parameters, enabling it to start working quickly and normally.

Procedures

- Step 1 Connect the inverter to the router.
 - Please use the 2.4G network frequency band for configuration.
- Step 2 Set parameters on the grid side.
- Step 3 Configure the power limit function.
- Step 4 Configure workmode and battery type parameters.
- Step 5 Turn on/turn off the inverter.



Sun Gold Power Inc

APP Setting

7.3.2 Chart

The *Chart* page displays daily, monthly and yearly power generation and electricity consumption. Data in the following graphs is for illustration purpose only.

· Query Daily Data

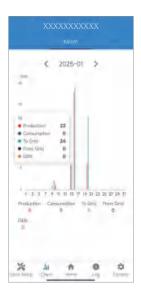
Tap *Chart* > *Day*. The line graph shows daily power generation and electricity consumption. You can tap anywhere on the line graph to view values.



Icon	Description
PV	PV generation power
Grid	Grid power
Consumption	Load consumption power
GEN	GEN power
Battery	Charging and discharging power of battery 1
SOC	SOC of battery

· Query Monthly Data

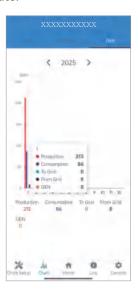
Tap *Chart* > *Month*. The bar graph shows monthly power generation and electricity consumption. You can tap anywhere on the bar graph to view values.



Icon	Description
Production	PV generation capacity
Consumption	Load consumption capacity
To Grid	Feed-in grid capacity
From Grid	Grid capacity
• GEN	GEN capacity

• Query Yearly Data

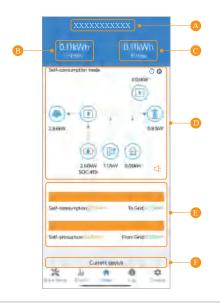
Tap *Chart* > *Year*. The bar graph shows yearly power generation and electricity consumption. You can tap anywhere on the bar graph to view values.



Icon	Description
Production	PV generation capacity
Consumption	Load consumption capacity
To Grid	Feed-in grid capacity
From Grid	Grid capacity
GEN	GEN capacity

7.3.3 Home

The *Home* page displays the basic information of the inverter.





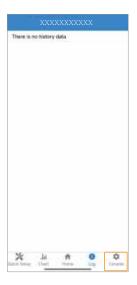
Number	Description
A	Inverter name.
В	Daily power generation.
С	Total power generation.
D	This area displays the working conditions and energy flow directions in different operating status. ② icon indicates that Parallel Mode is enabled. ③ icon indicates that Time-based Control is enabled. 【★ icon indicates that the inverter has exceptions, tap the icon to display the warning messages. ③ icon at the upper right of the flow diagram indicates that AC Coupling Function is enabled.
Е	This area displays the proportional relationship of the energy distribution.
F	Swipe up to view the basic information about the inverter, DC input, grid, load, battery, BMS, backup load and so on.
G	Synchronize the inverter time with the mobile phone time.

Sun Gold Power Inc

APP Setting

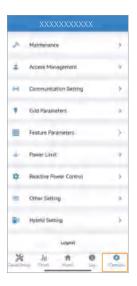
7.3.4 Log

The *Log* page displays the alarm history.



7.3.5 Console

In *Console* page, you can set up the inverter and view relevant parameters.



Maintenance

Tap *Console > Maintenance* to view the basic information of the inverter, perform maintenance and manage data.



Access Management

Tap *Console* > *Access Management* to change access level.



Sun Gold Power Inc APP Setting

Communication Setting

Tap *Console* > *Communication Setting* to set Wi-Fi, RS485 and Ethernet parameters.

To configure or modify these parameters, please log in as an administrator.



Grid Parameters

Tap *Console* > *Grid Parameters* to set parameters of grid side.

To configure or modify these parameters, please log in as an administrator.



Feature Parameters

Tap *Console* > *Feature Parameters* to set feature parameters.

To configure or modify these parameters, please log in as an administrator.



Power Limit

Tap *Console* > *Power Limit* to set the parameters of power limit.

To configure or modify these parameters, please log in as an administrator.



Sun Gold Power Inc

APP Setting

Reactive Power Control

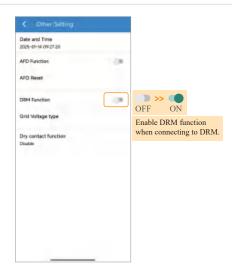
Tap *Console* > *Reactive Power Control* to set Reactive Power Control parameters.



Other Setting

Tap *Console* > *Other Setting* to set other setting parameters.

Setting or modifying these parameters requires logging into an administrator account.



Hybrid Setting

Tap *Console* > *Hybrid Setting* to set parameters.

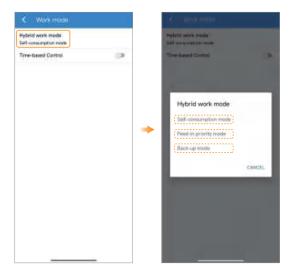
Setting or modifying these parameters requires logging into an administrator account.



① Work mode

· Hybrid work mode

Tap *Console > Hybrid Setting > Work mode > Hybrid work mode* to select work mode.



Sun Gold Power Inc APP Setting

· Time-based Control

Tap Console > Hybrid Setting > Work mode and enable Time-based Control to control the charging and discharging time.

You can set the following parameters based on your requirements:

Charge and discharge frequency: once or every day

Start charging time: 00:00 to 23:59
End charging time: 00:00 to 23:59
Start discharging time: 00:00 to 23:59
End discharging time: 00:00 to 23:59

1. The start charging time should be earlier than the end charging time.

2. The start discharging time should be earlier than the end discharging time.



You can set the following parameters based on your requirements:

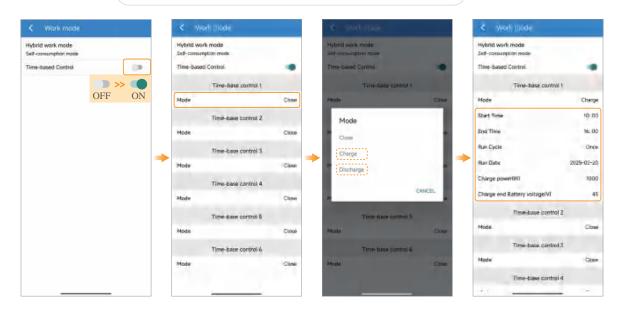
Start charging/discharging time: 00:00 to 23:59
End charging/discharging time: 00:00 to 23:59

• Run cycle: once or every week

Run date/day: the exact date

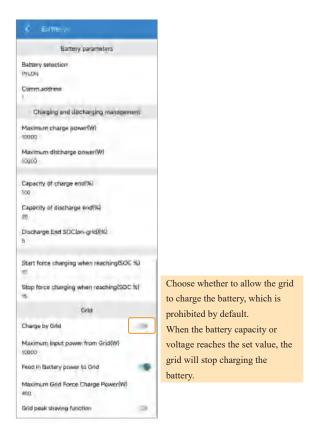
1. The start time should be earlier than the end time.

2. Applicable when connected to certain models only



2 Battery

Tap *Console > Hybrid Setting > Battery* to select the battery, view battery information and configure related parameters. Enter corresponding information if necessary.



3 Backup Load

Tap *Console > Hybrid Setting > Backup Load* to enable *Backup Output* and configure related parameters.



Sun Gold Power Inc APP Setting

4 Generator

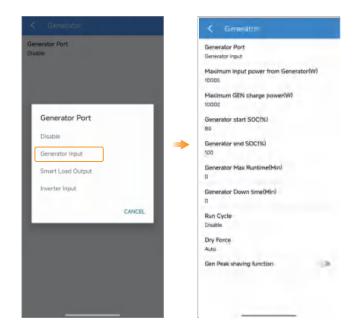
• Generator Input Mode

Tap Console > Hybrid Setting > Generator > Generator Port and select Generator Input.

In Generator Input Mode, the GEN port functions as an input port from the generator in off-grid conditions. The load or the battery can be supplied by the generator input. There are two ways to start and stop the generator: via inverter dry contact or manual control. In the former case, the inverter completely controls the start and stop of the generator. In the latter case, the generator is started and stopped by manual control.



- 1. The generator capacity should be 1.3 times larger than the capacity of the inverter.
- 2. Make sure the inverter is on standby before setting the Generator Input Mode.



Parameter	Description
Maximum Input power from Generator (W)	Limit the generator input power below the setting value (W).
Maximum GEN charge power (W)	Maximum battery charge power from generator.
Generator start SOC (%)	Battery SOC below which the generator starts to charge the battery. Meanwhile, the generator running time should not exceed the set maximum runtime (Min).
Generator end SOC (%)	Battery SOC above which the generator stops charging the battery.
Generator Max Runtime (Min)	When the generator running time reaches to the setting value, the inverter will disconnect the input from generator. But the generator will keep working for a while defined by "Generator down time (Min)".
	When the inverter disconnect the input from generator, the generator will keep working for a while by the set down time (Min).
Generator Down time (Min)	• For generator that switch on and off by dry contact, it will stop working automatically when the generator working time reaches to the set down time (Min).
	• For generator that are manually switched on and off, it will stop working by manual regardless of the set down time (Min).
Run Cycle	Generator cycle run mode. You can select Weekly cycle or Month cycle, which means the generator runs once a week or once a month.
Dry force	When the Grid power is abnormal, the generator is forced to be turned on.
Gen Peak Shaving function	When the Gen output power exceeds the set Gen shaving power, the inverter switches from the charging state to the discharging state.
Generator start Bat. Volt (V)	Battery voltage below which the generator starts to charge the battery. Meanwhile, the generator running time should not exceed the maximum runtime setting value (Min). The default value is 48 V.
Generator end Bat. Volt (V)	Battery voltage above which the generator stops charging the battery. The default value is 64 V.



- 1. The total generator running time is equal to "Generator Max Runtime (Min)" plus "Generator down time (Min)".
- 2. Tap *Hybrid setting > Other > Capacity Mode*, you can switch Capacity Mode to voltage (V), parameter settings about **Generator start SOC** (%) will be changed to **Generator start Bat. Volt (V)**. Also, parameter settings about **Generator end SOC** (%) will be changed to **Generator end Bat. Volt (V)**.
- 3. The set value of Generator end SOC should be greater than that of Generator start SOC.
- 4. The set value of Generator end Bat. Volt should be greater than that of Generator start Bat. Volt.

Take the following parameter values as an example:

- Maximum Input power from Generator: 6000 W
- Maximum GEN charge power: 3000 W
- Generator start SOC: 50%
 Generator end SOC: 100%
 Generator Max Runtime: 0 Min
 Generator Down time: 0 Min

When Capacity Mode is set to SOC (%), the generator input status is as follows:

- In off-grid mode, the Generator Input function being ON or OFF depends on the set values of the battery SOC and the Generator Max Runtime.
 - When the value of battery SOC is lower than 80% and the runtime is less than the set value of Generator Max Runtime (Min), the GEN Port function will be enabled and the Generator Input will be turned on.
 - When the battery SOC is ≥ 100% or the run time is longer than the set Generator Max Runtime (Min), the GEN port function will be disabled
 and the Generator Input will be turned to OFF.
- In on-grid mode, the GEN Port function will be disabled and the Generator Input will be turned off.

1. If Generator and Grid are normal, the load and battery charging will be powered by the grid in priority.
 2. If Generator Max Runtime (Min) is set to 0, the generator can run continuously.

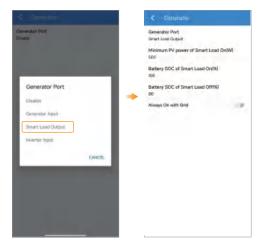
3. When the capacity mode is set to voltage, the Generator Input Mode still follows the above logic.

Sun Gold Power Inc APP Setting

• Smart Load Output Mode

Tap Console > Hybrid Setting > Generator > Generator Port and select Smart Load Output.

In Smart Load Output mode, the GEN Port works as an output port for the Smart Load connected to the GEN terminal.



Parameter	Description
Minimum PV power of Smart Load On (W) & Battery SOC of Smart Load On (%)	If the PV input power is higher than the setting value (Power), and the battery SOC exceeds the setting value simultaneously, the Smart Load will switch on.
Battery SOC of Smart Load Off (%)	If the battery SOC is lower than the setting value, the Smart Load will switch off.
Always On with Grid	When click "Always On with Grid" the Smart Load will switch on when the grid is present.
Battery voltage of Smart Load On (V)	If the battery voltage is higher than the setting value, and the PV input power exceeds the setting value (Power) simultaneously, the Smart Load will switch on. The default value is 60 V.
Battery voltage of Smart Load Off (V)	If the battery voltage is lower than the setting value, the Smart Load will switch off. The default value is 40 V.



- 1. Tap *Hybrid setting > Other > Capacity Mode*, when you set Capacity Mode to voltage (V), parameter settings about **Battery SOC of Smart Load On (%)** will be changed to **Battery voltage of Smart Load On (V)**. Also, parameter settings about **Battery SOC of Smart Load Off (%)** will be changed to **Battery voltage of Smart Load Off (V)**.
- The set value of Battery SOC of Smart Load On should be greater than the set value of Battery SOC of Smart Load Off.
- 3. The set value of Battery voltage of Smart Load On should be greater than the set value of Battery voltage of Smart Load Off.

Take the following parameter values as an example:

- Minimum PV power of Smart Load On: 500 W
- Battery SOC of Smart Load On: 100%
- Battery SOC of Smart Load Off: 80%

When Capacity Mode is set to SOC (%), the smart load output status is as follows:

- When *Always On with Grid* is *ON*. If the grid is present, the Smart Load will be ON all the time. It is not affected by the change of above parameters. If the grid is not present, the Smart Load output will be ON or OFF depending on the PV power and the battery SOC.
 - If the PV power \geq 500W and the battery SOC \geq 100%, the Smart Load output will be ON. In the state of Smart Load ON, if the battery SOC < 80%, the Smart Load will be OFF.
 - If the PV power ≤ 500 W or the battery SOC ≤ 80 %, the Smart Load output will be OFF.
- When *Always On with Grid* is *OFF*.
 - If the PV power ≥ 500W and the Battery SOC ≥ 100%, the GEN Port function will be enabled and the Smart Load will be ON. In the state of Smart Load ON, if the battery SOC < 80%, the Smart Load will be OFF.
 - If the PV power < 500W or the Battery SOC < 80%, the GEN Port function will be disabled and the Smart Load will be OFF.

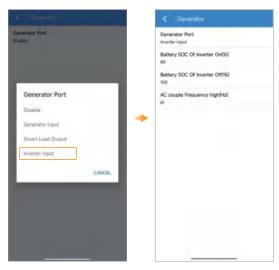
	When the Capacity Mode is set to voltage, the Smart Load Output Mode still follows the above logic.

• Inverter Input Mode (AC Coupling)

Tap *Hybrid Setting > Generator > Generator Port* and select *Inverter Input*.

In Inverter Input Mode, the GEN Port works as an input port from other grid-tied inverter whose rated power should be less than the hybrid inverter. The grid-tied inverter should also support derating output power according to the output frequency.

The capacity of grid-tied inverter should be less than that of hybrid inverter.



Parameter Description	
Battery SOC of Inverter On (%)	If battery SOC is lower than the default value, the inverter powers on and starts charging the battery.
Battery SOC of Inverter Off (%)	If battery SOC is higher than the default value, the inverter powers off and stops charging the battery.
AC couple Frequency high (Hz)	This parameter is used to limit the output power of grid-tied inverter when the hybrid inverter works in off-grid mode. As the battery SOC reaches gradually to the setting value (Off), during the process, the grid-tied inverter output power will decrease linear. When the battery SOC is equal to the setting value (Off), the system frequency will become the setting value (AC Couple Frequency high) and the grid-tied inverter will stop working.
Battery Voltage of Inverter On (V)	If battery voltage is lower than the setting value, the inverter powers on and starts charging the battery. The default value is 40 V.
Battery Voltage of Inverter Off (V)	If battery voltage is higher than the setting value, the inverter powers off and stops charging the battery. The default value is 64 V.

- 1. Tap *Hybrid setting > Other > Capacity Mode*, when you set Capacity Mode to voltage (V), parameter settings about **Battery SOC of Inverter On (%)** will be changed to **Battery voltage of Inverter On (V)**. Also, parameter settings about **Battery SOC of Inverter Off (%)** will be changed to **Battery voltage of Inverter Off (V)**.
- 2. The set value of Battery SOC of Inverter Off should be greater than the set value of Battery SOC of Inverter On.
- 3. The set value of Battery voltage of Inverter Off should be greater than the set value of Battery voltage of Inverter On.

Take the following parameter values as an example:

- Battery SOC of Inverter On: 80 %
- Battery SOC of Inverter Off: 100%
- AC couple Frequency high: 61 Hz

When Capacity Mode is set to SOC (%), the inverter input status is as follows:

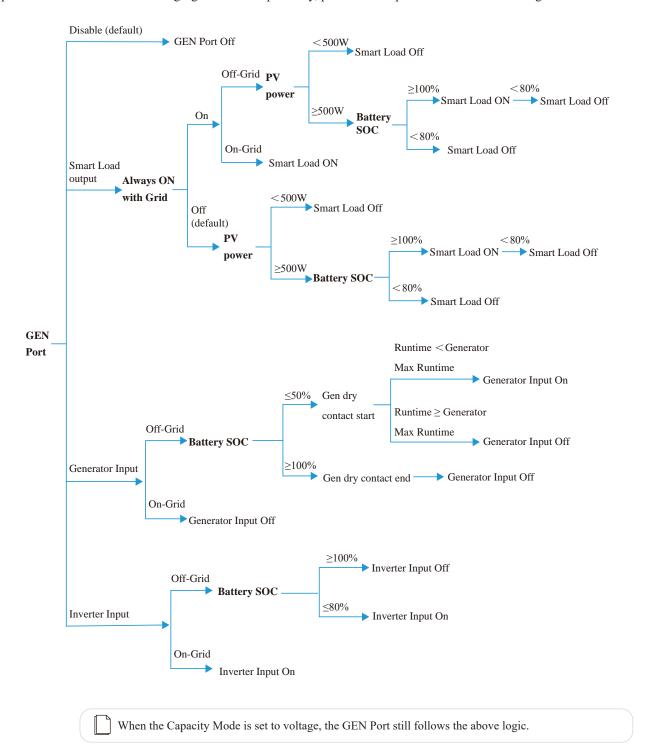
- In off-grid mode, the Inverter Input will be ON or OFF depending on the battery SOC.
 - When the Battery SOC ≤ 80%, the GEN port function will be enabled and Inverter Input will be ON. When the battery charge power is lower
 than the grid-tied inverter output power, the hybrid inverter will increase the output frequency to maximum 61Hz. Then the grid-tied inverter
 will work in limited power mode.
 - When the Battery SOC ≥ 100%, the GEN port function will be disabled and Inverter Input will be OFF.
- In on-grid mode, the grid-tied inverter works as normal regardless of battery capacity.

	When the Capacity Mode is set to voltage, the Inverter Input Mode still follows the above logic.
--	--

Sun Gold Power Inc APP Setting

• Logic Diagram of Enable/Disable GEN Port Function

The parameter values in the following figure are examples only, please set the parameter values according to the actual situation.



66

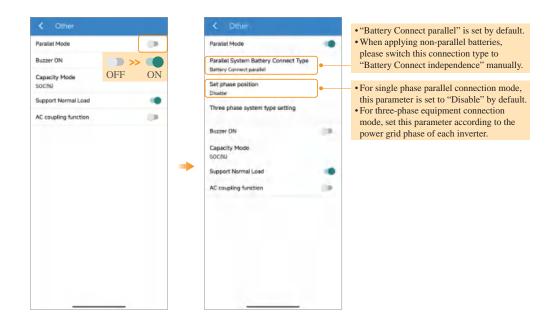
5 Other

Tap *Console > Hybrid Setting > Other* to enable the following options when necessary.



· Parallel mode

Tap *Console* > *Hybrid Setting* > *Other* and enable *Parallel Mode*.



Sun Gold Power Inc

Maintenance

8. Maintenance



Before maintaining and commissioning inverter and its peripheral distribution unit, switch off all the charged terminals of the inverter and wait at least 10 minutes after the inverter is powered off.

8.1 Routine Maintenance

Items	Check content	Maintain Content	Maintenance Interval
Inverter output status	Statistically maintain the status of electrical yield, and remotely monitor its abnormal status.	N/A	Weekly
Inverter running status	 Check that the inverter is not damaged or deformed. Check for normal sound emitted during inverter operation. Check and ensure that all inverter communications are running well. 	If there is any abnormal phenomenon, replace the relevant parts.	Monthly
Inverter electrical connections connected:		If there is any characters I about an	Semiannually
Inverter cleaning	Check periodically that the heat sink is free from dust and blockage.	Clean periodically the heat sink.	Yearly

Maintenance www.sungoldpower.com

8.2 Troubleshooting

When a fault occurs, please perform troubleshooting according to the following solutions. Contact your dealer if these solutions do not work.

Code	Fault	Solution
A0	Grid over voltage	1. If the alarm occurs occasionally, possibly the power grid voltage is abnormal
A1	Grid under voltage	temporarily, and no action is required. 2. If the alarm occurs repeatedly, contact the local power station. After receiving
A3	Grid over frequency	 approval of the local power bureau, revise the electrical protection parameter settings on the inverter through the App. 3. If the alarm persists for along time, check whether the AC circuit breaker /AC
A4	Grid under frequency	terminals is disconnected, or if the grid has a power outage.
A2	Grid absent	Wait till power is restored.
В0	PV over voltage	Check whether the maximum input voltage of a single PV string exceeds the MPPT working voltage. If yes, modify the number of PV module connection strings.
B1	PV insulation abnormal	 Check the insulation resistance against the ground for the PV strings. If a short circuit has occurred, rectify the fault. If the insulation resistance against the ground is less than the default value in a rainy environment, set insulation resistance protection on the App.
B2	Leakage current abnormal	 If the alarm occurs occasionally, the inverter can be automatically recovered to the normal operating status after the fault is rectified. If the alarm occurs repeatedly, contact your dealer for technical support.
В4	PV under voltage	 If the alarm occurs occasionally, possibly the external circuits are abnormal accidentally. The inverter automatically recovers to the normal operating status after the fault is rectified. If the alarm occurs repeatedly or last a long time, check whether the insulation resistance against the ground of PV strings is too low.
В7	PV string reverse	Check and modify the positive and negative polarity of the input string.
C0	Internal power supply abnormal	 If the alarm occurs occasionally, the inverter can be automatically restored, and no action is required. If the alarm occurs repeatedly, please contact the customer service.

Sun Gold Power Inc

Maintenance

Code	Fault	Solution
C2	Inverter over dc-bias current	 If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required. If the alarm occurs repeatedly, and the inverter fails to generate power, contact the customer service.
СЗ	Inverter relay abnormal	 If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required. If the alarm occurs repeatedly, please refer to the suggestions or measures of Grid over voltage. If the inverter fails to generate power, contact the customer service center. If there is no abnormality on the grid side, the machine fault can be determined. (If you open the cover and find traces of damage to the relay, it can be concluded that the machine is faulty.) And please contact the customer service.
CN	Remote off	 Local manual shutdown is performed in APP. The monitor executed the remote shutdown instruction. Remove the communication module and confirm whether the alarm disappears. If yes, replace the communication module. Otherwise, please contact the customer service.
C5	Inverter over temperature	 If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. If the alarm occurs repeatedly, please check whether the installation site has direct sunlight, bad ventilation, or high ambient temperature (such as installed on the parapet). Yet, if the ambient temperature is lower than 45° C and the heat dissipation and ventilation is good, please contact customer service.
C6	GFCI abnormal	 If the alarm occurs occasionally, it could have been an occasional exception to the external wiring. The inverter can be automatically recovered. No action is required. If it occurs repeatedly or cannot be recovered for a long time, please contact customer service.
C8	Fan abnormal	 If the alarm occurs occasionally, please restart the inverter. If it occurs repeatedly or cannot be recovered for a long time, check whether the external fan is blocked by other objects. Otherwise, Please contact customer service.
С9	Unbalance Dc-link voltage	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required.
CA	Dc-link over voltage	2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
СВ	Internal communication error	 If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. If the alarm occurs repeatedly, the inverter cannot work properly. Pls.contact the customer service center.
СС	Software incompatibility	 If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.

Maintenance www.sungoldpower.com

Code	Fault	Solution
CD	Internal storage error	1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.
CD	internal storage error	2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls.contact the customer service center.
CE	Data inconsistency	1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.
CE		2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
GE.		1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.
CF	Inverter abnormal	2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls.contact the customer service center.
		1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.
CG	Boost abnormal	2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls.contact the customer service center.
	Meter lost	1. Check the meter parameter Settings.
		2. Local APP checks that the communication address of the inverter is consistent with that of the electricity meter.
CJ		3. The communication line is connected incorrectly or in bad contact.
		4. Electricity meter failure.
		5. Exclude the above, if the alarm continues to occur, please contact the customer service center.
P1	Parallel ID warning	It is Parallel ID Alarm. Please check the parallel communication cable, and check whether any inverter joins or exits online. All inverters are powered off completely, check the line, and then power on the inverters again to ensure that the alarm is cleared.
P2	Parallel SYN signal warning	Parallel synchronization signal is abnormal. Check whether the parallel communication cable is properly connected.
Р3	Parallel BAT abnormal	The parallel battery is abnormal. Whether the battery of the inverter is reported low voltage or the battery is not connected.
P4	Parallel GRID abnormal	The parallel grid is abnormal. Whether the grid of the inverter is abnormal.
	Phase Sequence abnormal	Ensure that Set phase position on APP is consistent with the power grid phase. There are two ways to clear this alarm:
P5		1. Power off each inverter, change the phase sequence for each inverter and then power on inverter.
		2. Standby each inverter, change the phase sequence for each inverter on APP, power off inverter, and then power on inverter.
		If exclude the above, the alarm continues to occur, please contact the customer service center.

Sun Gold Power Inc

Maintenance

Code	Fault	Solution
D2	Battery over voltage	1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.
		2. Check that the battery overvoltage protection value is improperly set.
		3. The battery is abnormal.
		4. If exclude the above, the alarm continues to occur, please contact the customer service center.
		1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.
		2. Check the communication line connection between BMS and inverter (lithium battery).
D3	Battery under voltage	3. The battery is empty or the battery voltage is lower than the SOC cut-off voltage.
		4. The battery undervoltage protection value is improperly set.
		5. The battery is abnormal.
		6. If exclude the above, the alarm continues to occur, please contact the customer service center.
		1. Check whether the battery parameters are correctly set.
		2. Battery undervoltage.
D4	Battery discharger over current	3. Check whether a separate battery is loaded and the discharge current exceeds the battery specifications.
		4. The battery is abnormal.
		5. If exclude the above, the alarm continues to occur, please contact the customer service center.
D5	Battery over temperature	 If the alarm occurs repeatedly, please check whether the installation site is in direct sunlight and whether the ambient temperature is too high (such as in a closed room).
		2. If the battery is abnormal, replace it with a new one.
D6	Battery under temperature	3. If exclude the above, the alarm continues to occur, please contact the customer service center.
		1. Check whether the BACKUP voltage and frequency Settings are within the specified range.
D7	RACKLIP output voltage abnormal	2. Check whether the BACKUP port is overloaded.
D7	BACKUP output voltage abnormal	3. When not connected to the power grid, check whether BACKUP output is normal.
		4. If exclude the above, the alarm continues to occur, please contact the customer service center.
		1. Check whether the battery is disconnected.
	Communication error (Inverter-BMS)	2. Check whether the battery is well connected with the inverter.
D8		3. Confirm that the battery is compatible with the inverter.It is recommended to use CAN communication.
D8		4. Check whether the communication cable or port between the battery and the inverter is faulty.
		5. If exclude the above, the alarm continues to occur, please contact the customer service center.

Maintenance www.sungoldpower.com

Code	Fault	Solution
D9	Internal communication loss(E-M)	1. Check whether the communication cables between BACKUP, electricity meter and inverter are well connected and whether the wiring is correct.
		2. Check whether the communication distance is within the specification range.
DA	Internal communication loss(M-D)	3. Disconnect the external communication and restart the electricity meter and inverter
		4. If exclude the above, the alarm continues to occur, please contact the customer service center.
		If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.
		2. If the alarm occurs repeatedly, please check:
CU	Dcdc abnormal	Check whether the MC4 terminal on the PV side is securely connected
		• Check whether the voltage at the PV side is open circuit, ground to ground, etc.
		3. If exclude the above, the alarm continues to occur, please contact the customer service center.
СР	BACKUP over dc-bias voltage	1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.
		2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
		Check whether the live line and null line of BACKUP output are short-circuited.
DB	BACKUP short circuit	2. If it is confirmed that the output is not short-circuited or an alarm, please contact customer service to report for repair. (After the troubleshooting of alarm problems, BACKUP switch needs to be manually turned on during normal use.)
DC		Disconnect the BACKUP load and check whether the alarm is cleared.
	BACKUP over load	2. If the load is disconnected and the alarm is generated, please contact the customer service. (After the alarm is cleared, the BACKUP switch needs to be manually turned on for normal use.)

Sun Gold Power Inc Technical Specification

9. Technical Specification

Model	SGN-11K15PRO
Efficiency	
CEC. Efficiency	96.50 %
Input (PV)	
Max. PV Input Power	15,000 W
Max. PV Voltage	600 V
Start-up Voltage	90 V
MPPT Operating Voltage Range	70 V to 540 V
Max. Input Current per MPPT	30 A / 22 A / 22 A
Max Short Current per MPPT	40 A / 30 A / 30 A
No. of PV Strings per MPPT	2/2/2
No. of MPPT	3
Input / Output (BAT)	
Battery Type	Lithium-ion/Lead-acid
Nominal Battery Voltage	51.2 V
Battery voltage range	40 V to 64 V
Max. charge/discharge current	210 A / 210 A
Max. charge/discharge power	10,000 W / 10,000 W
Output / Input (Grid)	20,000 20,000
Nominal AC Output Power	11,400 W
Max. AC Output Apparent power	11,400 VA
Max. AC Output Current	47.5 A
Max. Grid Passthrough Current	200 A
Nominal Grid Voltage	120 V / 240 V (Split phase) ,120 V / 208 V (2/3 phase)
Nominal Grid Frequency	50 Hz /60 Hz
Grid Frequency Range	45 Hz to 55 Hz / 55 Hz to 65 Hz (Adjustable)
Power Factor	> 0.99 @rated power (Adjustable 0.8 LG to 0.8 LD)
THDI	< 3 % (Rated Power)
Output (Load)	
Nominal Output Power	11,400 W
Max. AC Output Power (PF=1)	11,400 W
Nominal Output Current	47.5 A
Peak Output Apparent Power	150 %,10 s
Nominal Output Voltage	120 V / 240 V (Split phase) ,120 V / 208 V (2/3 phase)
Nominal Output Frequency	50 Hz / 60 Hz
Transfer Time	10 ms (typical)
THDV	< 3 % @100% R Load
Output/Input (GEN Port)	Max. 100 A / 24,000 W
Protection	
Protection Category	Class I
DC Switch	Yes
Anti-islanding Protection	Yes
AC Overcurrent Protection	Yes
DC/AC Overvoltage Protection	Yes
AC Short Circuit Protection	Yes

Technical Specification www.sungoldpower.com

Model	SGN-11K15PRO
PV Reverse Connection	Yes
Surge Arrester	DC Type II, AC Type II
Insulation Resistance Detection	Yes
Leakage Current Protection	Yes
Battery Breaker	Integrated (300 A)
Load Breaker	Integrated (2*200 A)
AFCI/RSD Monitoring	Yes
General	
Max. Operation Altitude	2000 m
Ingress Protection Degree	NEMA 3R
Operating Temperature Range	-25 °C to ~60°C (> 45 °C derating)
Relative Humidity	0 % to 100 %
Cooling Method	Smart Cooling
Mounting	Wall bracket
Dimensions (W*H*D)	17.6*35.5*10.6 inch (448*901*270 mm)
Weight	47 Kg / 103.6 lb
нмі & сом	
Display	LED, LCD
Communication	CAN (for BMS), RS485 (for meter), RS485, CAN (for parallel), Optional: WiFi /LAN
Certification	
Safety	UL 1741/CSA C22.2/UL 1699B
EMC	FCC Part 15 Class B
Grid	UL1741SA, UL1741SB, UL 1741 PCS CRD, IEEE1547, HECO SRD 2.0, CSIP
Warranty	5 Years/10Years