



Thank you for shopping with Runway Scout! We hope you love your new purchase! However, if you are not happy with your purchase, please follow the instructions below.

RETURNS POLICY

If your recent purchase with us didn't work out - we offer Credit Notes within 14 days of receiving your parcel for Australian customers, and 21 days for orders shipped outside of Australia. Items that are marked as FINAL SALE on our website are final and cannot be sent back to us, unless they are faulty.

If you have received a faulty or incorrect item, please contact us on shop@runwayscout.com so we can resolve this immediately for you!

Credit Notes will be issued in the form of an online gift card sent by email. Returns will be processed within 4 business days of reaching our warehouse - we can only process your return once it's been received and inspected by us. We do not offer exchanges, we recommend using your online gift card to purchase the new size or item. Due to the fast turnover of stock we are unable to hold items.

Send the item/s back to us within 14 days of delivery (21 days for orders shipped outside Australia) along with this Form to our returns address noted below. You can also purchase a Returns Label via our website (Australian customers only). Please refer to our website for our full returns policy - RunwayScout.com.

RETURNS CRITERIA

- Must be returned within the 14 day timeframe (or 21 days for orders shipped outside of Australia)
- Must not be worn and/or damaged (including make-up and/or fake tan stains, smells of perfume, cosmetics, deodorant, washing powder and/or other products)
- Tags have not been removed
- Item is not marked as FINAL SALE on our website
- Item is not Swimwear, Jewellery, Bodysuits or Undergarments

FULL NAME

REASON CODES

ORDER #

- A. I don't like the style
- B. I don't like the fabric
- C. It's the wrong size
- D. Received incorrect item
- E. Faulty (please specify below)

EMAIL

ITEM NAME	COLOUR	SIZE	QTY	REASON CODE

COMMENTS

RETURN TO:

RUNWAYSCOUT
 PO BOX 12
 CANNON HILL QLD 4170
 AUSTRALIA