

## **DSC Warranty Return Instructions**

1. Fill out the top left section with your information. The more info you provided, the easier it will be for customer service to process all claims.
2. In the bottom section, please fill in with the information regarding the instrument and the parts replaced... unit info, old part info, new part info, etc.
3. When completed, please email this form to the email address under BW Technologies America, at the bottom of the page
  - a. Please note: it may take several days to get a response for customer service.
4. Once you receive a response with an RMA number, please print the form that has been returned to you and send it with the parts on the list